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The Corporation of the Town of Niagara-on-the-Lake Information Report to Council

SUBJECT: By-law Enforcement Metrics 2024
DATE: 2025-03-18
REPORT #: FES-25-004
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BACKGROUND INFORMATION

This report provides Council with By-law Enforcement metrics for the Town of Niagara-on-the-Lake during 2024. By-law Enforcement is part of the Fire & Emergency Services Division and is responsible for investigating and resolving by-law violation complaints. The Municipal Act 2001 allows municipalities to pass by-laws to regulate many areas affecting health, safety, and the enjoyment of property. Currently all by-law metrics are posted on the Town's webpage, updated monthly.

By-law Enforcement Metrics for 2024

The following information is a snapshot of all By-law activity between **January 1, 2024, and December 31, 2024.**

In 2024, Staff undertook **114** Municipal Law Enforcement (MLE) investigations and **160** Property Standards Investigations. Additionally, Town Staff issued **29** AMPS tickets. By-law Enforcement Staff met the daily requirements of the municipality and made significant progress over the last number of years toward the Town's enforcement initiatives.

Within 2024, By-law Enforcement Staff were also issued **19,280** parking penalties, representing a **44%** increase in the number of tickets compared to 2023. Parking penalties are issued by the Department's seasonal and full-time Parking Enforcement Officers.

Throughout 2024, By-law Staff continued to gain compliance with the Short-Term Rental (STR) By-law, through a proactive approach. Staff take an educational approach as a first step in achieving compliance, followed by enforcement through penalties should compliance not be achieved voluntarily.

STR compliance remains a high priority within the By-law Division. There were **20** AMPS tickets issued in 2024 for STR non-compliance. As non-compliance numbers can change daily, By-law Staff anticipates non-compliant STR locations will be less than 10 at any given time.

The table below provides an annual overview of the service requests directly related to the By-law Enforcement Division, including a comparison to the previous year.

Town of Niagara-on-the-Lake By-law Data		
	2023	2024
Parking Penalty Notices Issued	13,362	19,280
Screenings for Parking Notices	353	239
Special Enforcement Area Penalties Issued*	42	78
By-law MLE Investigations	153	114
Property Standards Investigations**	149	160
Tree Permit Exemptions	127	132
Tree Permits Issued	82	71
Tree Permit Denials	4	14
Tree Investigations	21	10
Tree By-law Penalties Issued	0	1
Short-Term Rental Investigations	58	45
Short-Term Rental Penalties Issued	57	20
Other By-law Penalties Issued	11	29
Total AMPS Penalties Issued	68	50

Notes

- *Special Enforcement Area increased fines are in place from March 15 to November 15 in accordance with the By-law.*
- *Property Standards Investigations include Property Standards, Long Grass, and Clean Yards.*

Attached as **Appendix I** is the By-law Metrics Infographic for 2024.

NEXT STEP / CONCLUSION

The Town's By-law Enforcement Department will continue to provide monthly statistics posted on the Town's website. A report to Council will continue to be provided on an annual basis.

ATTACHMENTS

- **Appendix I** – By-law Metrics Infographic for 2024