PW-DW-FRM-016-001

Title:	DWQMS Management Review Meeting Agenda/Checklist			
Document #:	PW-DW-FRM-016-001	Revision Number:	4	
Meeting Date:	December 11, 2024 –	11:00 am		
Attendees:	Director of Operations (A) – Darren MacKenzie Manager of Public Works (A) – Darrin Wills Supervisor – Environmental Services (A) – Gregg Stewart Supervisor – Engineering – Mike Komljenovic W/WW Operator & backup QMS Rep – Adam Bartol (absent) Others:			

DWQMS Management Review Agenda Item	Reviewed
Introduction & Meeting Kickoff	
Overview & Highlights of DWQMS Performance – Last 12 Months	
Review of DWQMS Management Review Procedure	
Management Review Required Inputs	
- Incidents of regulatory non-compliance	
- Incidents of adverse drinking-water tests	
- Deviations from critical control point limits & response actions	
- Efficacy of the risk assessment process	
 Internal and third-party audit results 	
 Results of emergency response testing 	
- Operational performance	
 Raw water supply and drinking-water quality trends 	
 Follow-up on action items from previous management reviews 	
 Status of management action items identified between reviews 	
 Recent or upcoming changes that could affect the DWQMS 	
- Consumer feedback	
- Resources needed to maintain the DWQMS	
- Results of annual DWQMS Infrastructure Review	
- Operational Plan currency, content and updates	
- Staff suggestions –	
Additional Items for Review:	
- Leak Detection program	
New Water Use By-law and backflow prevention	
- Water meters and unaccounted for water	
- Continual Improvement tracking and assessment	
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Word from Top Management	
Meeting Adjournment	