

Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Data as of:
December-31-22

Number of Rides

39,126

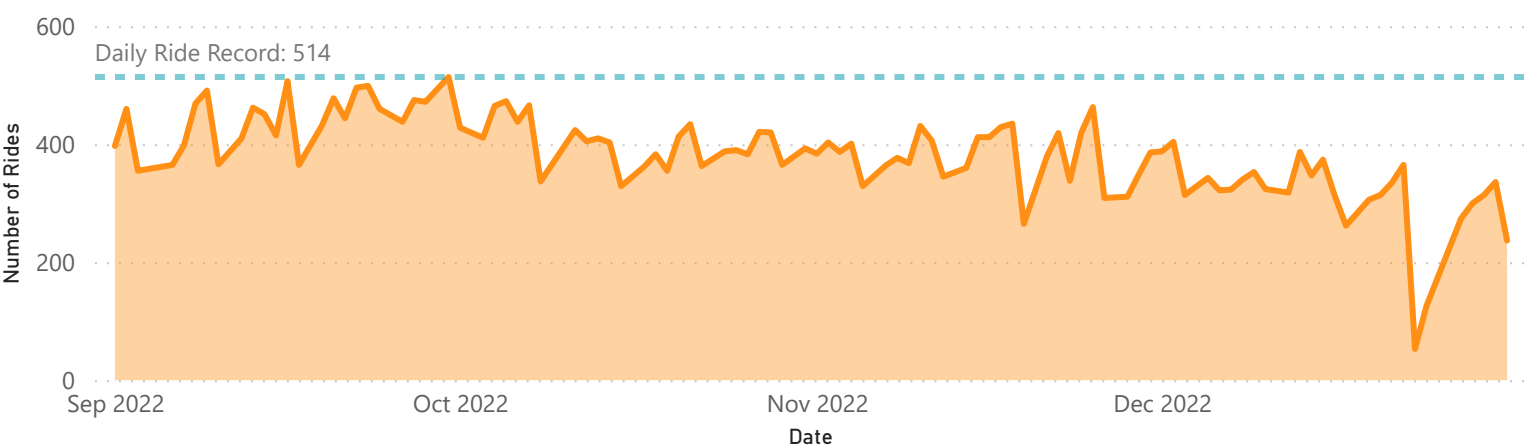
Number of Trips

34,716

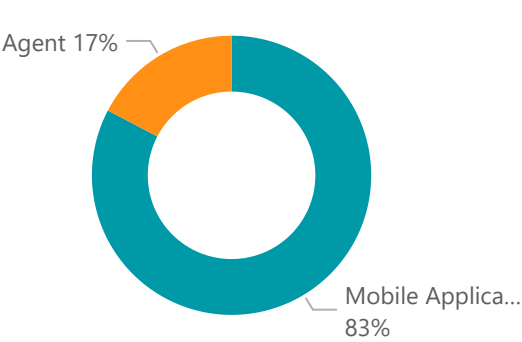
WAV Trips

397

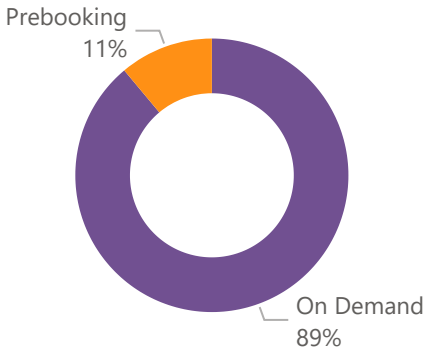
Daily Ridership



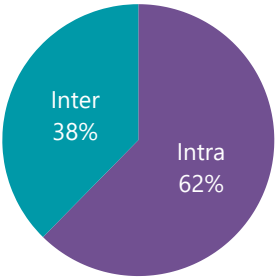
Booking Method



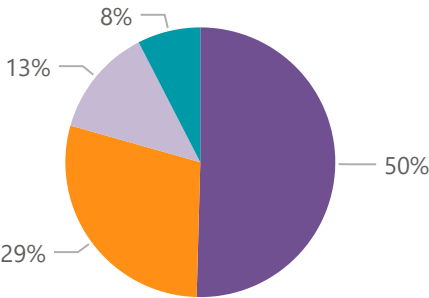
Booking Type



Inter vs. Intra-Municipal Rides



Intra-Municipal Rides



Grimsby Lincoln Port Colborne Pelham

Destination	Fort Erie Transfer Point	Grimsby	Lincoln	Pelham	Port Colborne	Seaway Mall	St Catharines Transfer Point	Wainfleet	Welland Transfer Point	West Lincoln	Total
Origin											
Fort Erie Transfer Point					69						69
Grimsby		8,337	2,445	122	62	2	424	33	81	1,305	12,811
Lincoln		2,137	3,592	86	49	59	697	12	106	607	7,345
Pelham		89	123	868	38	113	493	33	67	81	1,905
Port Colborne	90	58	118	50	2,616			336		50	3,318
Seaway Mall		14	20	87				8		4	133
St Catharines Transfer Point		357	555	396				35		116	1,459
Wainfleet		41	10	37	346	5	8		23	32	502
Welland Transfer Point		95	91	42	1			48		76	353
West Lincoln		1,171	565	87	43	7	183	14	97		2,167
Total	90	12,299	7,519	1,775	3,224	186	1,805	519	374	2,271	30,062

Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Data as of:
December-31-22

INTER On-Demand Trip
Average Wait Time (min)

28.77

INTRA On-Demand Trip
Average Wait Time (min)

17.68

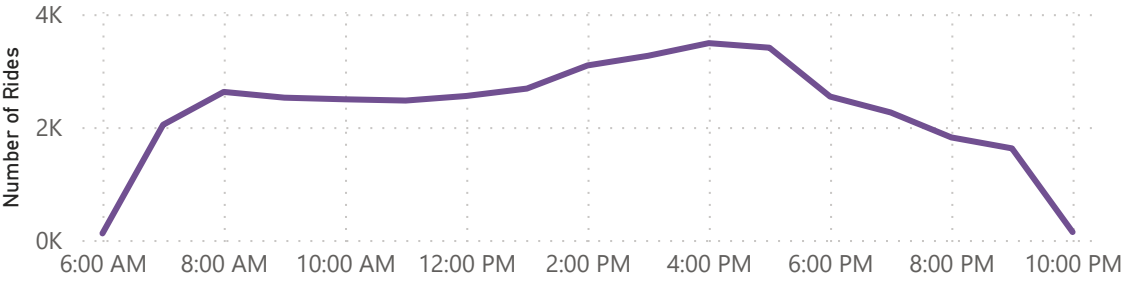
Average Trip Duration (min)

19.18

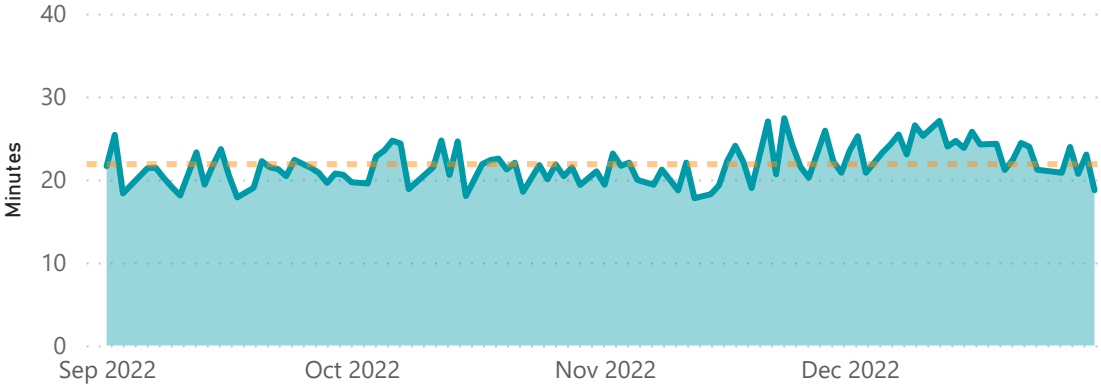
Average Trip Distance (km)

14.82

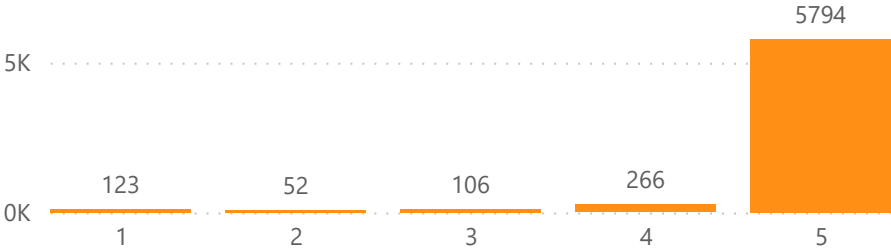
Peak Hours



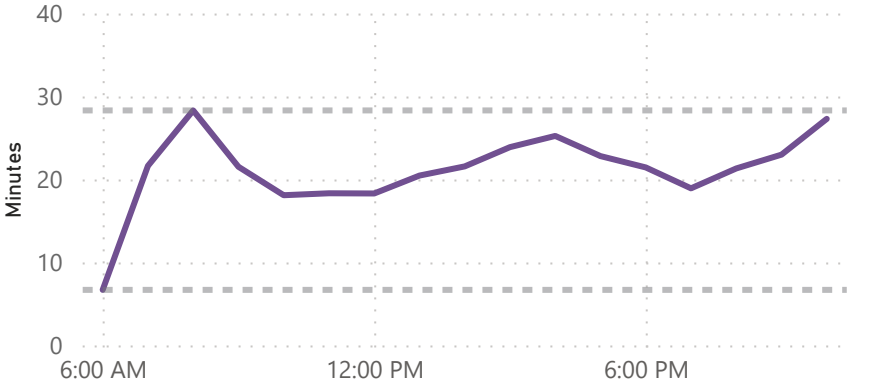
Average Daily Wait Time



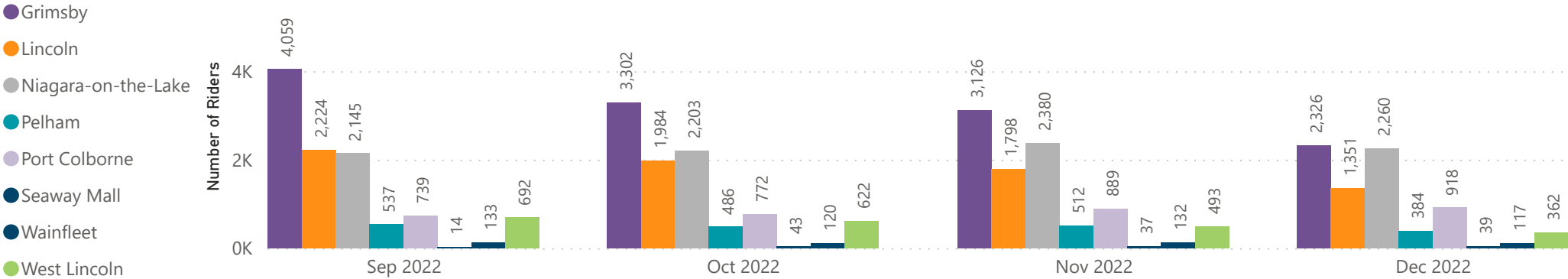
Trip Rating



Average Wait Time by Time of Day



Monthly Ridership By Ride Origin



Overall NRT OnDemand Service Metrics - Year 3

Grimsby
Origin and/or Destination Municipality

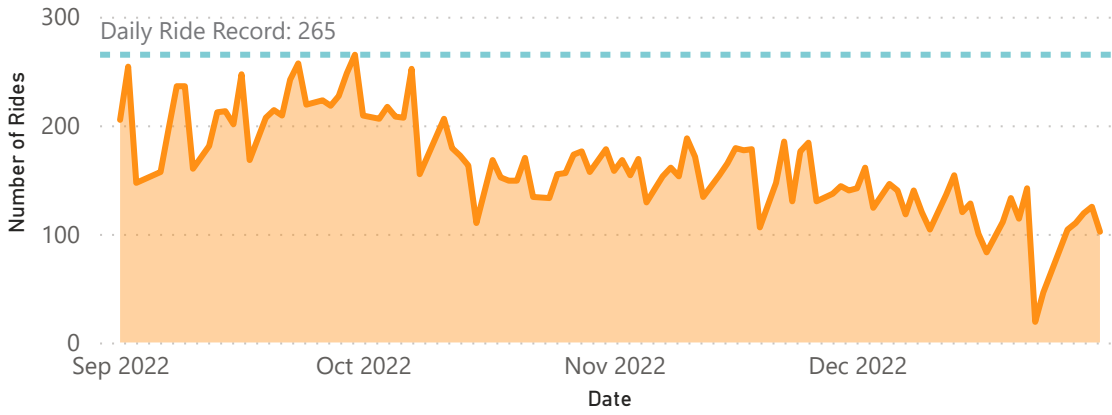
December-31-22
Data as of

Year 3 Start Date - September 1, 2022

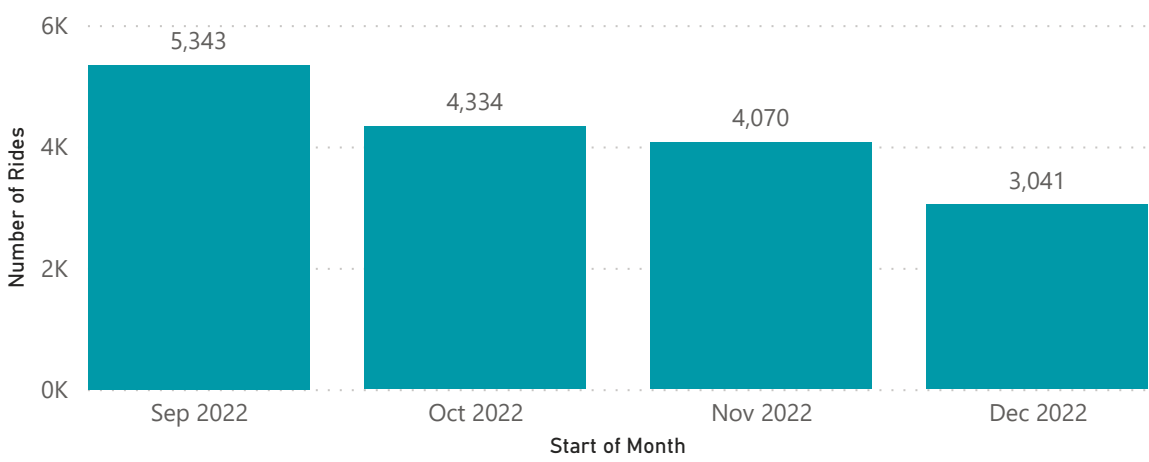
Number of Rides

16,788

Daily Ridership



Monthly Ridership



Number of Trips

14,831

WAV Trips

109

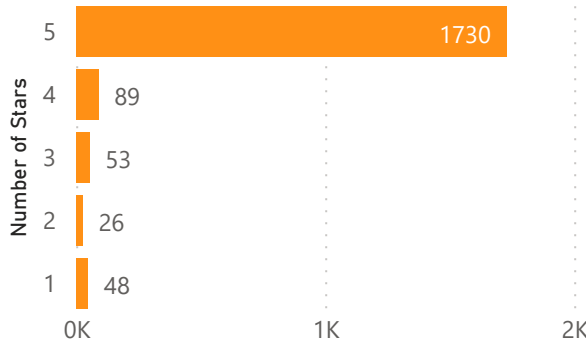
INTER On-Demand Trip
Average Wait Time (min)

28.14

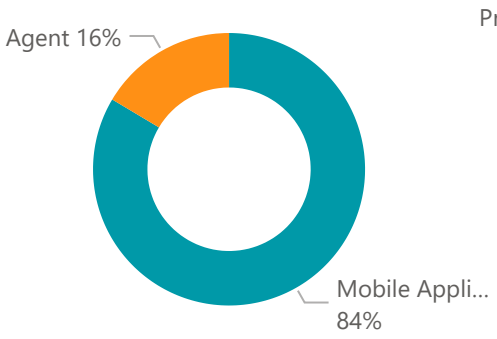
INTRA On-Demand Trip
Average Wait Time (min)

20.23

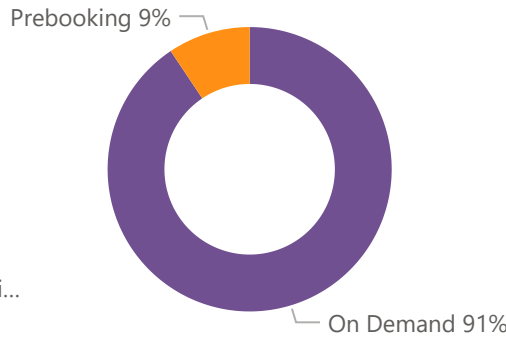
Trip Rating



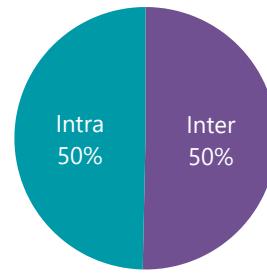
Booking Method



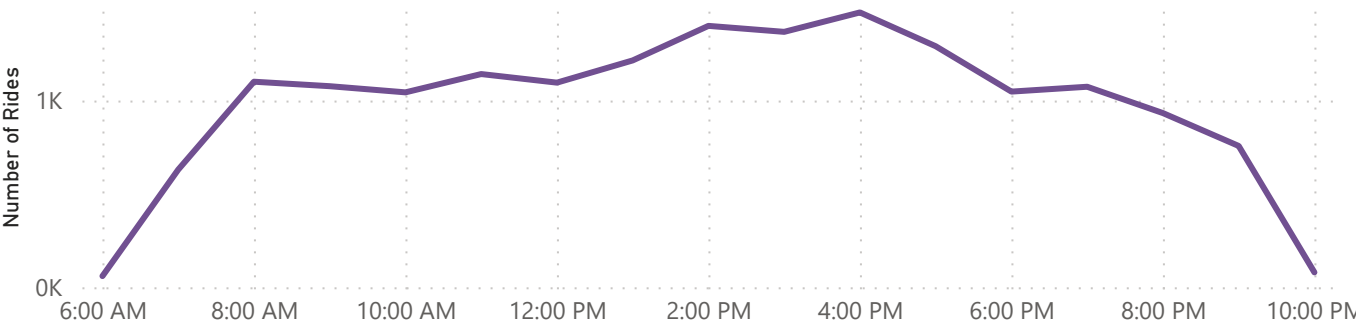
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Lincoln

Origin and/or Destination Municipality

December-31-22

Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

11,295

Number of Trips

10,233

WAV Trips

66

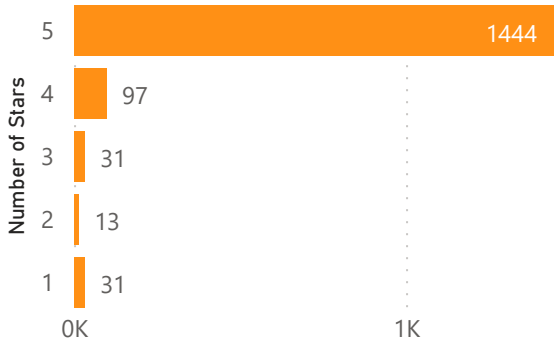
INTER On-Demand Trip
Average Wait Time (min)

28.53

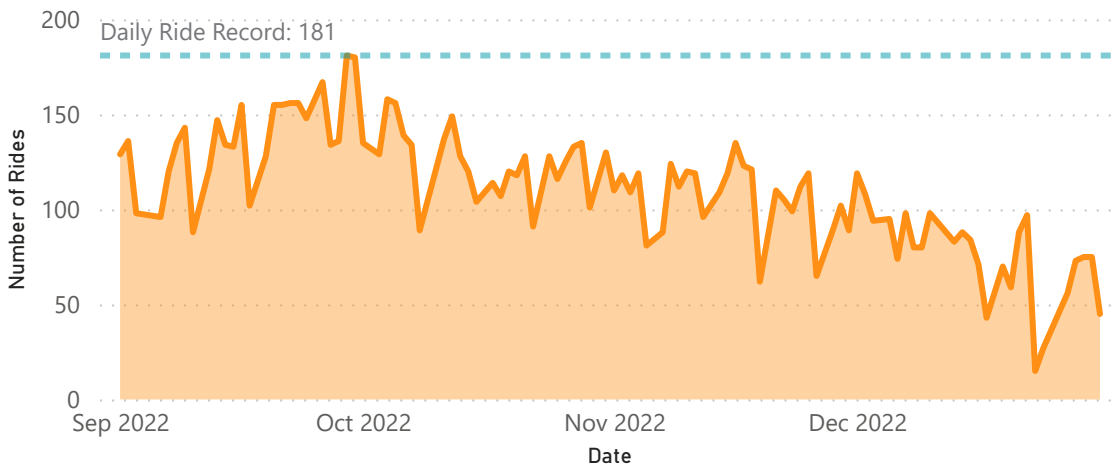
INTRA On-Demand Trip
Average Wait Time (min)

24.97

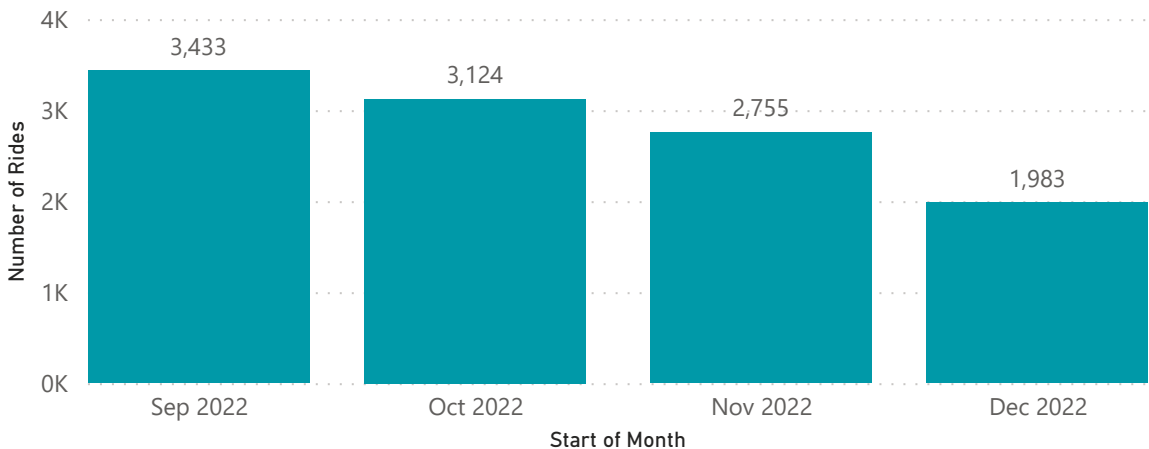
Trip Rating



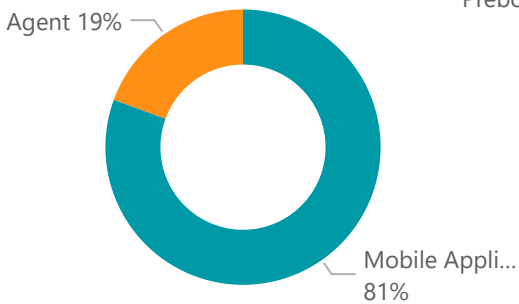
Daily Ridership



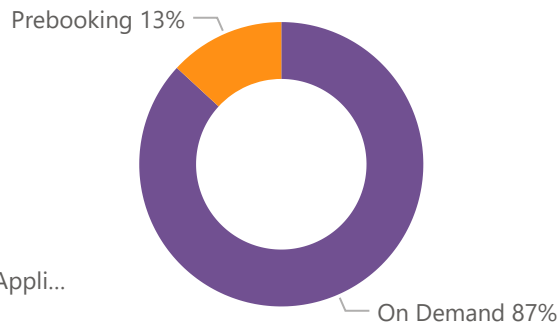
Monthly Ridership



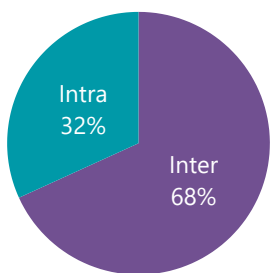
Booking Method



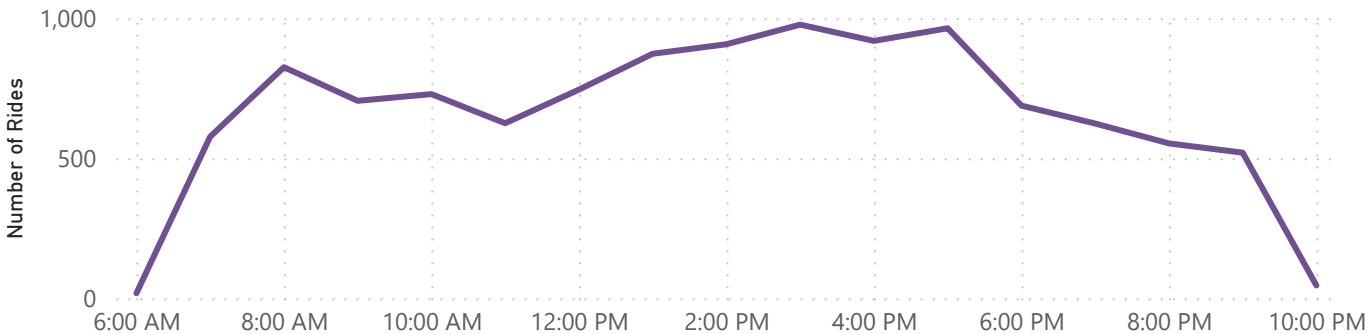
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Niagara-on-the-Lake
Origin and/or Destination Municipality

December-31-22
Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

8,988

Number of Trips

8,047

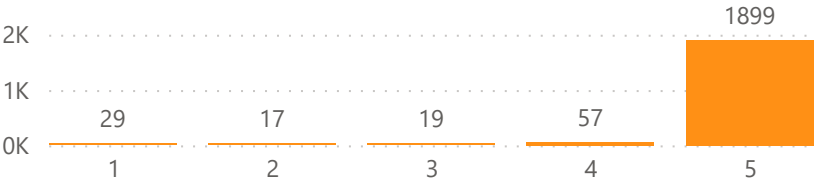
WAV Trips

159

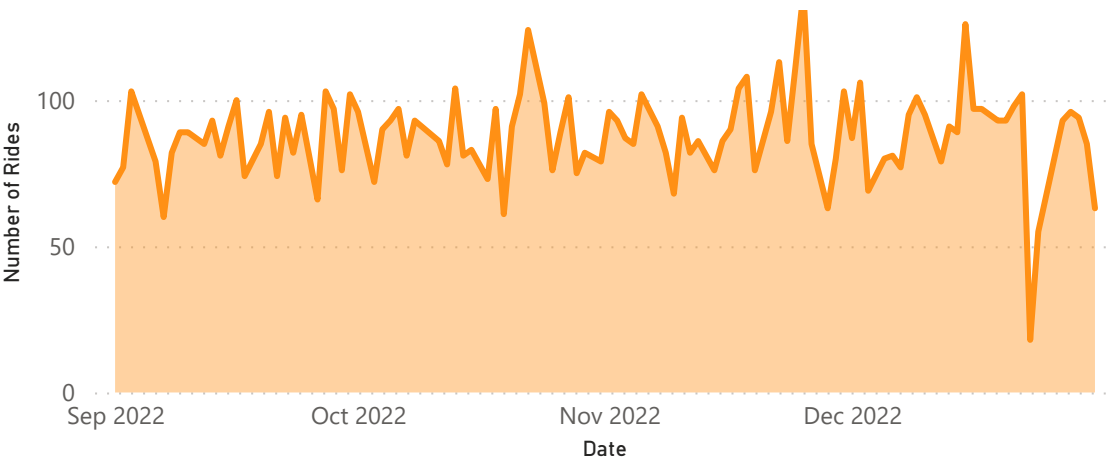
INTRA On-Demand Trip
Average Wait Time (min)

13.79

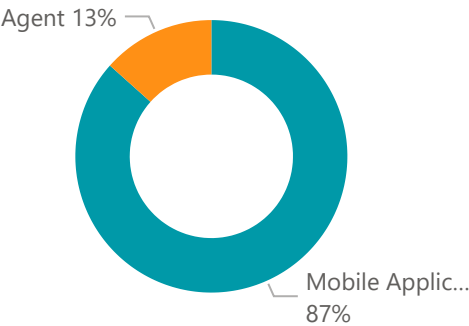
Trip Rating



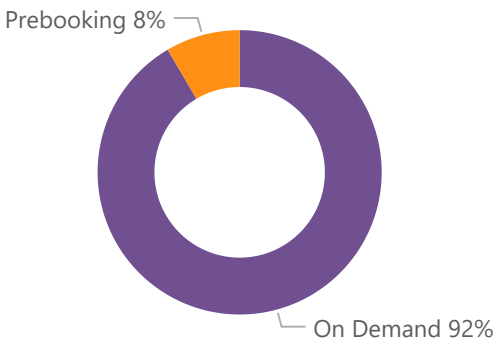
Daily Ridership



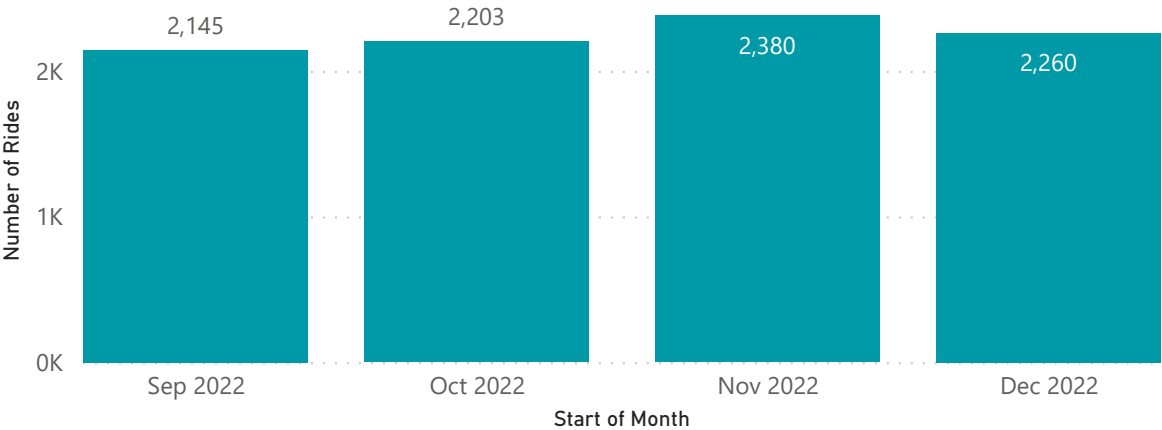
Booking Method



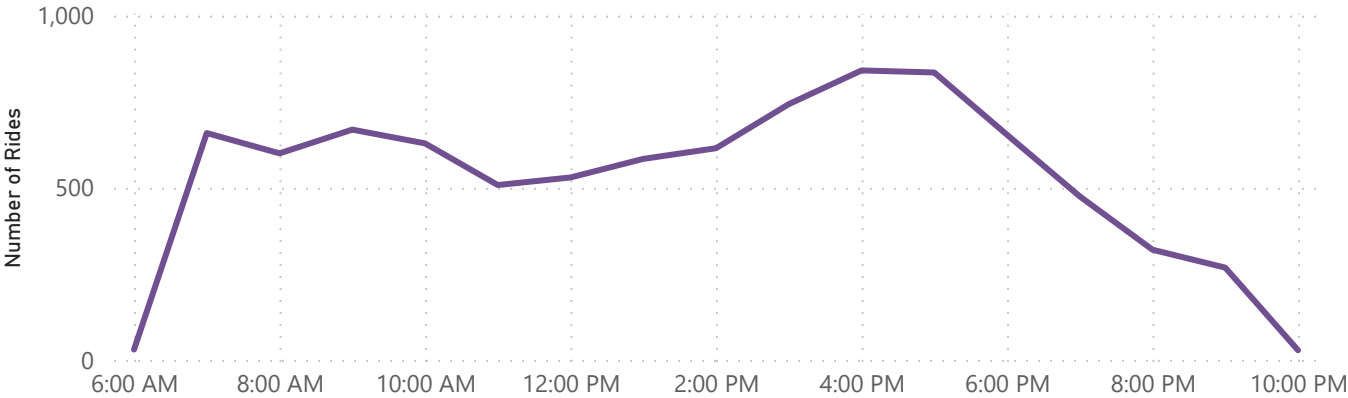
Booking Type



Monthly Ridership



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Pelham

Origin and/or Destination Municipality

December-31-22

Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

2,841

Number of Trips

2,610

WAV Trips

26

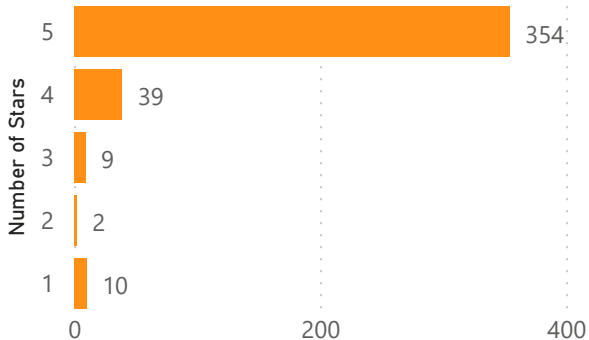
INTER On-Demand Trip
Average Wait Time (min)

29.44

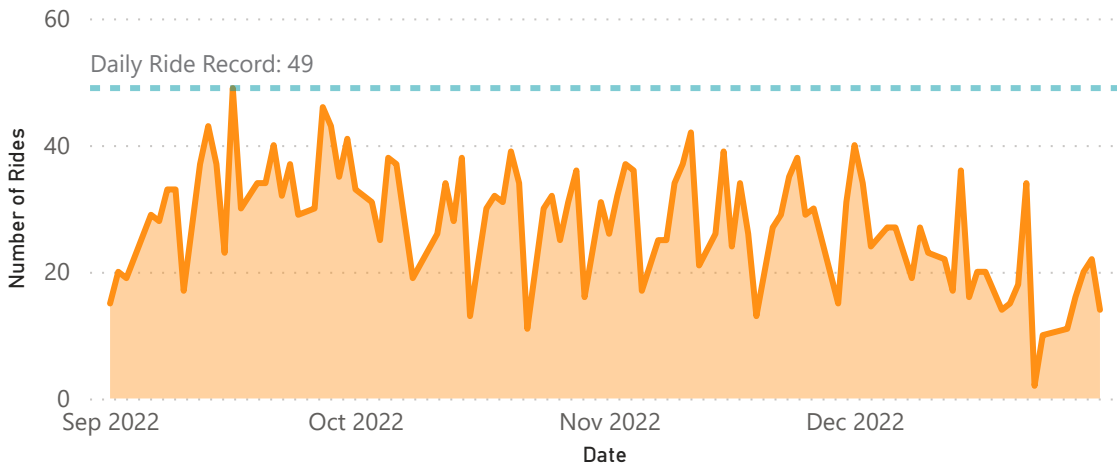
INTRA On-Demand Trip
Average Wait Time (min)

25.39

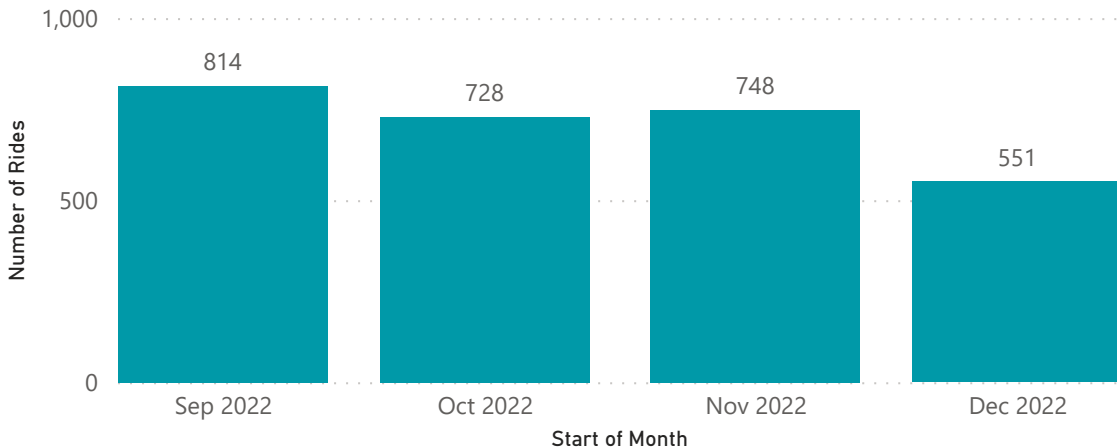
Trip Rating



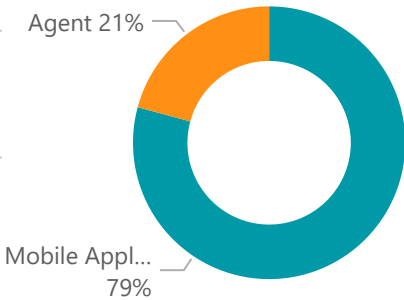
Daily Ridership



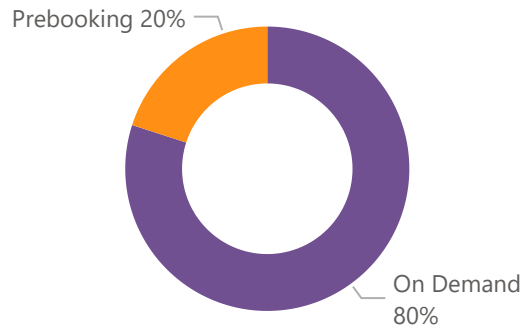
Monthly Ridership



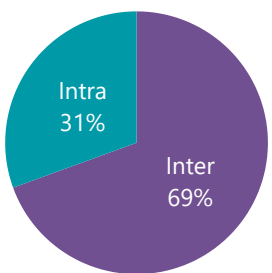
Booking Method



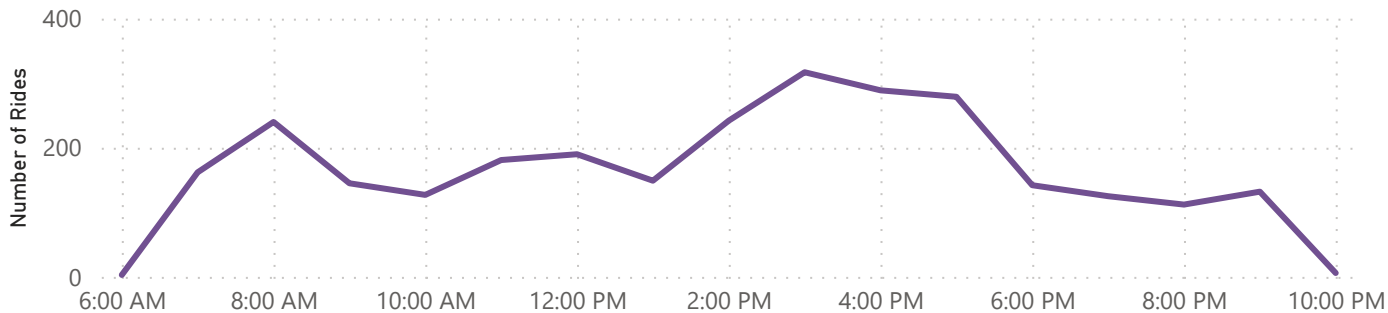
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Port Colborne
Origin and/or Destination Municipality

December-31-22
Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

3,929

Number of Trips

3,247

WAV Trips

42

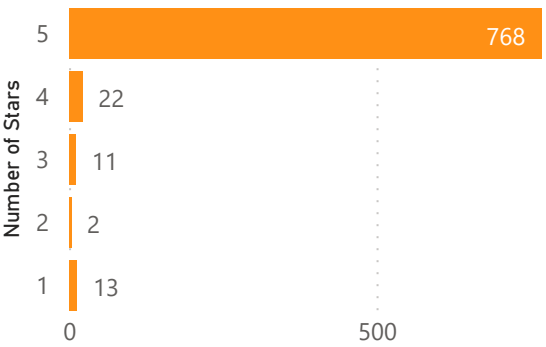
INTER On-Demand Trip
Average Wait Time (min)

28.84

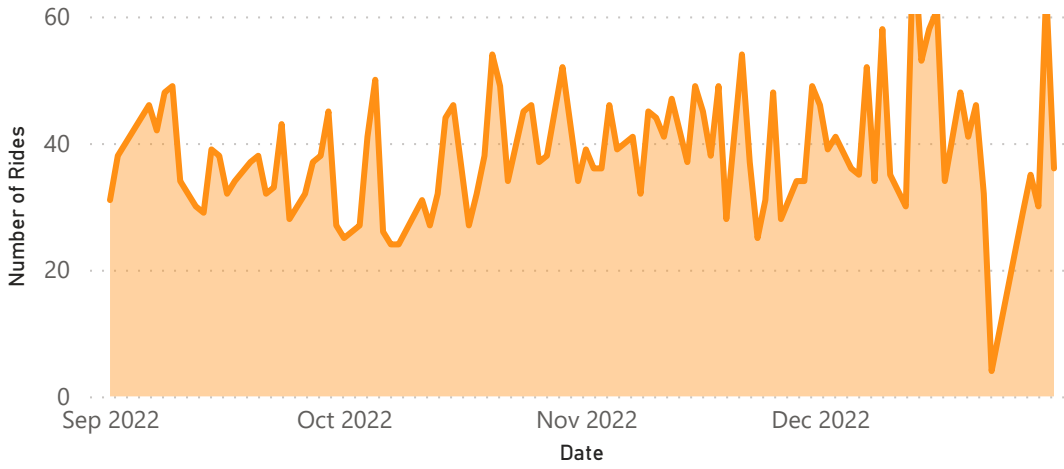
INTRA On-Demand Trip
Average Wait Time (min)

11.24

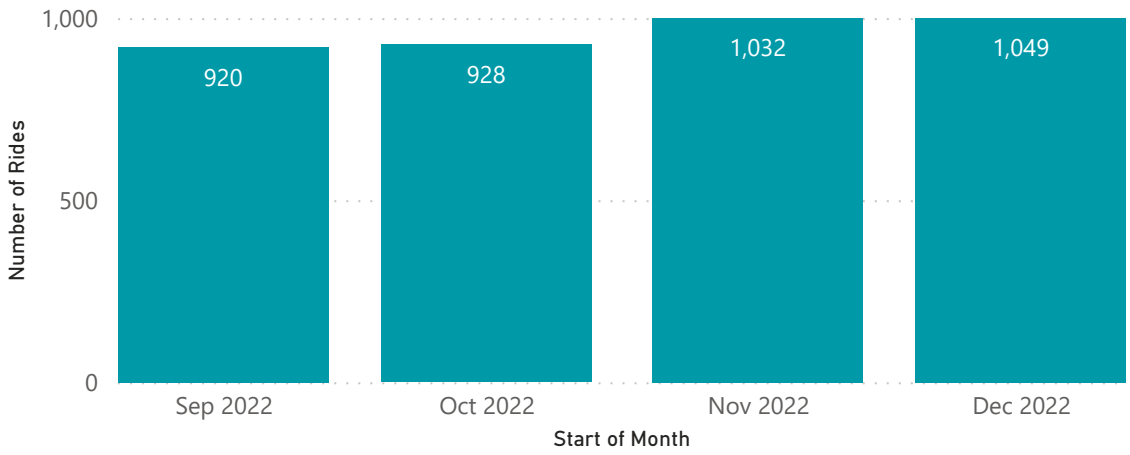
Trip Rating



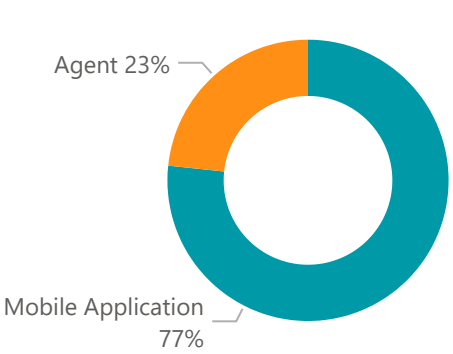
Daily Ridership



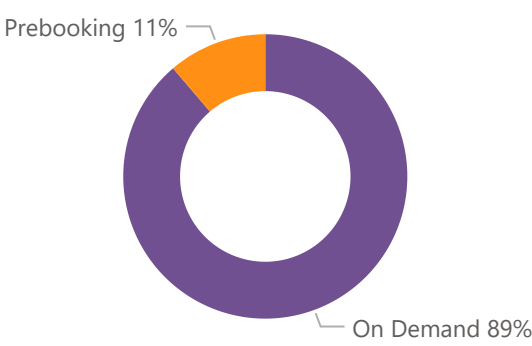
Monthly Ridership



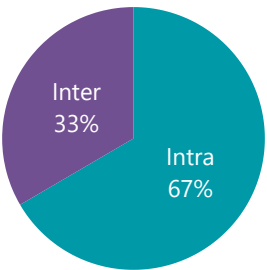
Booking Method



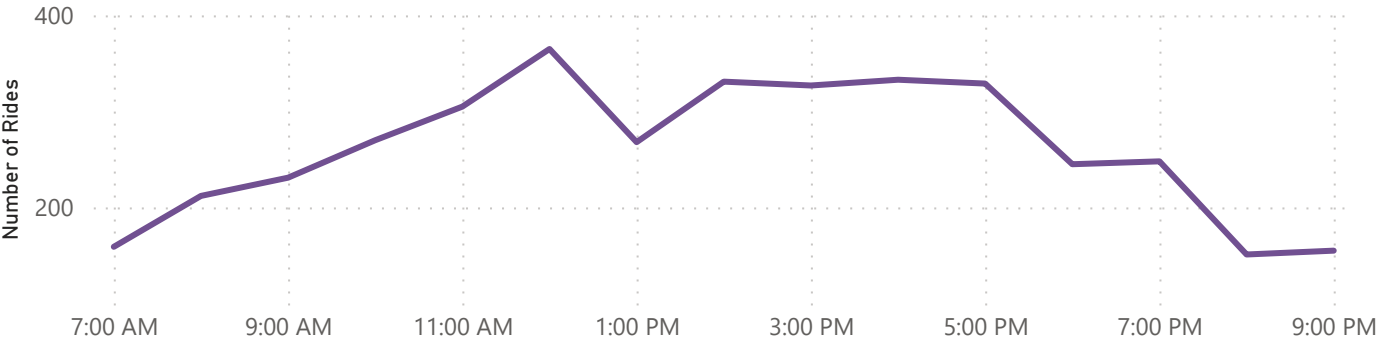
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Wainfleet
Origin and/or Destination Municipality

December-31-22
Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

1,021

Number of Trips

781

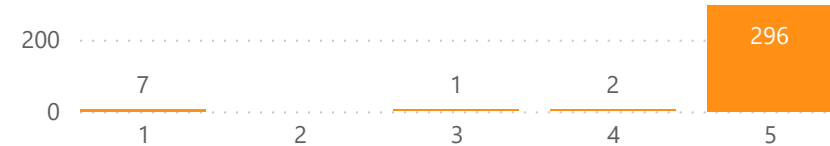
WAV Trips

3

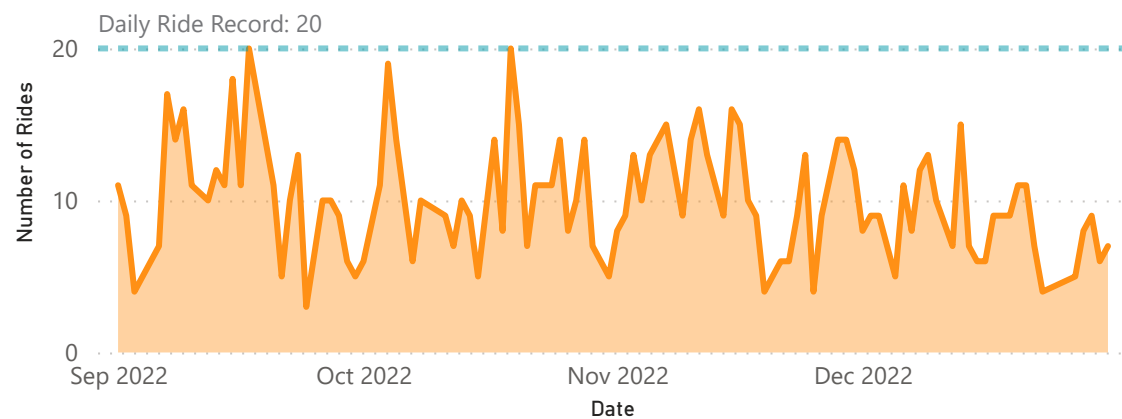
INTER On-Demand Trip
Average Wait Time (min)

28.82

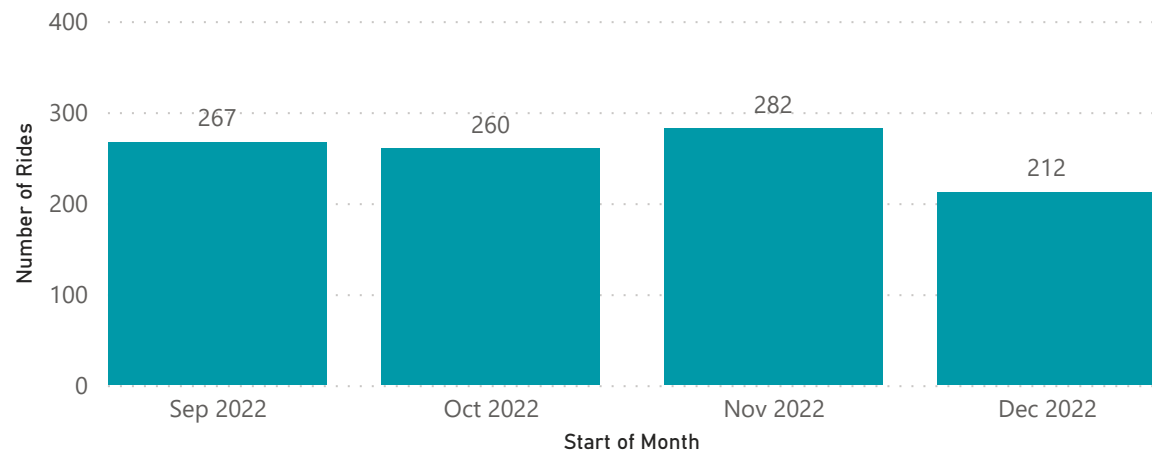
Trip Rating



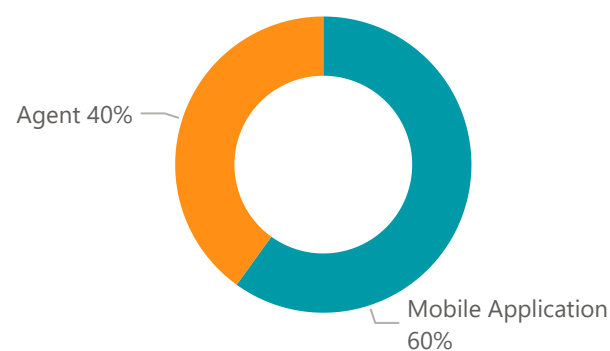
Daily Ridership



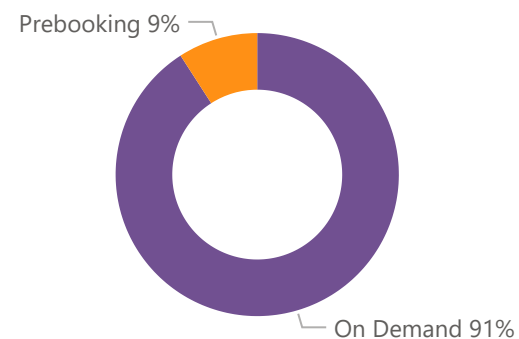
Monthly Ridership



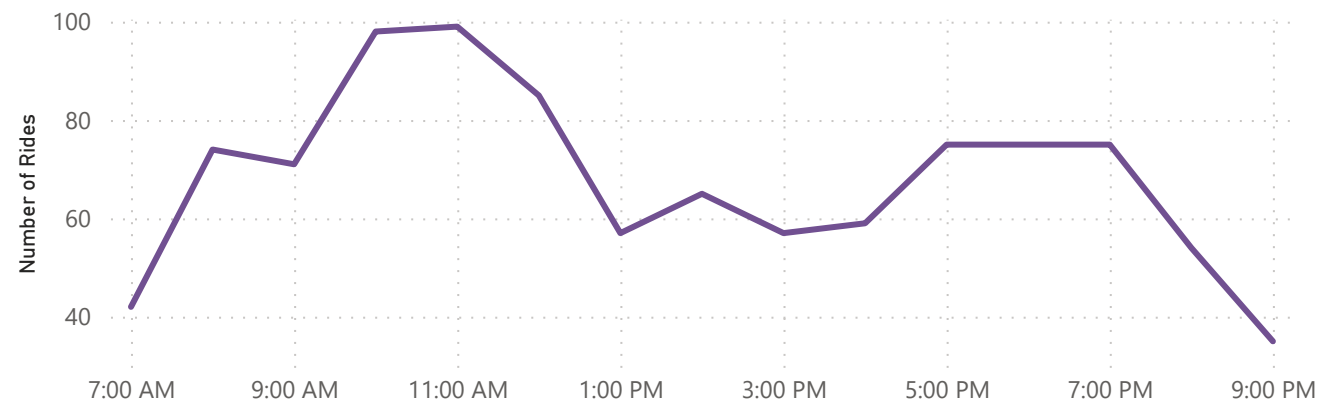
Booking Method



Booking Type



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

West Lincoln
Origin and/or Destination Municipality

December-31-22
Data as of

Year 3 Start Date - September 1, 2022

Number of Rides

4,444

Number of Trips

4,021

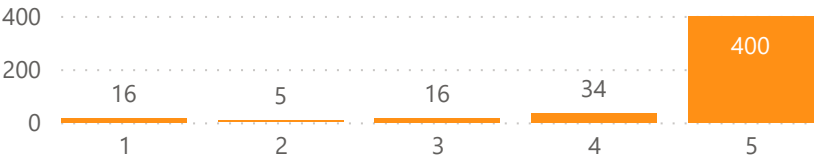
WAV Trips

23

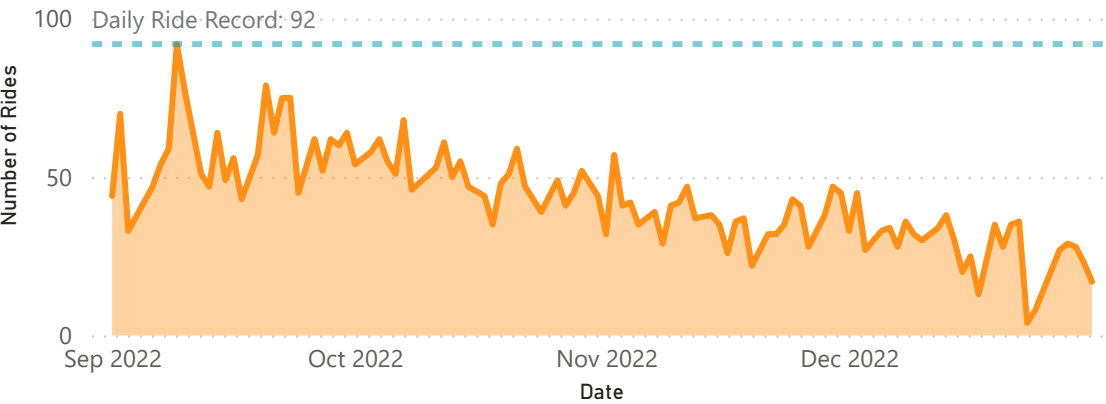
INTER On-Demand Trip
Average Wait Time (min)

30.03

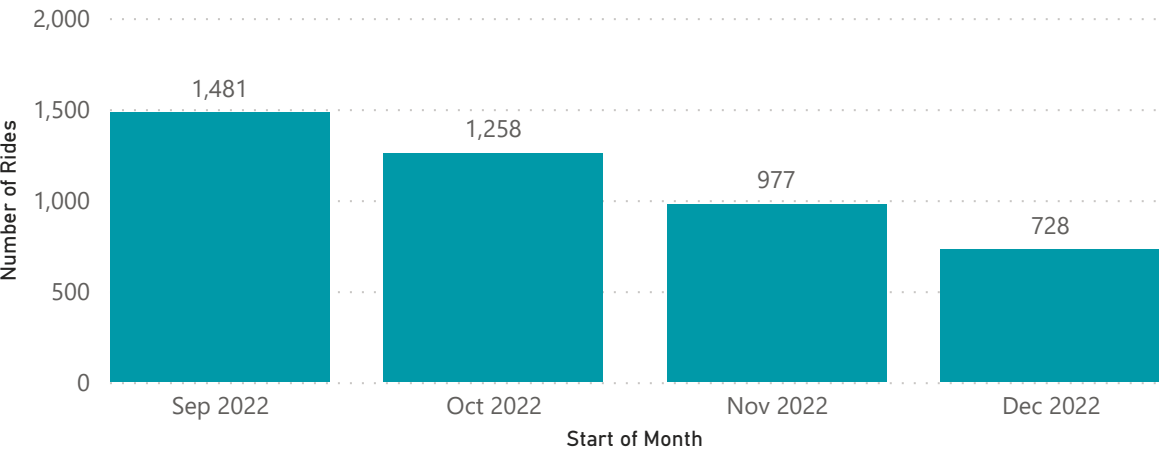
Trip Rating



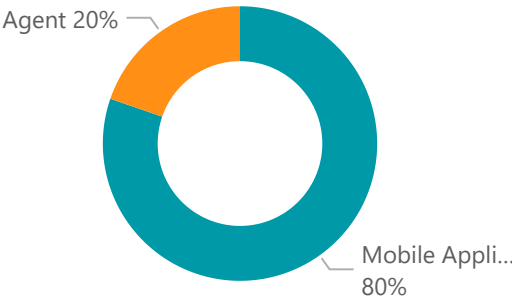
Daily Ridership



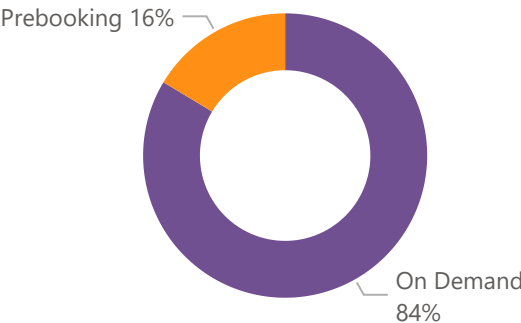
Monthly Ridership



Booking Method



Booking Type



Peak Hours

