Title:	DWQMS Management Review	Meeting Agenda/Checklist
Document #:	PW-DW-FRM-016-001	Revision Number: 4

Meeting Date: December 12, 2023 – 3:15 pm

Attendees: Director of Operations – Rome D'Angelo (absent)

Manager of Public Works - Darren MacKenzie

Supervisor – Environmental Services (A) – Darrin Wills

Supervisor – Engineering – Mike Komljenovic

Water/Wastewater Operator & backup QMS Rep – Adam Bartol

DWQMS Management Review Agenda Item	Reviewed	
Introduction & Meeting Kickoff		
Overview & Highlights of DWQMS Performance – Last 12 Months		
Review of DWQMS Management Review Procedure		
Management Review Required Inputs		
- Incidents of regulatory non-compliance		
 Incidents of adverse drinking-water tests 		
 Deviations from critical control point limits & response actions 		
- Efficacy of the risk assessment process		
- Internal and third-party audit results		
- Results of emergency response testing		
- Operational performance		
- Raw water supply and drinking-water quality trends		
- Follow-up on action items from previous management reviews		
- Status of management action items identified between reviews		
 Recent or upcoming changes that could affect the DWQMS 		
- Consumer feedback		
- Resources needed to maintain the DWQMS		
- Results of annual DWQMS Infrastructure Review		
- Operational Plan currency, content and updates		
- Staff suggestions –		
Additional Items for Review:		
- Leak Detection program		
- New Water Use By-law and backflow prevention		
- Water meters and unaccounted for water		
- Continual Improvement tracking and assessment		
Word from Top Management		
Meeting Adjournment		