

Fire and Emergency User Fees & Service Charges

USER FEE DESCRIPTION	Approved 2025	Proposed 2026
Community Risk Reduction Fees - All fees are charged at an hourly rate unless otherwise noted. One-hour minimum applies		
Fire Safety Inspections (upon request for real estate transaction, legal transactions, accreditation or licensing):	\$79.44/hour	\$81.85/hour
Repeat on-site Fire Safety Inspections	\$79.44/hour	\$81.85/hour
Short Term Rental Mid Point of Licence Inspection <i>(Note: this fee is charged for the required mid point of licence inspection, as identified within consolidated By-Law 4634-13)</i>	\$79.44/hour	\$81.85/hour
Short Term Rental Re-inspection Fee <i>(Note: this fee shall apply to all Short Term Rental re-inspections, if the intial inspection for licencing is failed)</i>	\$79.44/hour	\$81.85/hour
Fire safety inspection to verify compliance with an inspection order issued as a result of fire code violations, conducted as part of the pro-active inspection schedule <i>(Note: these fee's shall be charged for any subsequent inspections beyond the initial follow up inspection)</i>	\$79.44/hour	\$81.85/hour
Follow-up fire safety inspection to verify compliance with an inspection order issued as a result of fire code violations <i>(Note: these fee's shall be charged for any subsequent inspections beyond the initial follow up inspection)</i>	\$79.44/hour	\$81.85/hour
Fire Safety Plan Review <i>(Note: This fee shall be charged for any subsequent reviews required beyond the initial review, at the inspectors discretion)</i>	\$79.44/hour	\$81.85/hour
Fire Safety Training	\$79.44/hour	\$81.85/hour
Fire Extinguisher Training	\$79.44/hour	\$81.85/hour
Smoke Alarm Recovery Cost when supplied as part of Public Education Programming	\$30/each	\$32.50/each
Carbon Monoxide Alarm Recovery Cost when supplied as part of Public Education Programming	\$30/each	\$32.50/each
Combination Smoke and Carbon Monoxide Alarm Recovery Cost when supplied as part of Public Education Programming	\$35/each	\$45/each
Completion of AGCO forms and any required inspections.	\$79.44/hour	\$81.85/hour
Property file search <i>(Note: Search of property files for information such as previous fire code violations, outstanding work orders and retrofit requirement compliance)</i>	\$79.44/hour	\$81.85/hour
Special Occasion Permit Letters <i>(Note: Agency letter for special occasion permit application)</i>	\$79.44/hour	\$81.85/hour
Administration Fee (to be applied as an additional line item to all invoices)	\$30.00 per invoice	\$30.00 per invoice
Operational Fees - All fees are charged on an hourly rate, unless otherwise noted. One-hour minimum, with subsequent incurred time invoiced in half-hour increments.		

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<p>Preventable False Alarm Responses (Note: This fee is chargeable to the owner of the property at which the alarm was activated, as defined in Section 1 of the Ontario Fire Code, O. Reg. 213/07 as amended, for every third and subsequent occurrence in a 12 month period, where fire department vehicles are dispatched, and the fire department determines that the response was due to a Preventable False Alarm. Charges for a Preventable False Alarm may or may not be applied at the discretion of the Fire Chief)</p>	<p>\$878.00/hour/apparatus (to maximum of 3 apparatus)</p>	<p>\$928.46/hour/apparatus (to maximum of 3 apparatus)</p>
<p>Malicious Act Responses (Note: This fee is chargeable to the owner of the property at which the alarm was activated, as defined in Section 1 of the Ontario Fire Code, O. Reg. 213/07 as amended, for any Malicious Act where fire department vehicles are dispatched, and the fire department determines that the response was due to a Malicious Act. Charges for a Malicious Act may or may not be applied at the discretion of the Fire Chief)</p>	<p>\$878.00/hour/apparatus (to maximum of 3 apparatus)</p>	<p>\$928.46/hour/apparatus (to maximum of 3 apparatus)</p>
<p>Response due to failure to notify (Note: This fee is chargeable to the owner of the property at which the alarm was activated, as defined in Section 1 of the Ontario Fire Code, O. Reg. 213/07 as amended, for each occurrence where fire department vehicles are dispatched to an activated fire alarm where the fire department determines that the alarm was caused by either a test or repairs to the alarm system where the owner failed to notify their alarm system or the fire department. Charges for a response due to failure to notify may or may not be applied at the discretion of the Fire Chief)</p>	<p>\$878.00/hour/apparatus (to maximum of 3 apparatus)</p>	<p>\$928.46/hour/apparatus (to maximum of 3 apparatus)</p>
<p>Fire Alarm Standby Charges (Note: This fee is charged when fire department vehicles and crews are required to standby, as noted within S.O.G. 529, due to no key holder responding or responding from a distance greater then 30 minutes away.)</p>	<p>\$878.00/hour/apparatus (to maximum of 3 apparatus)</p>	<p>\$928.46/hour/apparatus (to maximum of 3 apparatus)</p>
<p>Event Standby Charges (Note: This fee is charged when fire department vehicles and crews are requested to provide standby. The standby requests may include, but are not limited to, standing by at special events, providing standby for businesses or standing by at events that require rescue teams to be present)</p>	<p>\$878.00/hour/apparatus</p>	<p>\$928.46/hour/apparatus</p>
<p>MTO billing for Vehicle Collisions and Fires on Provincial Highways (Note: This fee is chargeable to the Ministry of Transportation for all vehicle-accident or fire related fire department services that occur on provincial highways)</p>	<p>\$570.50 rate/hour/vehicle</p>	<p>to be determined by MTO</p>
<p>Fire Department response to a natural gas incident (Note: This fee is chargeable where the fire department determines that a natural gas incident has been caused directly by a person or company who has failed to take reasonable precautions, including getting a locate and following proper guidelines regarding digging around locates. Charges for a response due to natural gas incidents may or may not be applied at the discretion of the Fire Chief)</p>	<p>\$878.00/hour/apparatus</p>	<p>\$928.46/hour/apparatus</p>
<p>Fire Department Response to Open Air Burns (Note: For each staffed fire department vehicle in attendance at an unauthorized open air burn or an open air burn that is being conducted in contravention of the guidelines. Charges for a response due to open air burn may or may not be applied at the discretion of the Fire Chief)</p>	<p>\$878.00/hour/apparatus</p>	<p>\$928.46/hour/apparatus</p>

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Hazardous Materials Spills <i>(Note: Niagara-on-the-Lake Fire & Emergency Services will recover actual costs for consumable materials, in addition to the hourly cost of fire department response for any response involving the containment or clean-up of a hazardous materials spill. The cost will be billed to the owner of the pollutant or the person having control of the pollutant)</i>	\$878.00/hour/apparatus	\$928.46/hour/apparatus
Illicit Drug Labs and/or Marijuana Grow Operations <i>(Note: Niagara-on-the-Lake Fire & Emergency Services will recover actual costs for consumable materials, in addition to the hourly cost of fire department response for any response involving the response to an illicit drug lab and/or marijuana grow operation)</i>	\$878.00/hour/apparatus	\$928.46/hour/apparatus
Additional Fire Department Expenses <i>(Note: The owner of a property shall be responsible for the actual costs required to retain a private contractor or rent special equipment in order to preserve property or evidence or eliminate an emergency or risk. Examples include, but are not limited to, renting heavy machinery such as excavators, contracting security services to protect property or contracting the clean-up of hazardous materials or dangerous goods. Additional expenses that may be required to bring a fire under control that may be recovered as part of this by-law include the use of firefighting foam and dry chemical extinguishing devices)</i>	Actual Costs	Actual Costs
Billing for Vehicle Collisions on Municipal and Regional Roadways <i>(Note: This fee is chargeable to the at fault vehicle owner for all vehicle-collisions related fire department services that occur on municipal or regional roadways under the Motor Vehicle Collision Cost Recovery Program - 24 Month Pilot)</i>	\$878.00/hour/apparatus	\$928.46/hour/apparatus
Administration Fee (to be applied as an additional line item to all invoices)	\$30.00 per invoice	\$30.00 per invoice