

The **Operations and Maintenance Manual (PW-DW-MAN-018-001)** consists of the following:

PW-DW-SOP-011-001 -	Watermain Break
PW-DW-SOP-011-002 -	Leak Detection
PW-DW-SOP-011-003 -	Annual Water Main Flushing Program
PW-DW-SOP-011-004 -	Water Valve Maintenance
PW-DW-SOP-011-005 -	Hydrant Maintenance
PW-DW-SOP-011-006 -	Maintenance of Water Services on Public Road Allowances
PW-DW-SOP-011-007 -	Testing and Repair of Water Meters
PW-DW-SOP-011-008 -	Locates of Town Water Utilities
PW-DW-SOP-011-009 -	Installation of Fire Mains
PW-DW-SOP-011-010 -	New Water Service Installation
PW-DW-SOP-011-011 -	Water Service Turn Off and Turn On
PW-DW-SOP-011-012 -	Inventory Control
PW-DW-SOP-011-013 -	Water Filling for Contractors
PW-DW-SOP-011-014 -	Low Water Consumption
PW-DW-SOP-011-015 -	High Water Consumption
PW-DW-SOP-011-016 -	Water Meter Installation
PW-DW-SOP-011-017 -	Lead Service Replacement
PW-DW-SOP-011-018 -	Commissioning of New Watermains
PW-DW-SOP-012-001 -	Water Sampling of the Water Distribution Systems
PW-DW-SOP-012-002 -	Reporting of Adverse Test Results
PW-DW-SOP-012-003 -	Corrective Action for Adverse Water Quality Samples
PW-DW-SOP-013-001 -	Calibration of Monitoring Equipment
PW-DW-SOP-019-001 -	DWQMS Receipt & Processing of Customer Calls
PW-DW-SOP-018-001 -	Critical Control Procedure for Low Chlorine in the Distribution System
PW-DW-LM-011-001 -	New Watermain Commissioning Checklist
PW-DW-PRO-014-001 -	DWQMS Emergency Management
PW-DW-PRO-014-002 -	Biological Contamination Of Water
PW-DW-PRO-014-003 -	Chemical Contamination of Water - Known
PW-DW-PRO-014-004 -	Chemical Contamination of Water - Unknown
PW-DW-PRO-014-005 -	Suspected Intentional Contamination
PW-DW-PRO-014-006 -	Suspected Backflow Event
PW-DW-PRO-014-007 -	Unexpected Loss of Distribution System Pressure
PW-DW-PRO-014-008 -	Loss or Decrease in Regional Water Supply
PW-DW-PRO-014-009 -	Drinking Water Quality Advisory – Boil Water Advisory
PW-DW- LM -014-001 -	DWQMS Emergency Contact List
PW-DW-MIS -020-005 -	Drinking Water Licence for Bevan Heights System
PW-DW-MIS -020-006 -	Drinking Water Works Permit for Bevan Heights System
PW-DW-MIS -020-007 -	Drinking Water Licence for Niagara-on-the-Lake System
PW-DW-MIS -020-008 -	Drinking Water Works Permit for Niagara-on-the-Lake System

Please refer to individual procedures or List.