

Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Data as of:
Saturday, April 30, 2022

Number of Rides

48,076

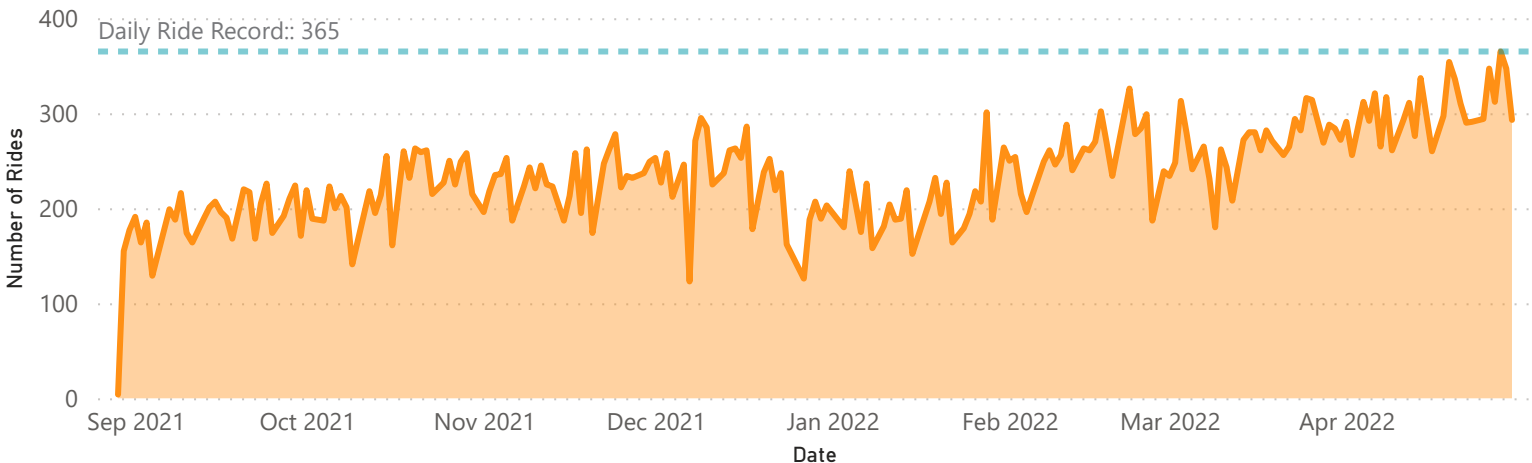
Number of Trips

42,791

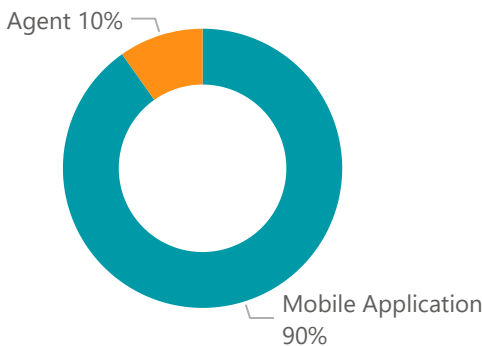
WAV Trips

500

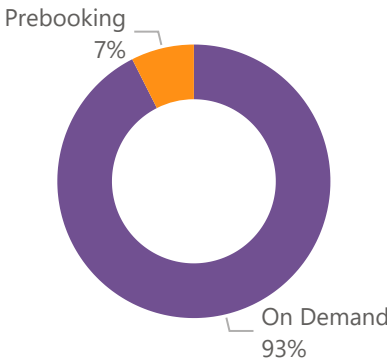
Daily Ridership



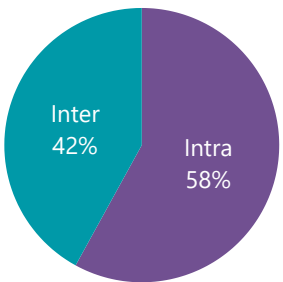
Booking Method



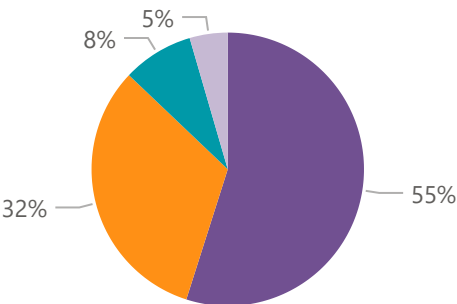
Booking Type



Inter vs. Intra-Municipal Rides



Intra-Municipal Rides



Destination	Fort Erie Transfer Point	Grimsby	Lincoln	Pelham	Port Colborne	St Catharines Transfer Point	Wainfleet	Welland Transfer Point	West Lincoln	Total
Origin										
Fort Erie Transfer Point					34					34
Grimsby		13,101	3,180	79	38	424	62	168	2,116	19,168
Lincoln		2,963	6,086	198	61	914	34	172	796	11,224
Pelham		91	194	1,389	40	481	72	307	358	2,932
Port Colborne	33	13	68	59	1,292		72		39	1,576
St Catharines Transfer Point		346	652	456			117		452	2,023
Wainfleet		87	48	67	154	39		184	49	628
Welland Transfer Point		131	162	270			197		41	801
West Lincoln		1,914	773	343	60	462	69	56		3,677
Total	33	18,646	11,163	2,861	1,679	2,320	623	887	3,851	42,063

● Grimsby ● Lincoln ● Pelham ● Port Colborne

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On-Demand Trip Average
Wait Time (min)

21.61

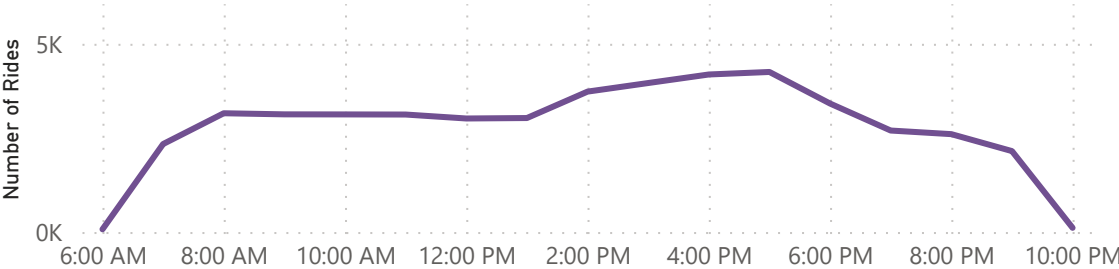
Average Trip Duration (min)

17.70

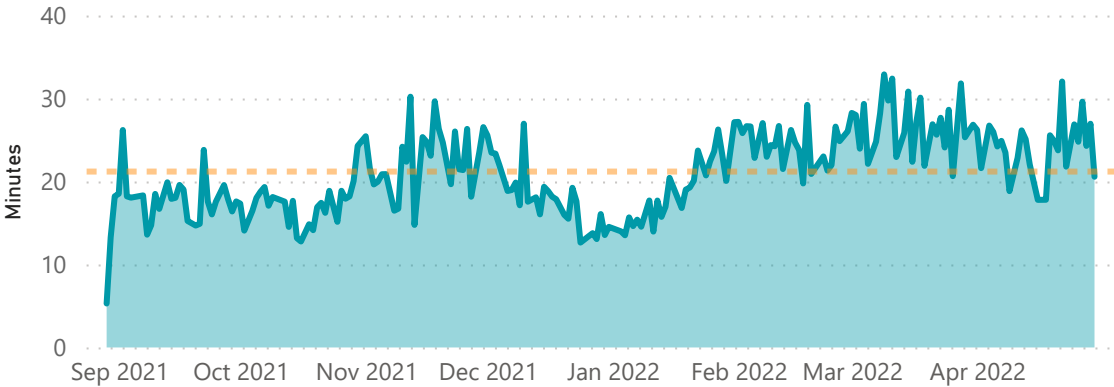
Average Trip Distance (km)

13.95

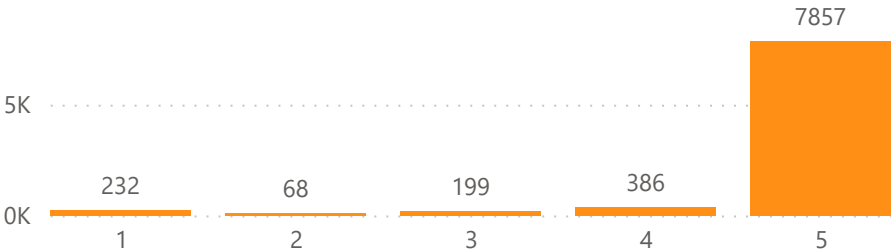
Peak Hours



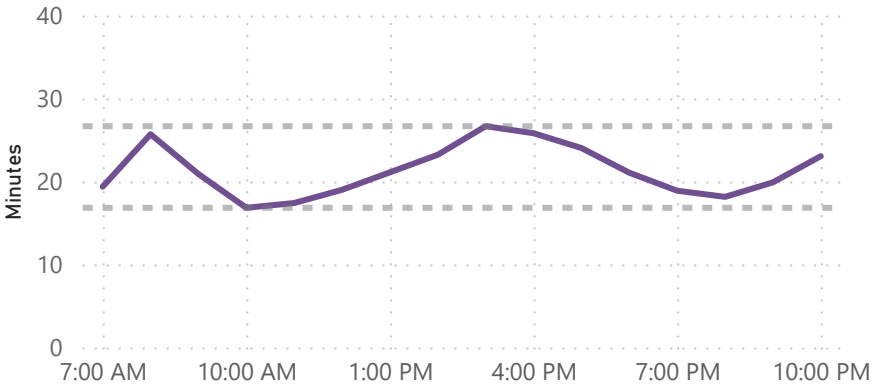
Average Daily Wait Time



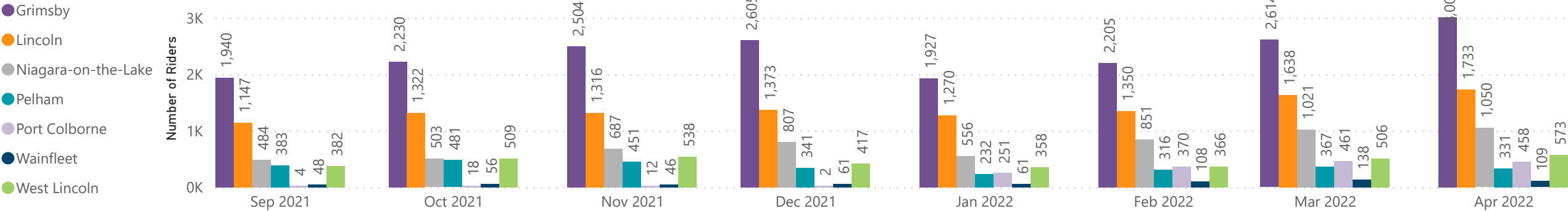
Trip Rating



Average Wait Time by Time of Day



Monthly Ridership By Ride Origin



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Grimsby
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

24,713

Number of Trips

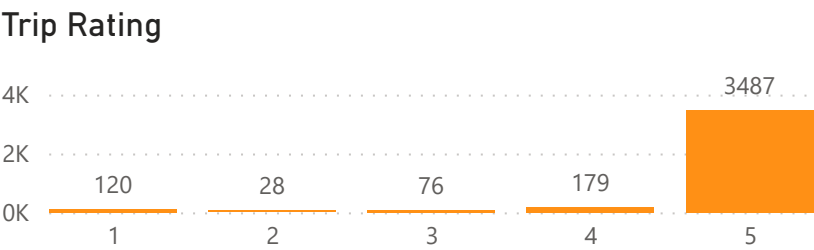
21,795

WAV Trips

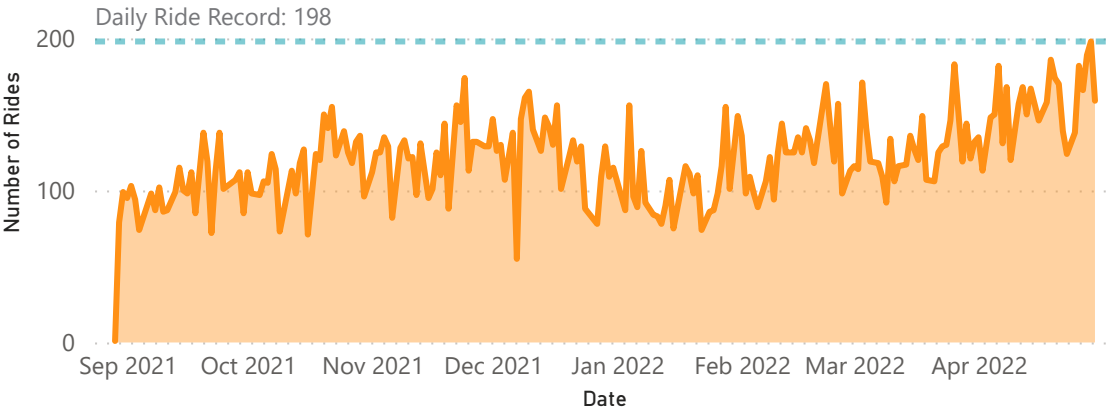
223

On-Demand Trip
Average Wait Time (min)

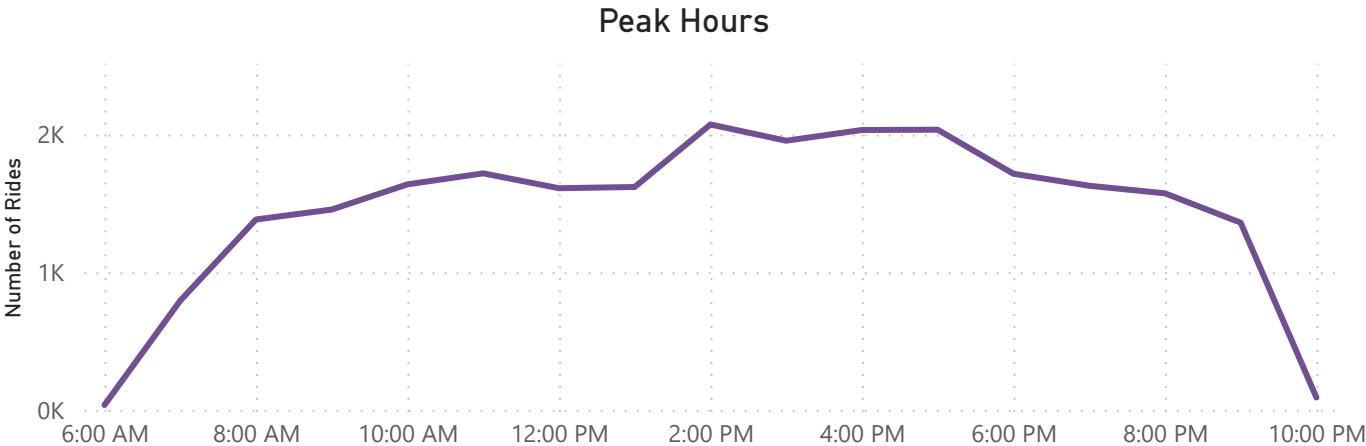
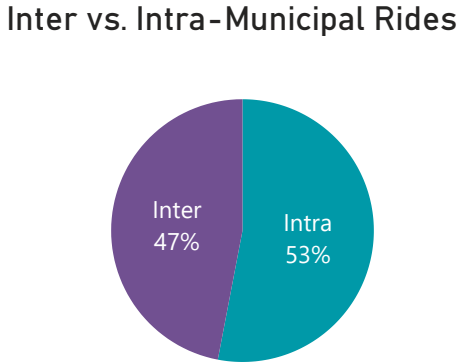
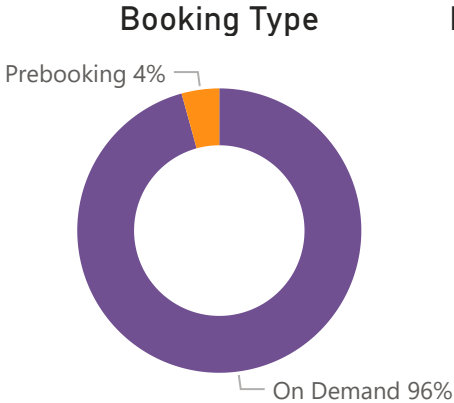
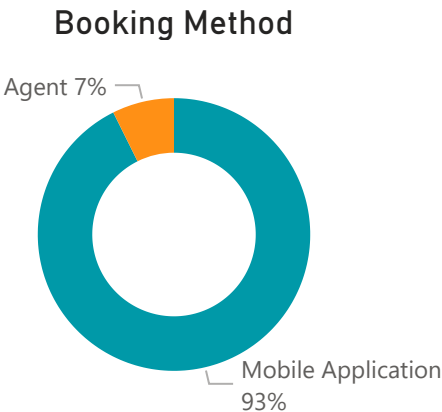
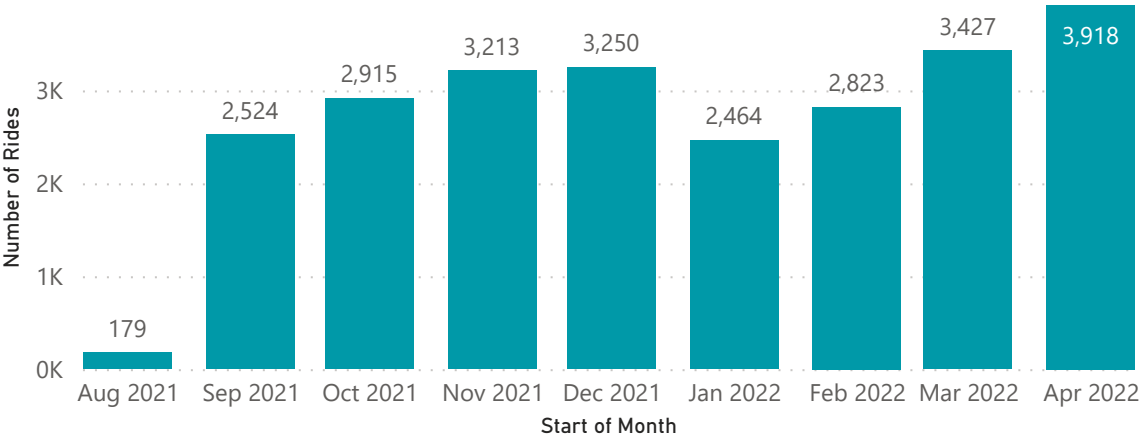
22.33



Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Lincoln
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

16,301

Number of Trips

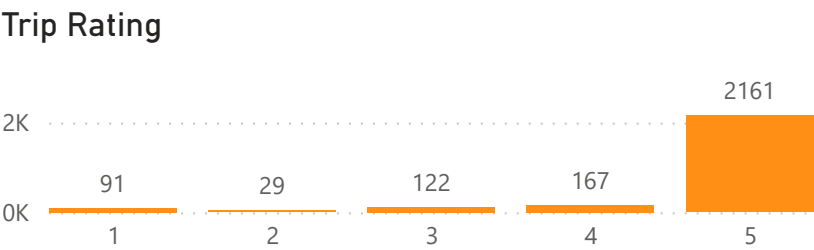
14,453

WAV Trips

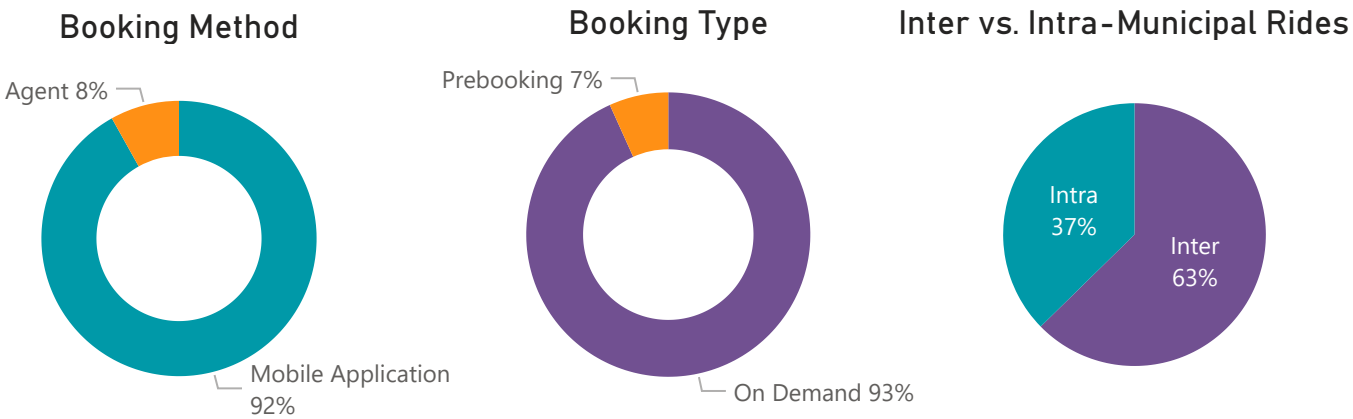
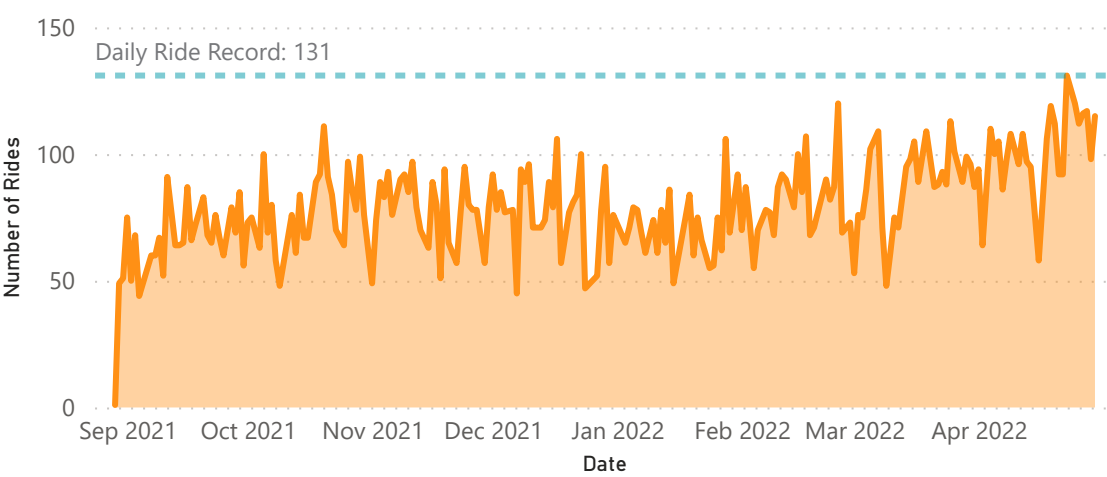
140

On-Demand Trip
Average Wait Time (min)

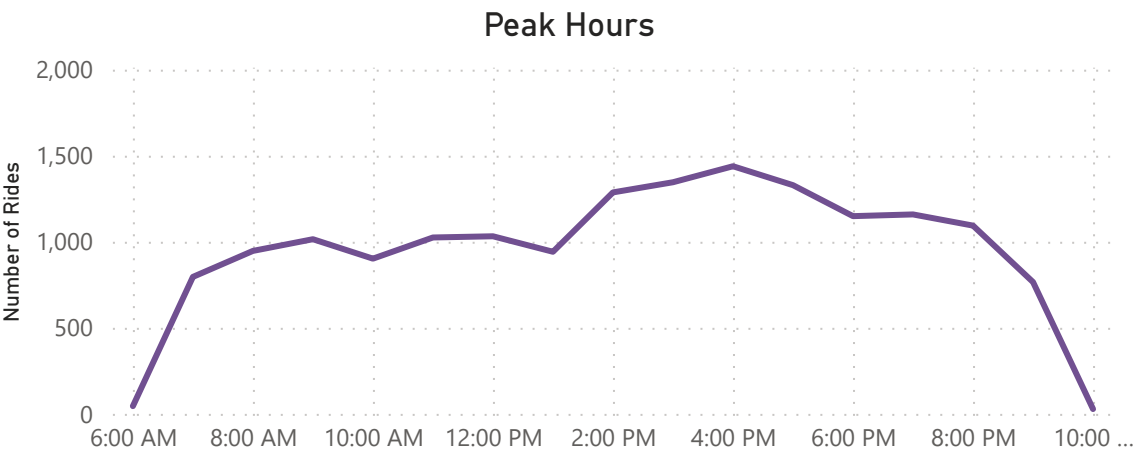
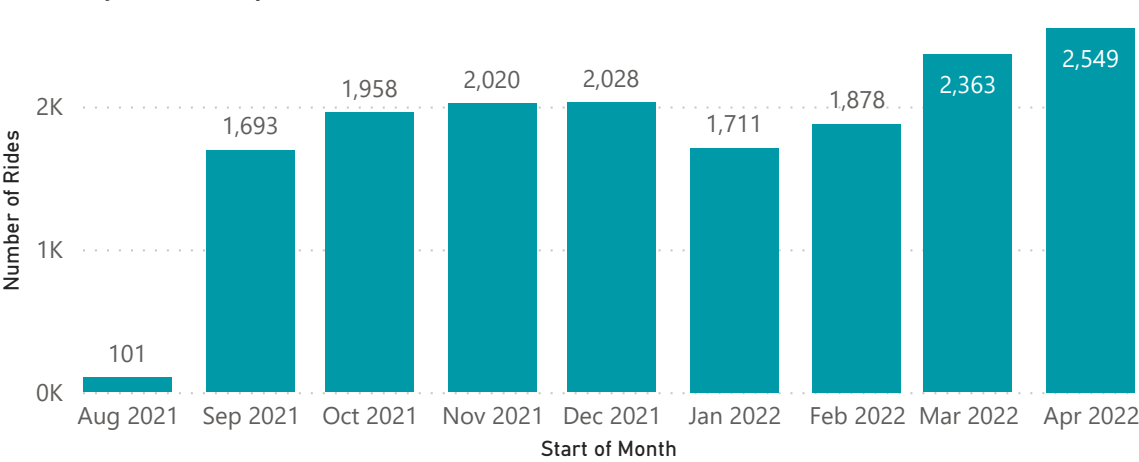
23.62



Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Niagara-on-the-Lake
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

6,013

Number of Trips

5,529

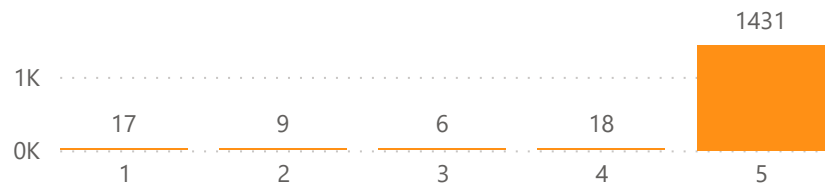
WAV Trips

112

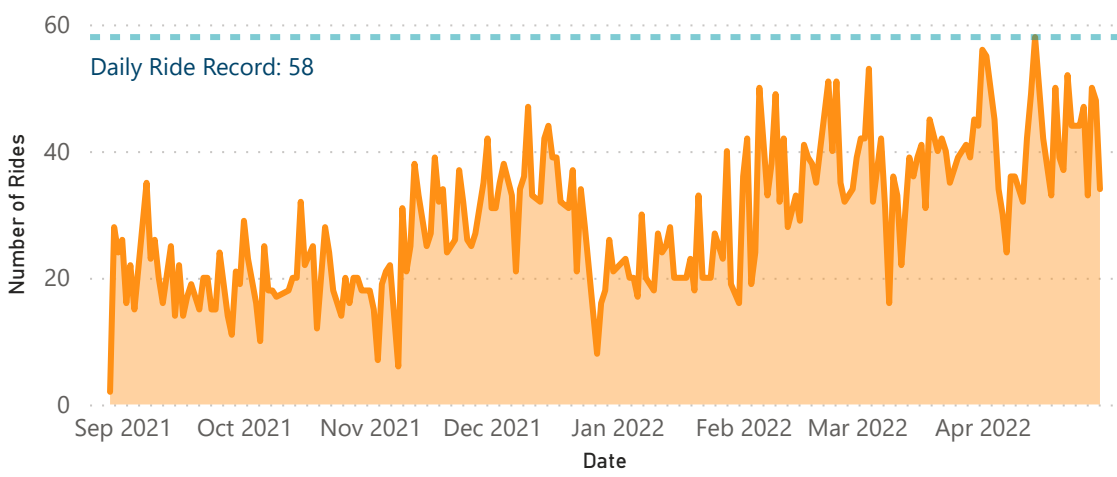
On-Demand Trip
Average Wait Time (min)

11.98

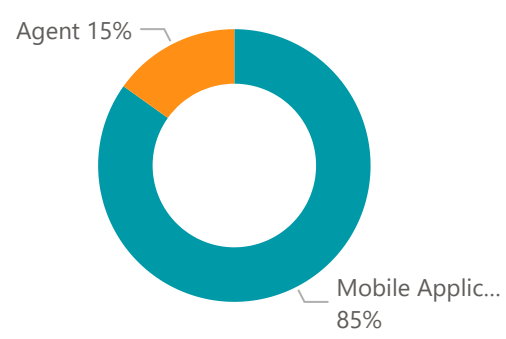
Trip Rating



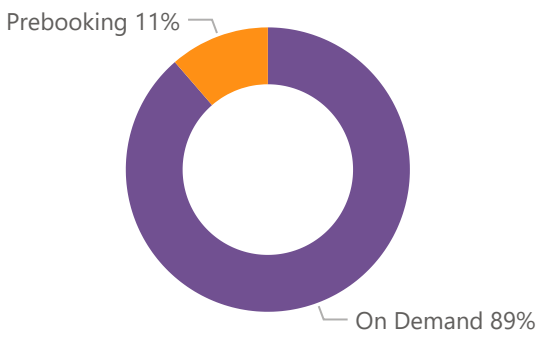
Daily Ridership



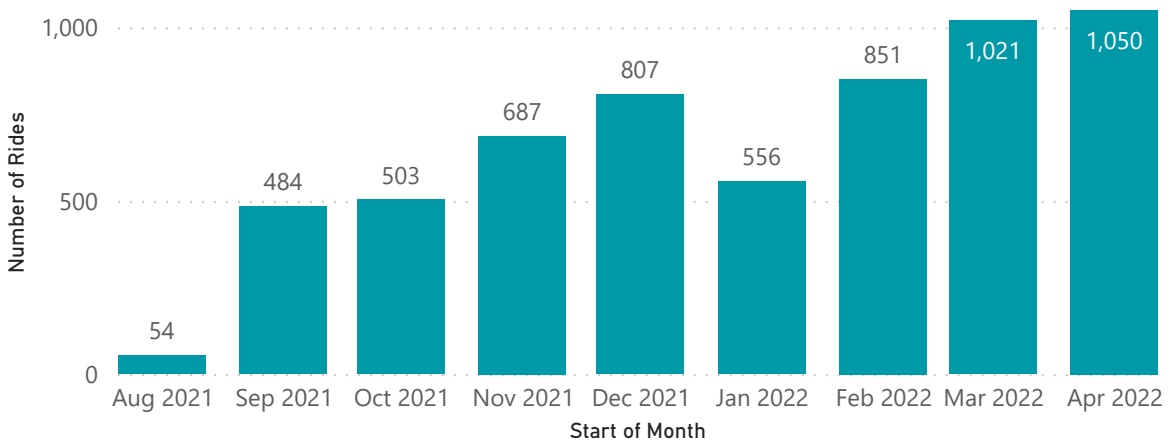
Booking Method



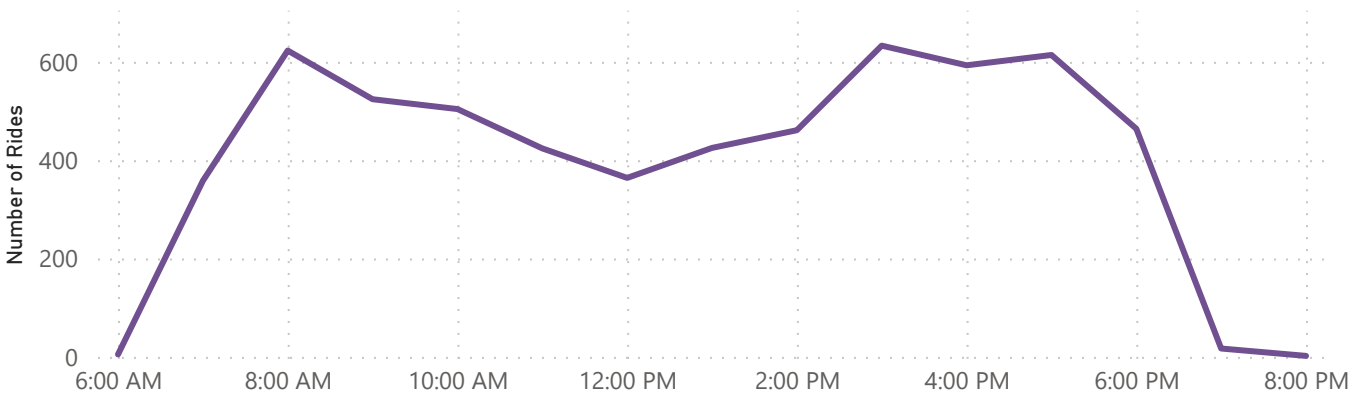
Booking Type



Monthly Ridership



Peak Hours



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Pelham
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

4,404

Number of Trips

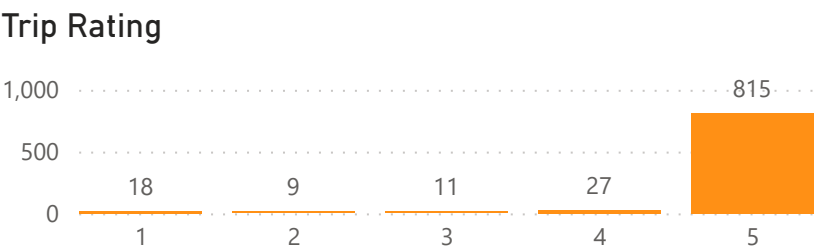
4,058

WAV Trips

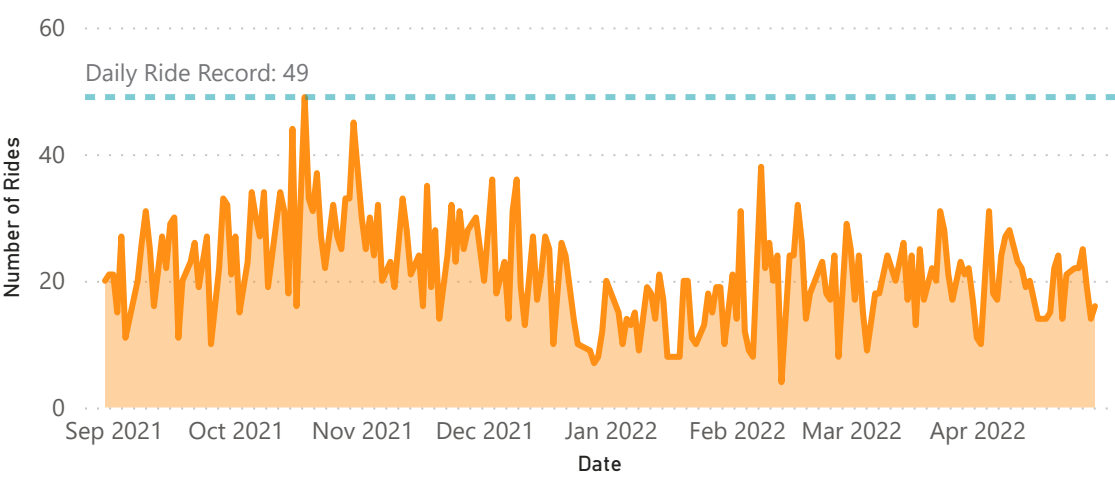
10

On-Demand Trip
Average Wait Time (min)

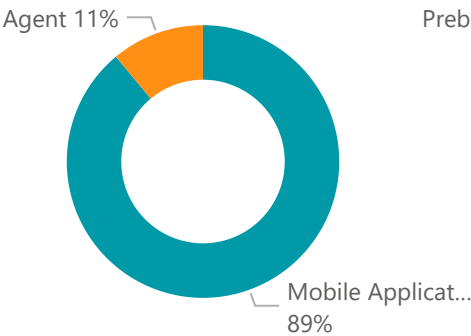
24.17



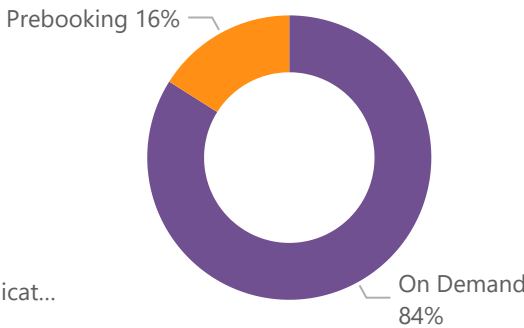
Daily Ridership



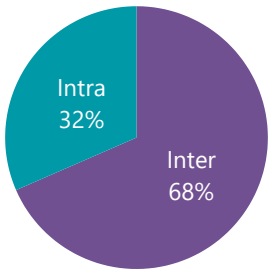
Booking Method



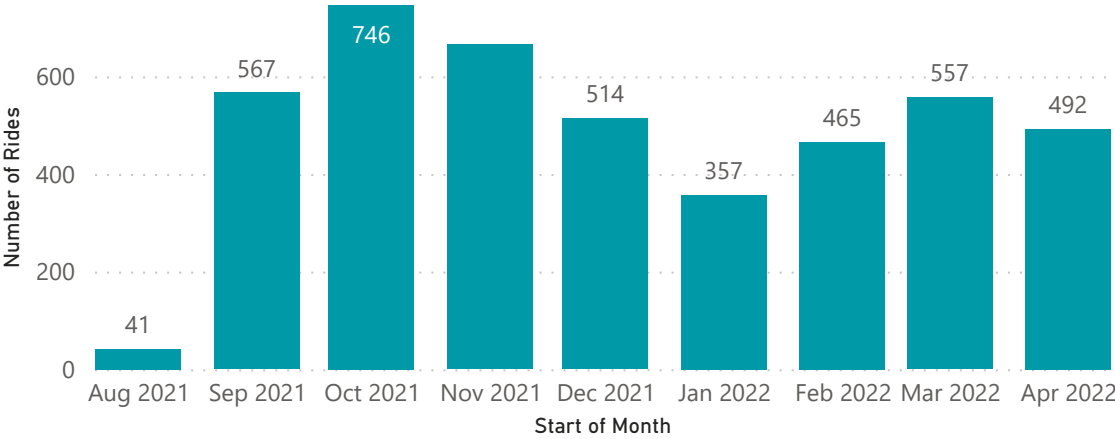
Booking Type



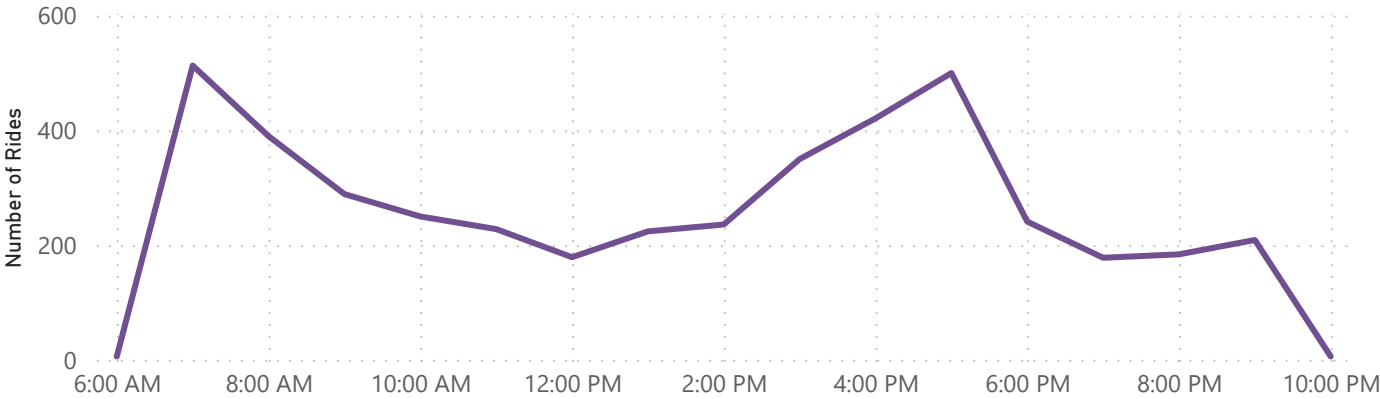
Inter vs. Intra-Municipal Rides



Monthly Ridership



Peak Hours



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Port Colborne
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

1,963

Number of Trips

1,796

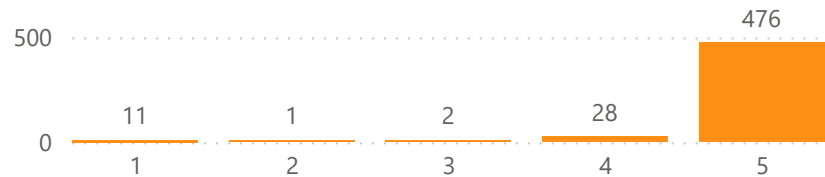
WAV Trips

48

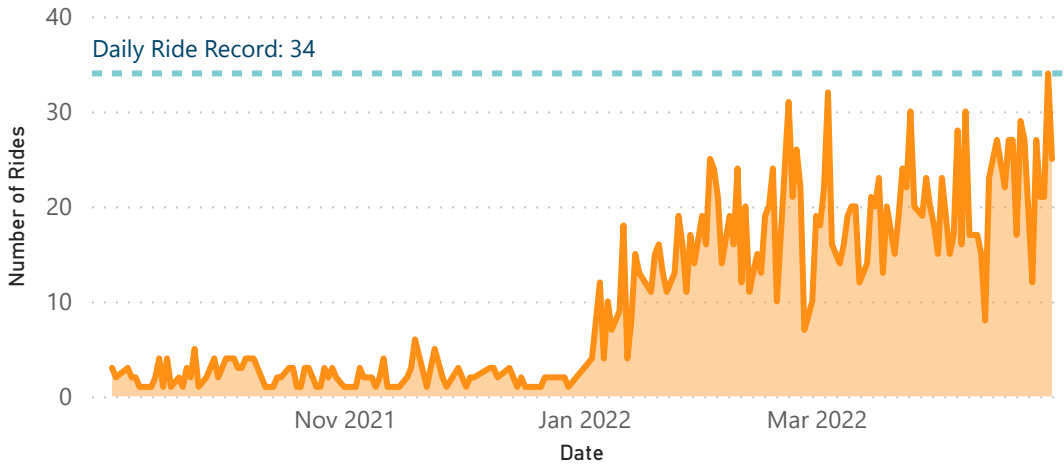
On-Demand Trip
Average Wait Time (min)

22.41

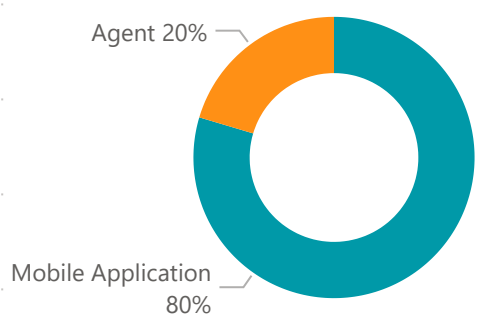
Trip Rating



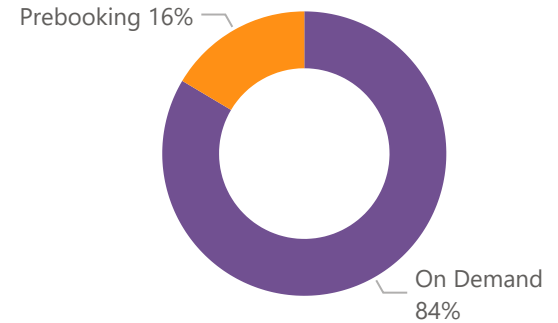
Daily Ridership



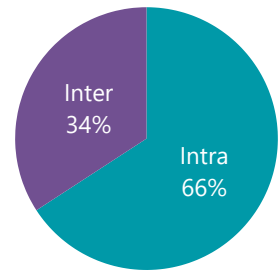
Booking Method



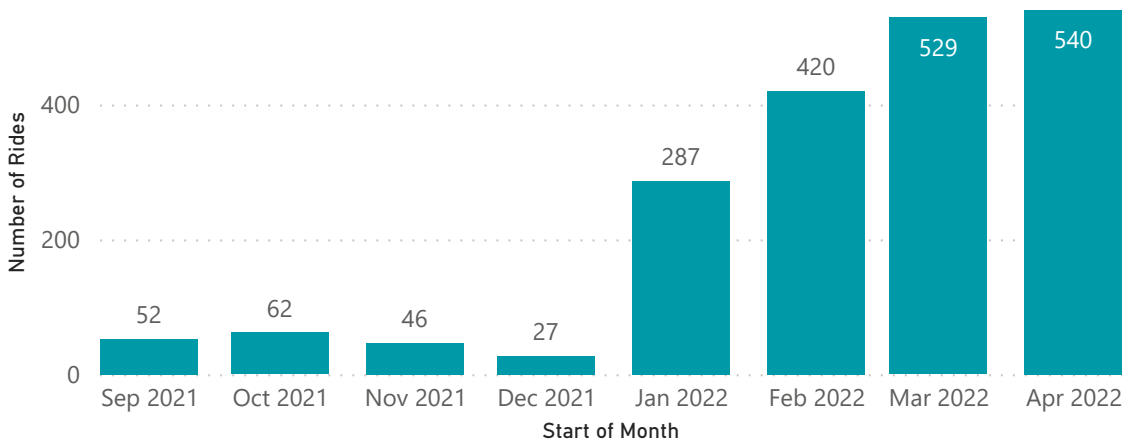
Booking Type



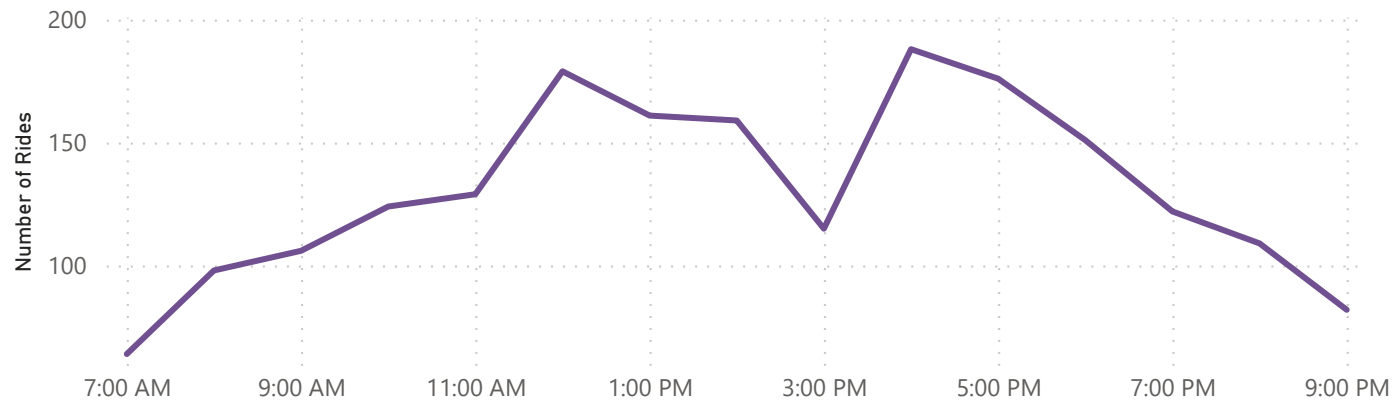
Inter vs. Intra-Municipal Rides



Monthly Ridership



Peak Hours



Overall NRT OnDemand Service Metrics - Year 2

Year 2 Start Date - August 30, 2021

Wainfleet

Origin and/or Destination Municipality

Saturday, April 30, 2022

Data as of

Number of Rides

1,251

Number of Trips

999

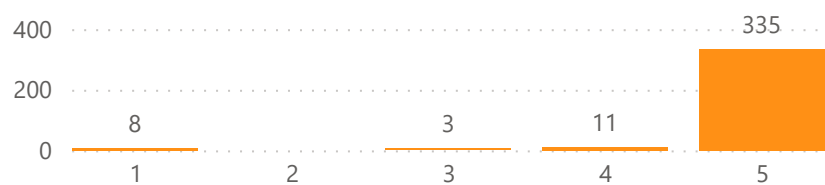
WAV Trips

12

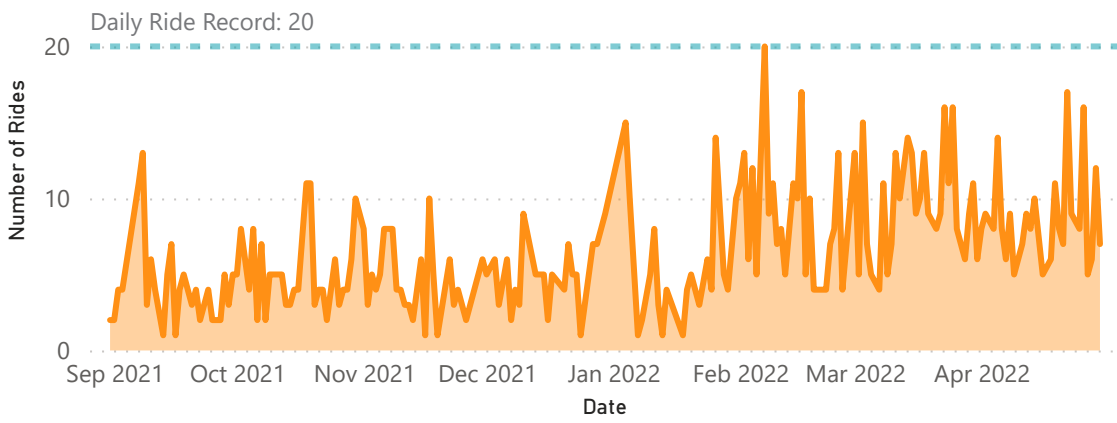
On-Demand Trip
Average Wait Time (min)

27.06

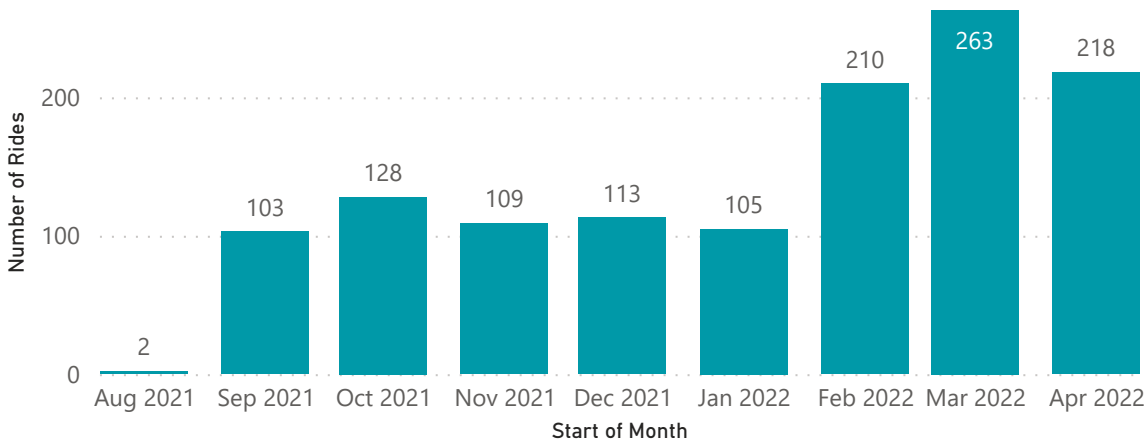
Trip Rating



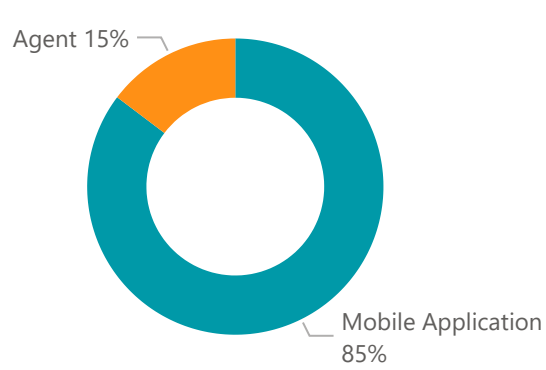
Daily Ridership



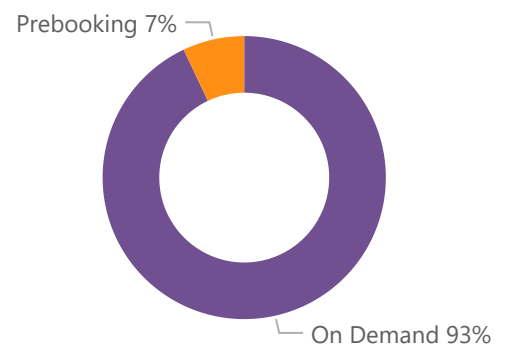
Monthly Ridership



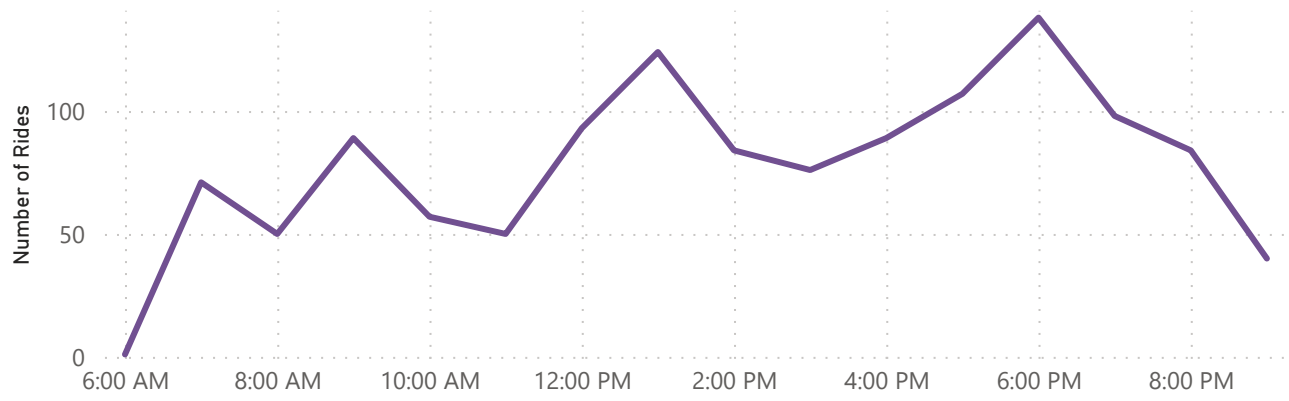
Booking Method



Booking Type



Peak Hours



Overall NRT OnDemand Service Metrics - Year 2

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West Lincoln
Origin and/or Destination Municipality

Saturday, April 30, 2022
Data as of

Number of Rides

7,528

Number of Trips

6,628

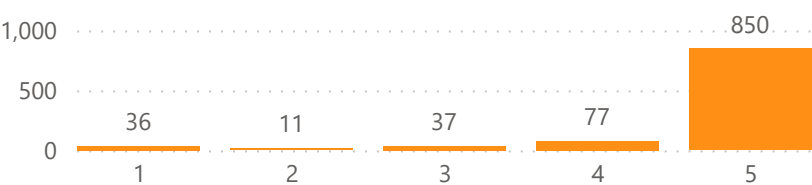
WAV Trips

21

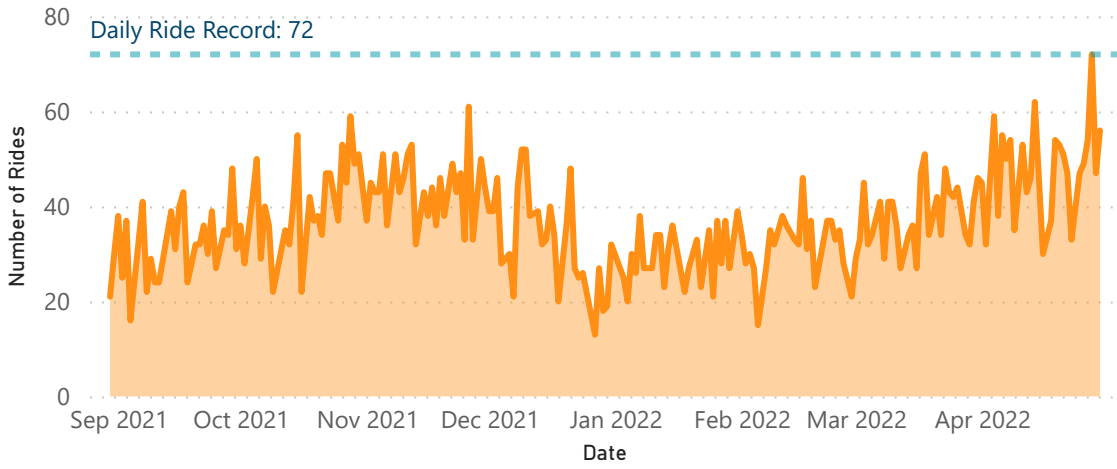
On-Demand Trip
Average Wait Time (min)

27.70

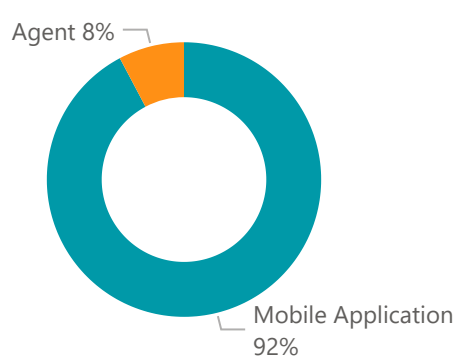
Trip Rating



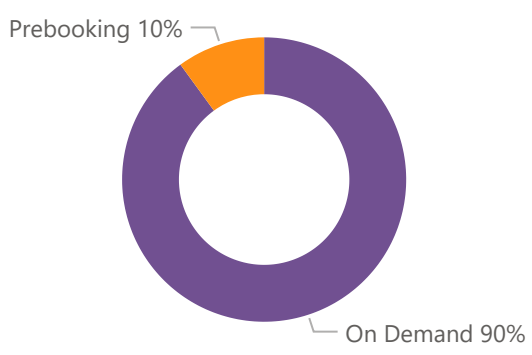
Daily Ridership



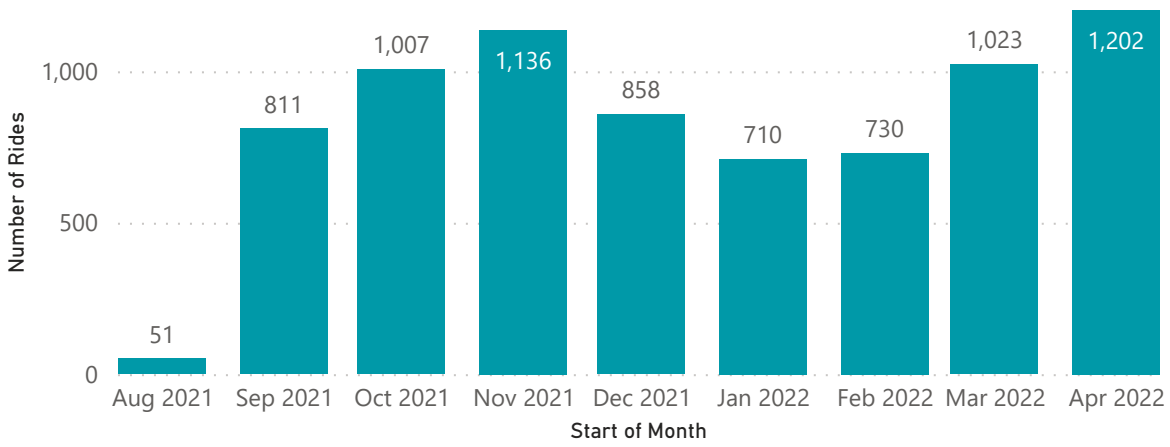
Booking Method



Booking Type



Monthly Ridership



Peak Hours

