

**From:** [Town of Niagara-on-the-Lake](#)  
**To:** [Clerks](#)  
**Subject:** Webform submission from: Delegation Request Form  
**Date:** April 24, 2025 11:11:12 AM

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Submitted on Thu, 04/24/2025 - 11:11

Submitted values are:

## Information

**Name**

Kim or Scott Gauld

**Organization Name**

Sunset Grill

**Address**

62 Queen Street  
NIAGARA ON THE LAKE. L0S 1J0

**Email Address**

[REDACTED]

**Telephone Number**

[REDACTED]

## Presentation

**Agenda Delegation**

Agenda Delegation

**Topic**

I have never spoken on this issue before

**For Agenda delegations please include the title of the item. In point form, provide an overview of what points you will be speaking to:**

Temporary/ Seasonal patio  
Program

## Terms

**I have read and understand the Delegation Protocol and acknowledge the information contained on this form, including any attachments, will become public documents and listed on Town Meeting Agendas. I also understand presentation materials including speaking notes and electronic presentations must be submitted by email to [clerks@notl.com](mailto:clerks@notl.com) no later than 12:00 p.m. on the Monday prior the scheduled meeting.**  
Yes

## Meeting Time

**I wish to appear before:**  
Council

**Date**  
Tue, 04/29/2025 - 00:00

## Presentation Requirements

**Do you have a visual presentation (slideshow or photos) to accompany your delegation?**  
No

**I agree**  
Yes

## Delegation

**I will be appearing:**  
In person

**I also understand presentation materials including speaking notes and electronic presentations must be submitted by email to [clerks@notl.com](mailto:clerks@notl.com) no later than 12:00 p.m. on the Monday prior to the scheduled meeting.**  
Yes

**I acknowledge I have 10 minutes to delegate**  
Yes

**I give permission to be audio and video recorded on the Town of Niagara on the Lake's livestream**  
Yes

**Do you require accessible accommodation to participate:**

No

## **Privacy Disclaimer**

**I have read and understand the above Privacy Disclaimer.**

Yes

# Patio Presentation

# Join the conversation

- **Survey Dates:** The survey regarding the Town's Temporary Patio Program was open from **August 14 to September 8, 2023**.
- **Number of Respondents:** A total of **394 respondents** completed the survey.
- **Strong Support for Patios:** An overwhelming **93.1% of respondents answered "Yes"** to a question about whether they think the Town should continue to permit patios in Niagara-on-the-Lake. Only 6.9% responded "No."
- **Positive Aspects of Patios:** When asked about the positive aspects, the top three emerging themes from written responses included:
  - **Outdoor Dining:** Enjoying warm weather and views, providing additional space.
  - **Nice Weather and Fresh Air:** Preference for being outside.
  - **Atmosphere:** Contributing to the ambiance and people-watching opportunities.
- **Frequency of Patio Visits:** A significant portion of respondents indicated they frequently visit patios:
  - 37.3% visited 11+ times in the last year.
  - 25.6% visited 6-10 times.
  - 29.4% visited 1-5 times.
- **Contribution to Streetscape and Character:** A majority of respondents felt patios contributed positively:
  - 54.6% felt patios enhanced the streetscape.
  - 57.2% felt patios contributed to the character of the surrounding area.
- **Safety and Comfort:** Most respondents found patios to be safe (72.5% agreed or strongly agreed) and comfortable (57.5% agreed or strongly agreed).
- **Likelihood to Recommend:** A very high percentage of respondents were likely to recommend a Niagara-on-the-Lake patio experience:
  - 81.9% said "Very Likely."
  - 11.0% said "Likely."
- **Support Across Different Groups:** Strong support for patios was evident across different respondent categories (residents, visitors, and businesses).
- **Positive Impact on Businesses:** All business owners who operated a patio and responded to the survey (though a small sample size of 9) indicated that the patio had a positive impact on their business (100%).

In summary, the "Join the Conversation" survey in Niagara-on-the-Lake clearly demonstrated strong support from residents, visitors, and businesses for the continuation of patio programs, highlighting their positive contribution to the dining experience, atmosphere, and local economy. This data directly supports your point about the high level of community support for patios in Niagara-on-the-Lake.

# February 25th- Information Report to Council

These issues were addressed in this report:

Permitting

Occupying parking

Removal and Maintenance

Number of patios

Additional considerations

Next/ Steps

# Trends in tourism and dining



<https://pos.toasttab.com/blog/on-the-line/restaurant-outdoor-seating-insights>

## Restaurant Outdoor Seating: 70% Of Diners Are Willing To Wait Longer For Outdoor Seating

Table to 2 on the patio? This article delves into how guests are feeling about restaurant outdoor seating this summer.

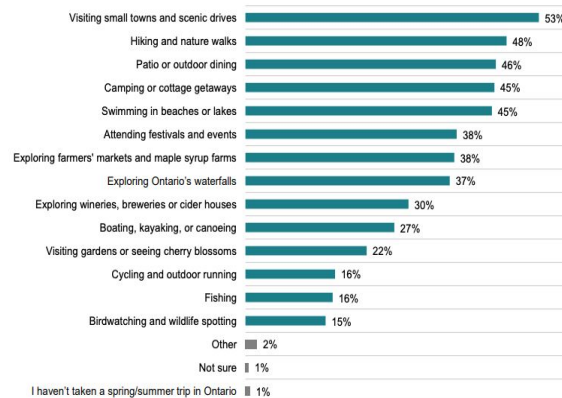
### SPRING/SUMMER EXPERIENCE IN ONTARIO

Visiting small towns and scenic drives, hiking and nature walks, patio/outdoor dining, camping/cottage getaways, and swimming are the top warm season activities, with two-fifths of Ontarians listing them as their favourites.

Older residents tend to prefer visiting small towns and exploring farmers' markets, indicating that they value relaxed, authentic experiences that offer a strong sense of community, local culture, and connection to tradition.

Those who highly enjoy camping and swimming are planning to travel with family, friends, and extended members. However, small town trips are more often taken with friends, and by people without children.

#### Favourite Ontario Spring/Summer Activities



Q6B. Think about all the trips you've taken in the spring and/or summer in Ontario. What were your favourite spring/summer experiences? (Multi-select)  
All Respondents. n=1479

# CafeTO - fee guide

## Application Fees:

- **One-time Application Fee (New Applications):** \$865. This fee is a flat rate and non-refundable.
- **Renewal Fees:** Renewal applications do not incur this one-time application fee.

## Permit Fees (Annual):

Permit fees for CafeTO are based on the **square footage** of the patio space. The fees are also being phased in over three years:

- **Sidewalk Cafes:**
  - **2025:** \$44.14 per square meter + HST.
- **Curb Lane Cafes:**
  - **2025:** \$132.42 per square meter + HST.

**City of Toronto (CafeTO):** As of **January 1, 2025**, the annual permit fee for curb lane cafes in Toronto is **\$132.42 per square meter + HST**. For a larger patio, this square footage-based fee could amount to a substantial annual cost. For example, a 25 square meter curb lane patio in Toronto would cost \$3311 + HST annually.

## Accessibility Requirements & Potential Costs:

- **Temporary Accessible Platforms:** As part of the permanent program, operators with curb lane patios are required to install temporary accessible platforms to ensure sidewalk-level access. There was a grace period for installation.
- **Grants:** The City of Toronto offered a **CafeTO Property Improvement Program** which could provide matching grants (up to \$7,500) to cover 50% of eligible costs, including the purchase or rental of these accessibility platforms. The availability of this grant should be checked for the current year.

<https://www.toronto.ca/news/cafeto-returns-curb-lane-applications-and-renewals-are-now-open-for-the-2025-season/>



# Other patio programs (curb lane & Municipal property)

Subsidized

Revenue Neutral

Revenue generating

Figure out what is our philosophy?

February 25th report.

## From the Heritage Committee

“ The construction of outdoor patios in the on-street parking spaces means that visually the streetscape will be enlivened by people rather than dominated by parking vehicles, contributing to a more progressive and profitable commercial district and a better place to live, shop and work.”

## Our ask:

That council revisit the February 25th report and see if it can be used in either a temporary or seasonal framework while the Master Plan and Secondary Heritage District plan are created.

# Heritage District Business support

The Stagecoach

The Irish Harp

Gyros-on-the-Lake

The Rocky Mountain Chocolate Factory

Carlotta's

The Exchange Brewery

Greaves

Beau Chapeau

Neob Lavender

The Budapest Bakeshop