

Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Data as of:
Friday, September 30, 2022

Number of Rides

11,112

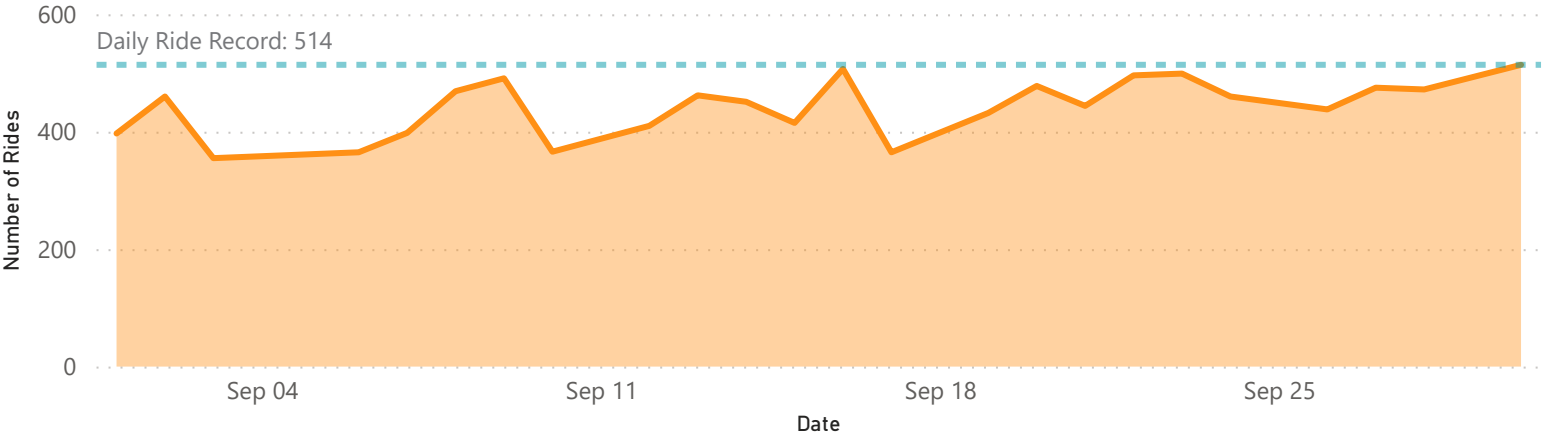
Number of Trips

9,580

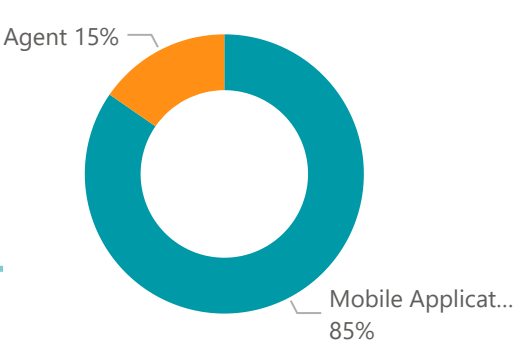
WAV Trips

77

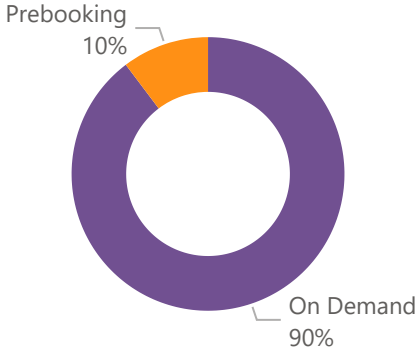
Daily Ridership



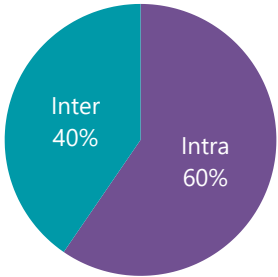
Booking Method



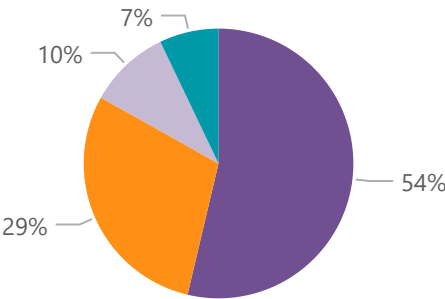
Booking Type



Inter vs. Intra-Municipal Rides



Intra-Municipal Rides



Grimsby Lincoln Port Colborne Pelham

Destination	Fort Erie Transfer Point	Grimsby	Lincoln	Pelham	Port Colborne	Seaway Mall	St Catharines Transfer Point	Wainfleet	Welland Transfer Point	West Lincoln	Total
Origin											
Fort Erie Transfer Point					16						16
Grimsby		2,571	809	26	23	1	94	6	24	503	4,057
Lincoln		698	1,128	25	19	10	144		23	168	2,215
Pelham		15	37	229	14	10	166	6	17	29	523
Port Colborne	19	16	42	16	546			84		16	739
Seaway Mall		1	4	9							14
St Catharines Transfer Point		102	132	133				17		34	418
Wainfleet		6	1	12	93	1	3		3	14	133
Welland Transfer Point		19	27	12				14		21	93
West Lincoln		414	150	29	13		49	7	28		690
Total	19	3,842	2,330	491	724	22	456	134	95	785	8,898

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Data as of:
Friday, September 30, 2022

INTER On-Demand Trip
Average Wait Time (min)

26.55

INTRA On-Demand Trip
Average Wait Time (min)

16.99

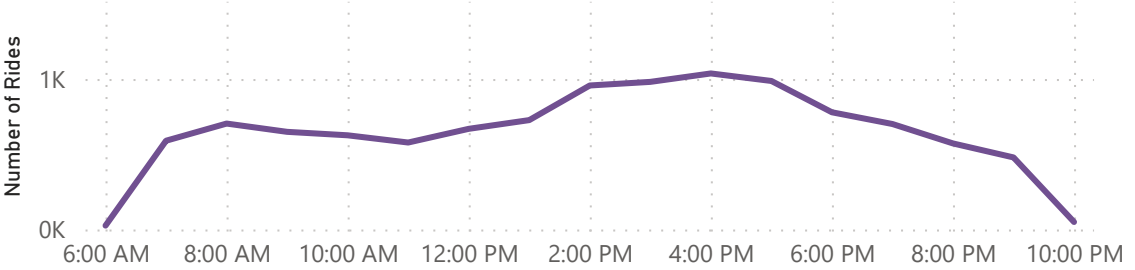
Average Trip Duration (min)

19.25

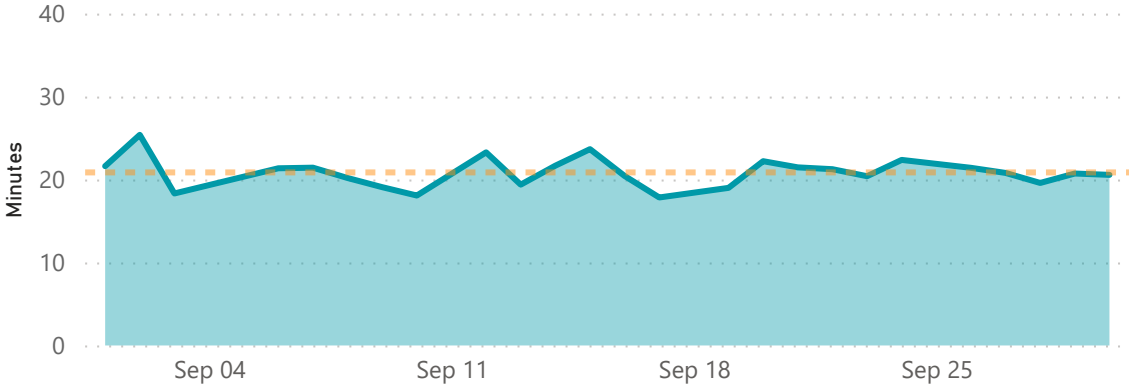
Average Trip Distance (km)

14.68

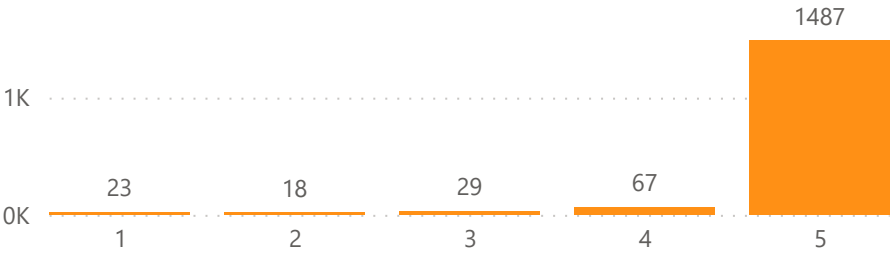
Peak Hours



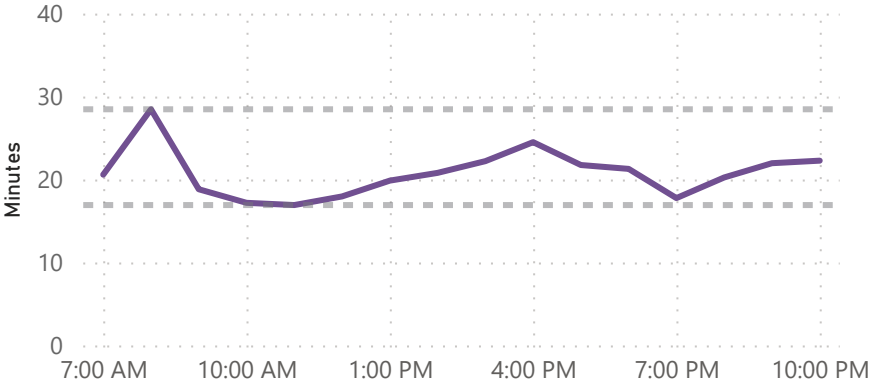
Average Daily Wait Time



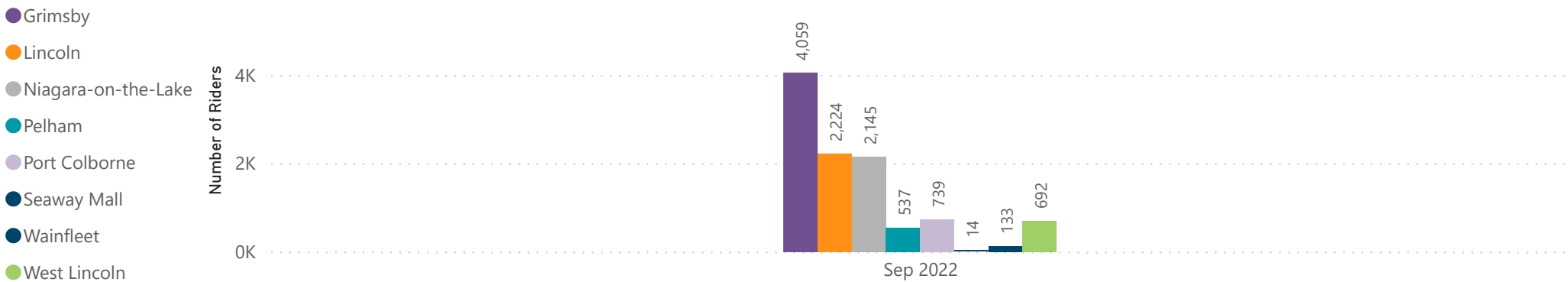
Trip Rating



Average Wait Time by Time of Day



Monthly Ridership By Ride Origin



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Grimsby
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

5,343

Number of Trips

4,585

WAV Trips

18

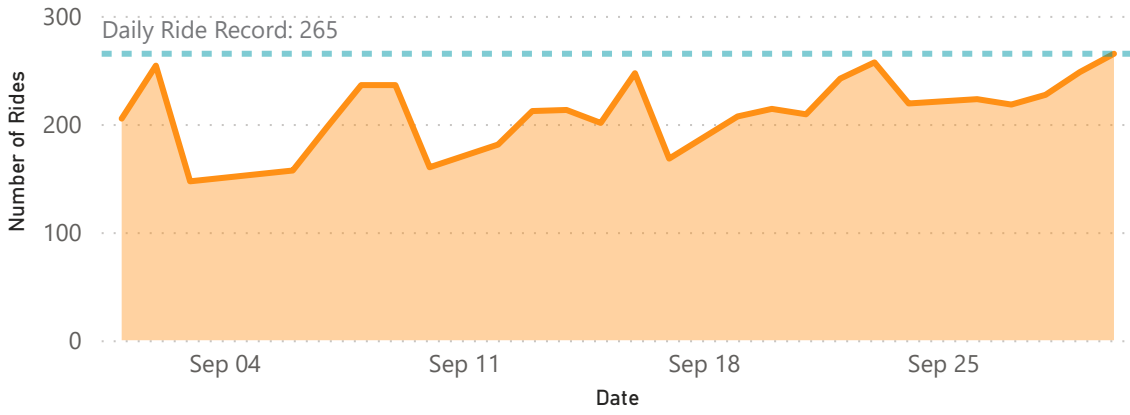
INTER On-Demand Trip Average Wait Time (min)

26.52

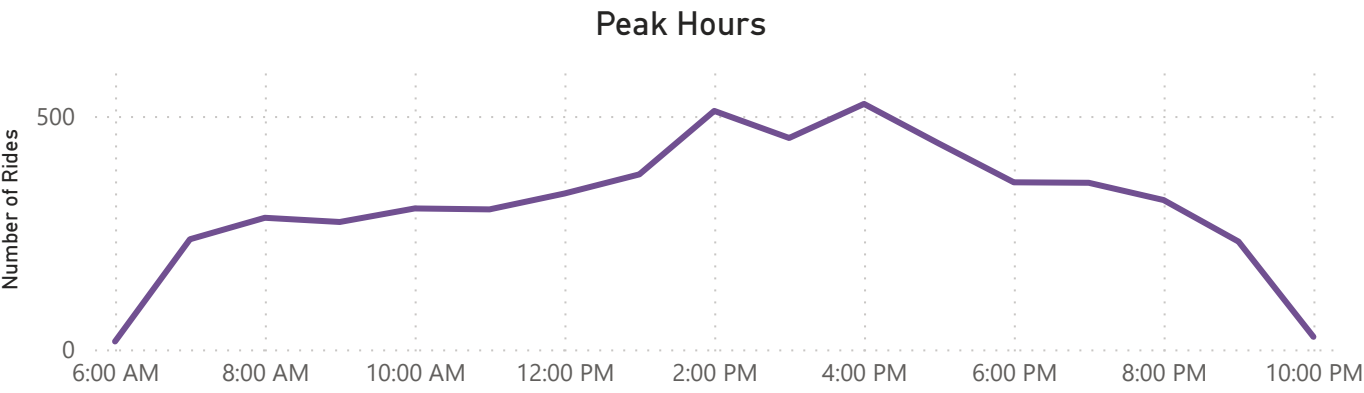
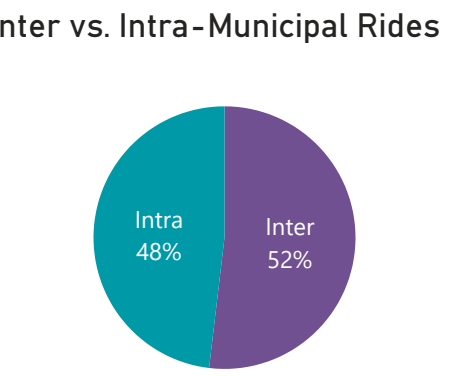
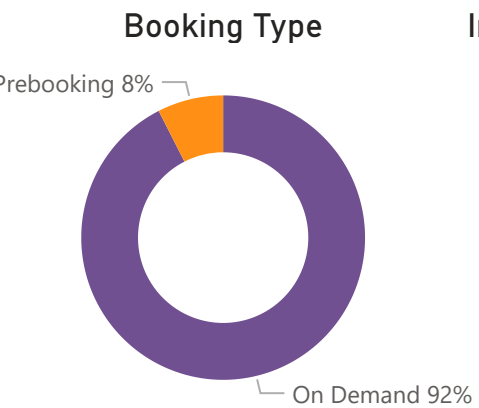
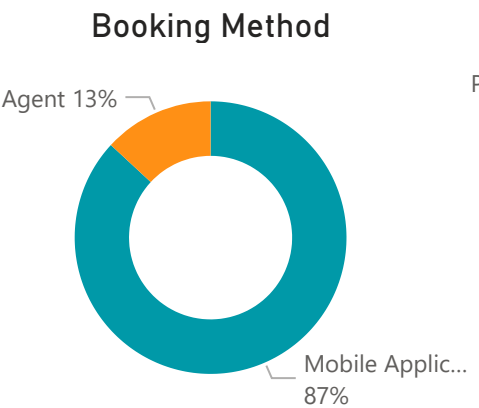
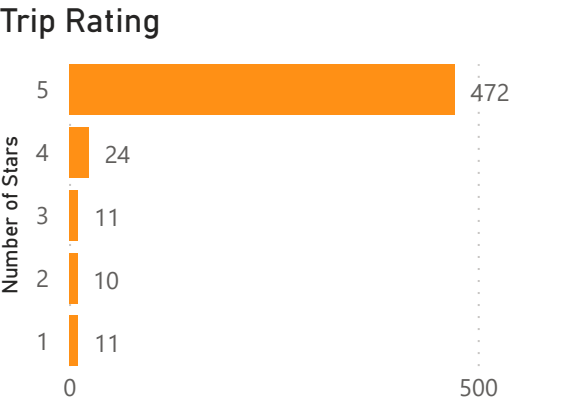
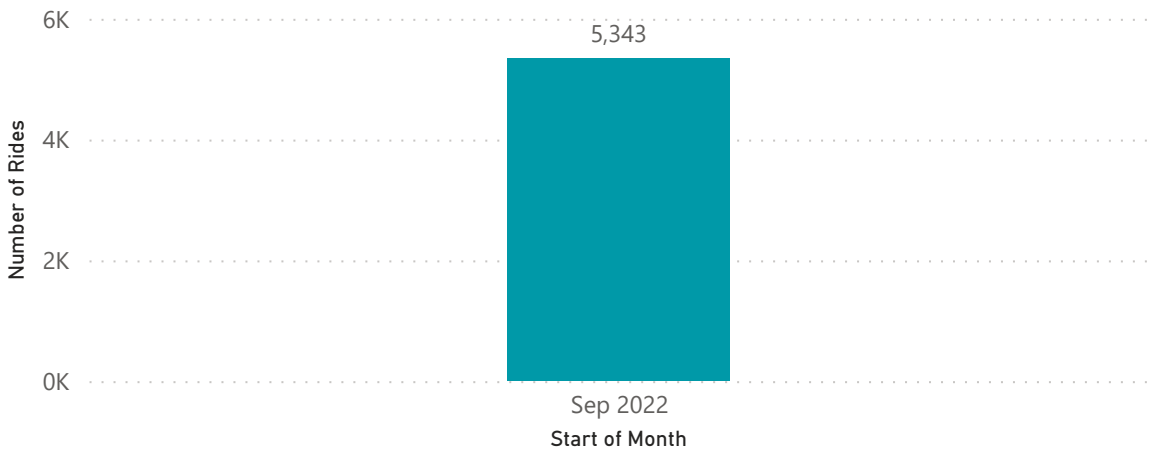
INTRA On-Demand Trip Average Wait Time (min)

18.14

Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Lincoln
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

3,433

Number of Trips

3,007

WAV Trips

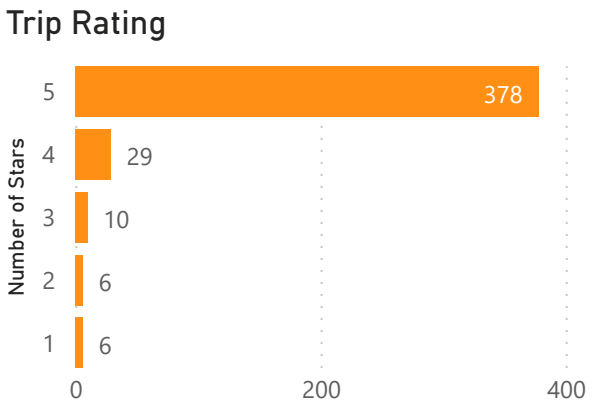
21

INTER On-Demand Trip Average Wait Time (min)

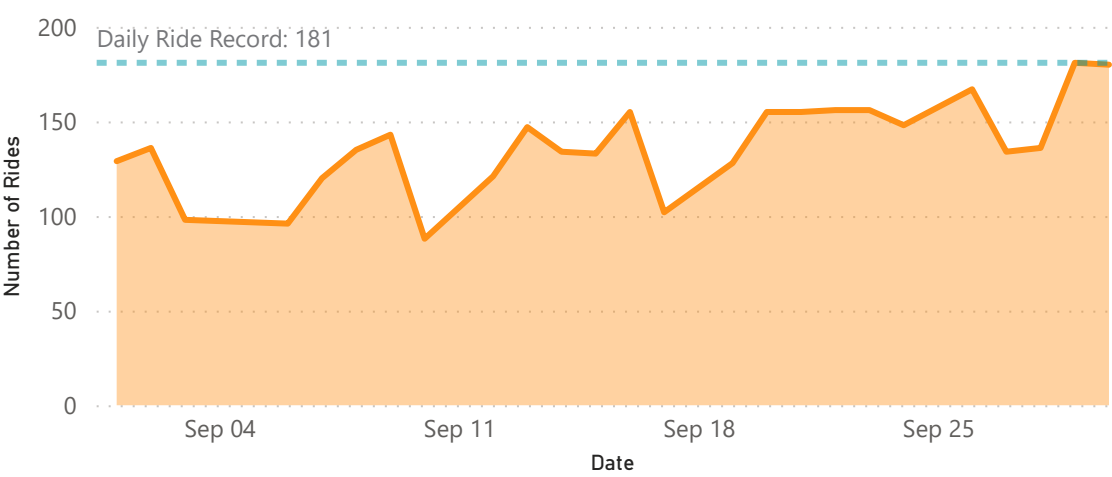
26.36

INTRA On-Demand Trip Average Wait Time (min)

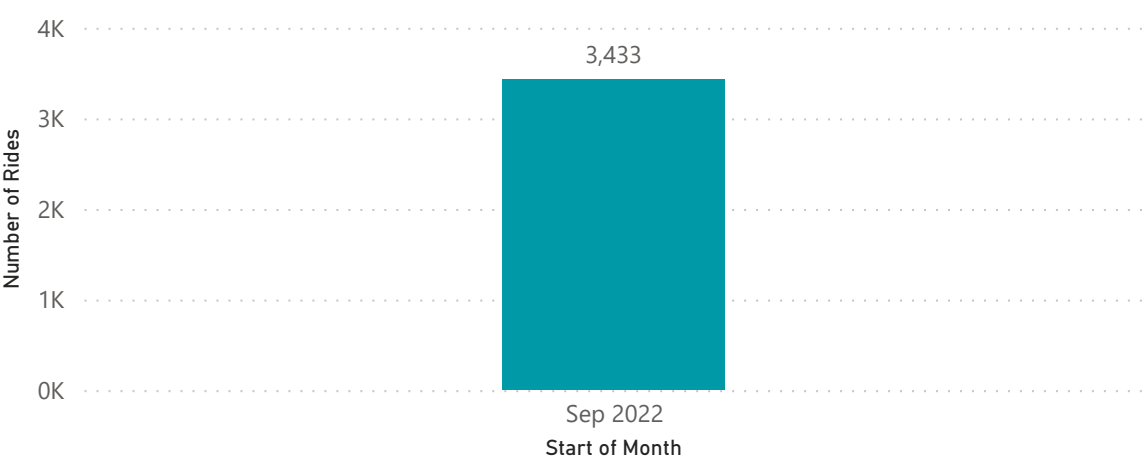
21.54



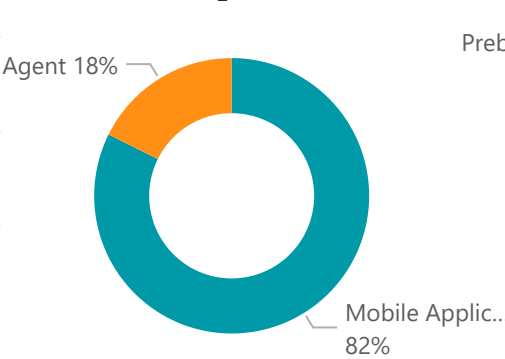
Daily Ridership



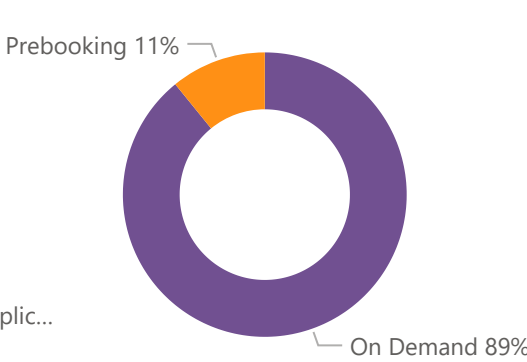
Monthly Ridership



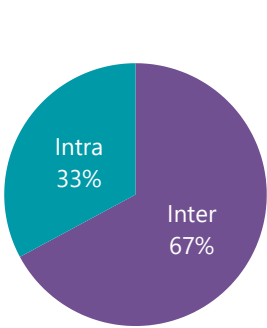
Booking Method



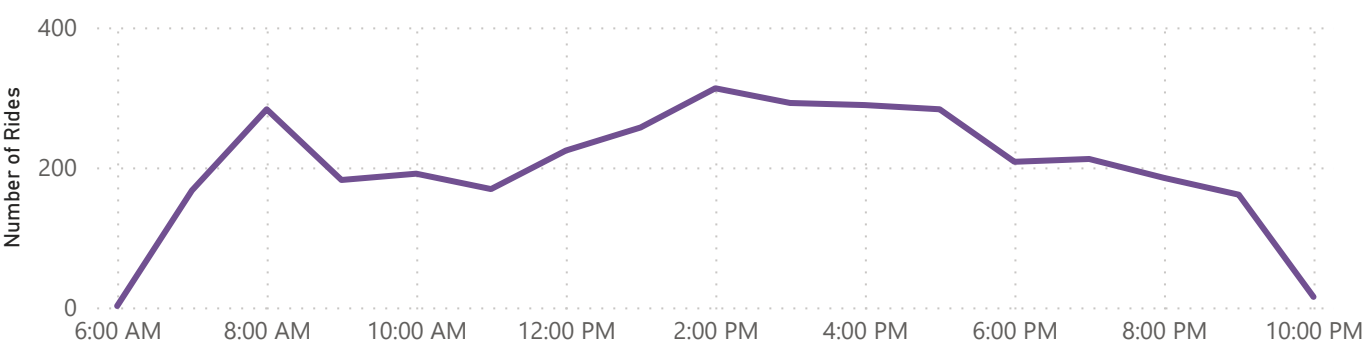
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Niagara-on-the-Lake
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

2,145

Number of Trips

1,880

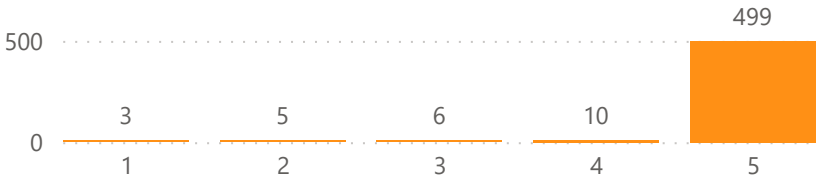
WAV Trips

21

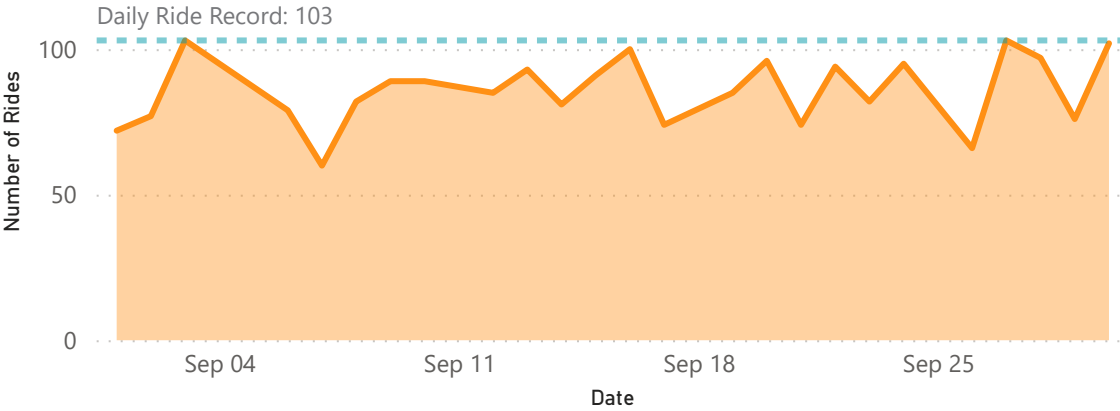
INTRA On-Demand Trip
Average Wait Time (min)

12.47

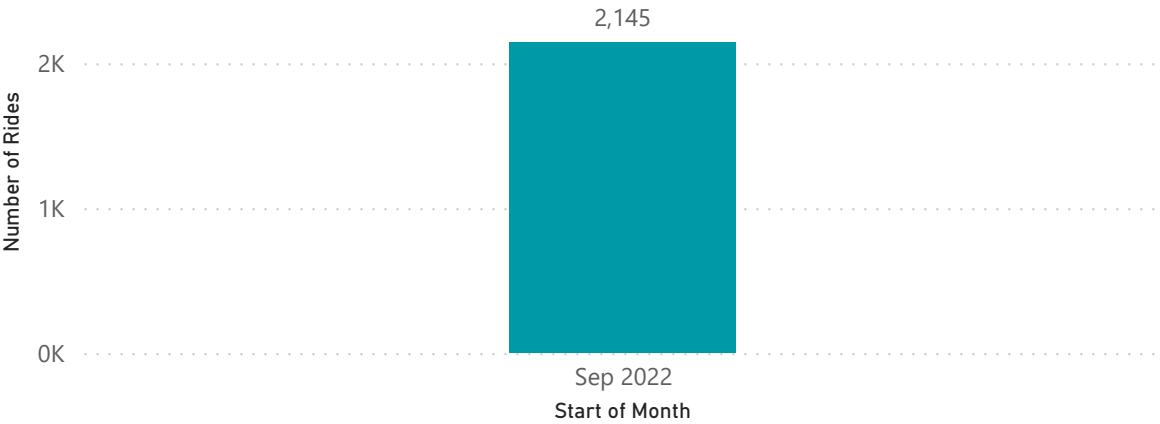
Trip Rating



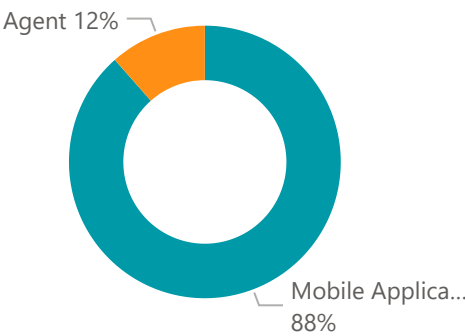
Daily Ridership



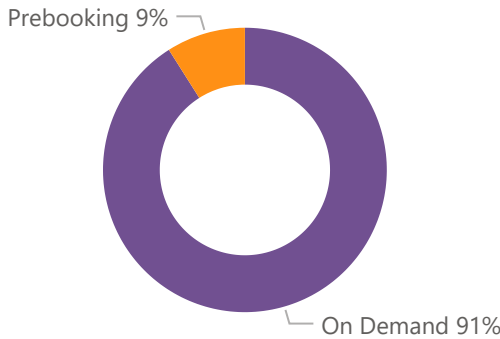
Monthly Ridership



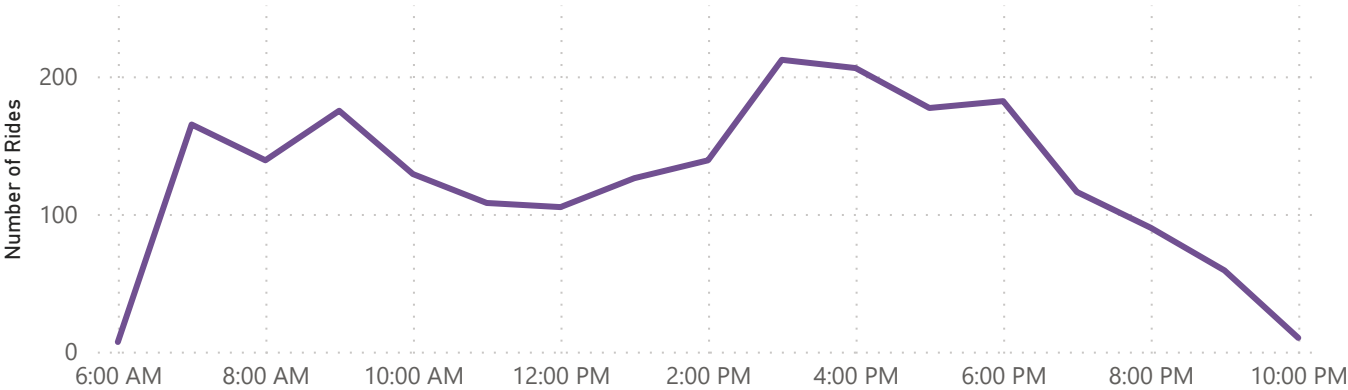
Booking Method



Booking Type



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Pelham
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

814

Number of Trips

733

WAV Trips

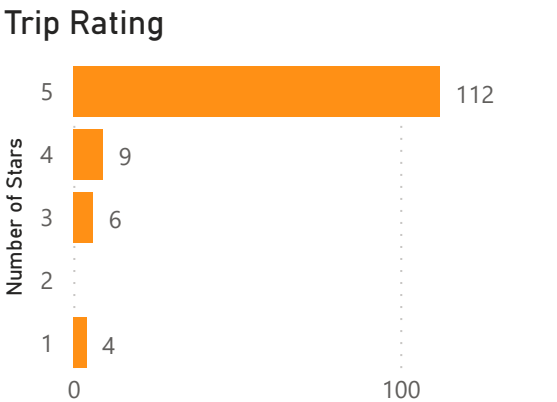
0

INTER On-Demand Trip
Average Wait Time (min)

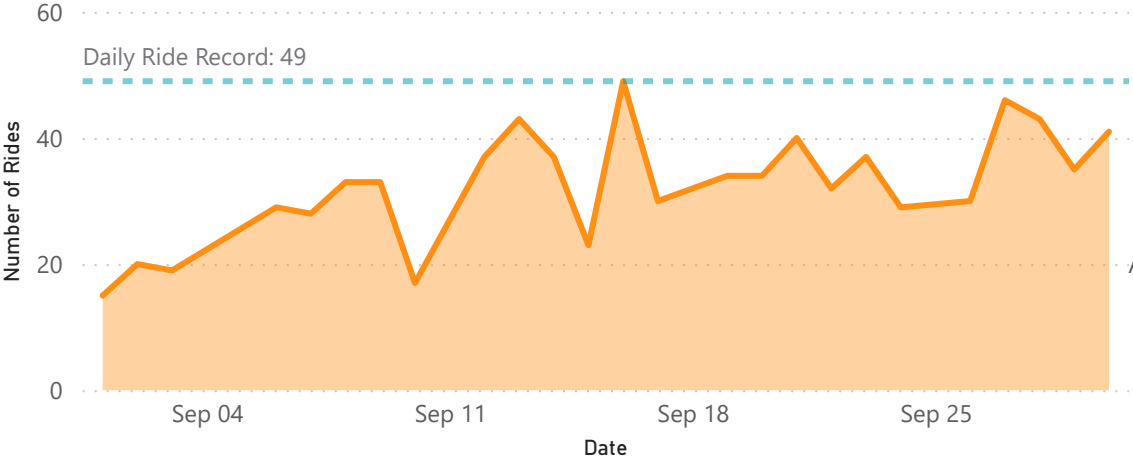
26.71

INTRA On-Demand Trip
Average Wait Time (min)

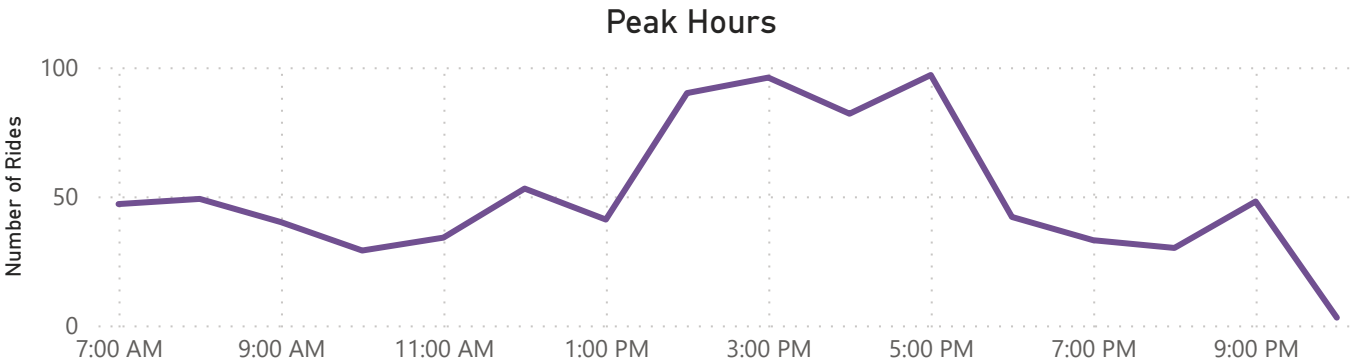
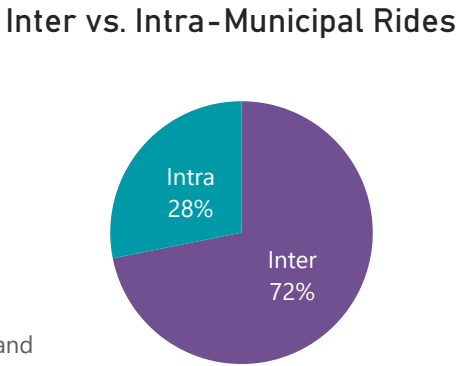
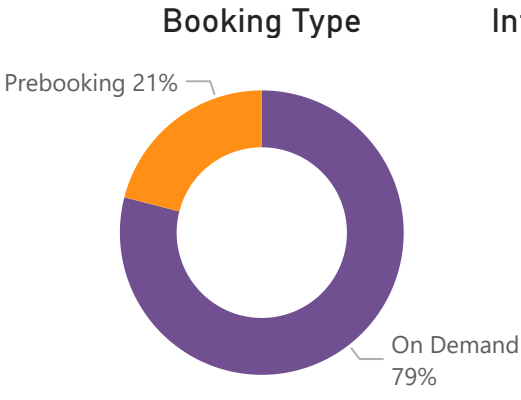
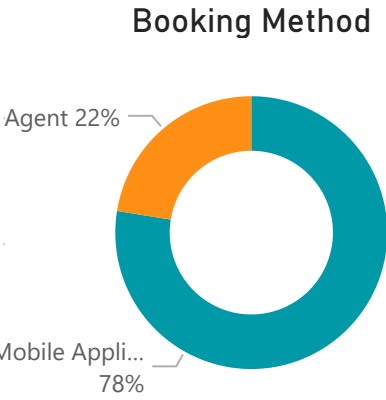
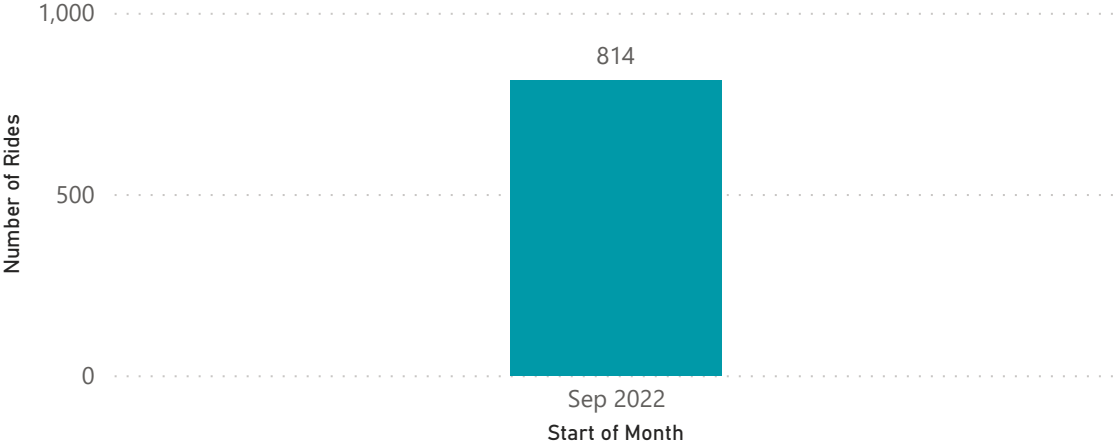
22.04



Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Port Colborne
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

920

Number of Trips

732

WAV Trips

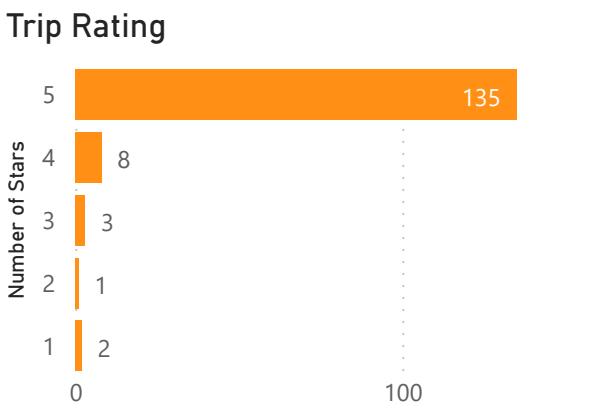
16

INTER On-Demand Trip
Average Wait Time (min)

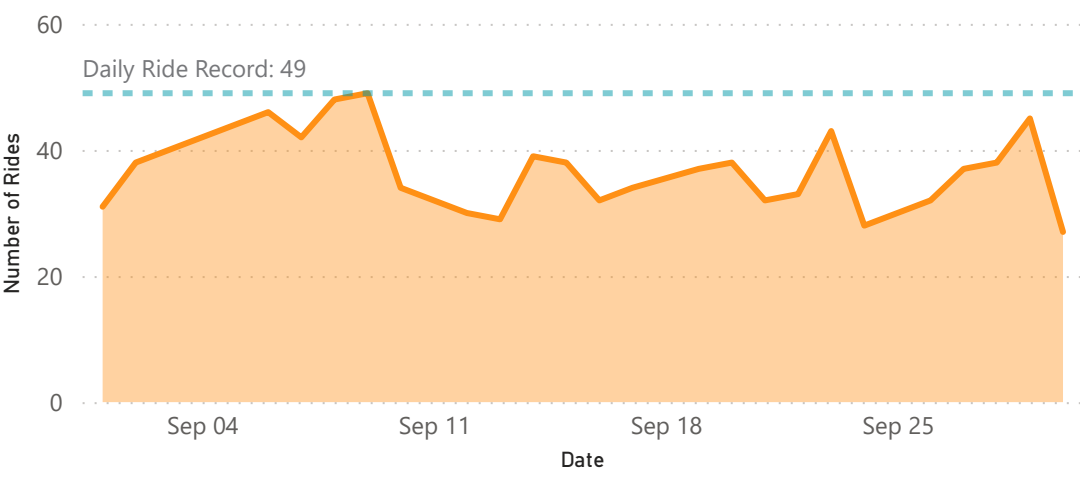
27.59

INTRA On-Demand Trip
Average Wait Time (min)

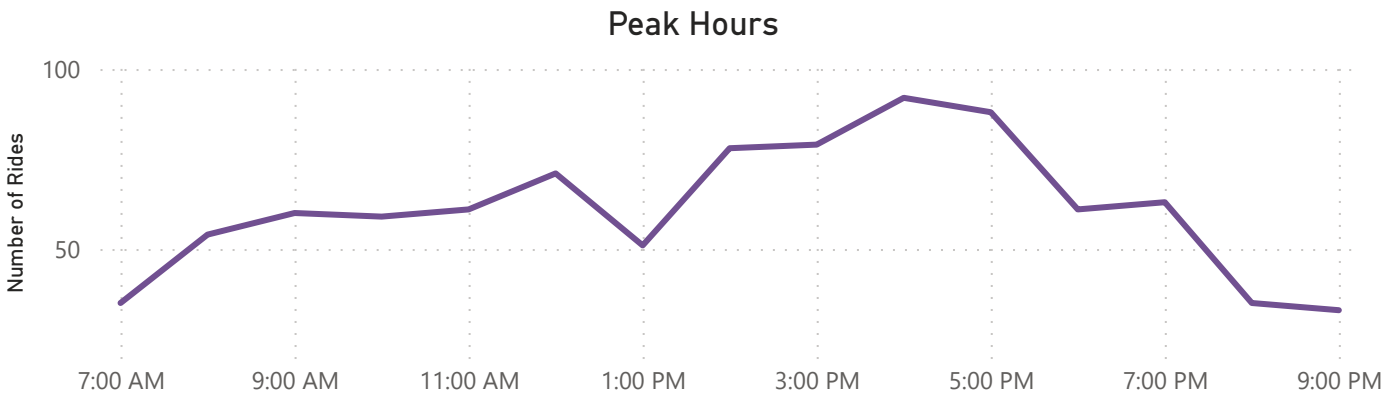
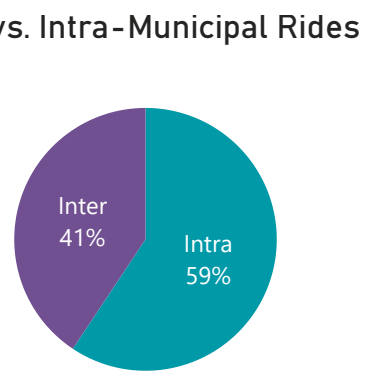
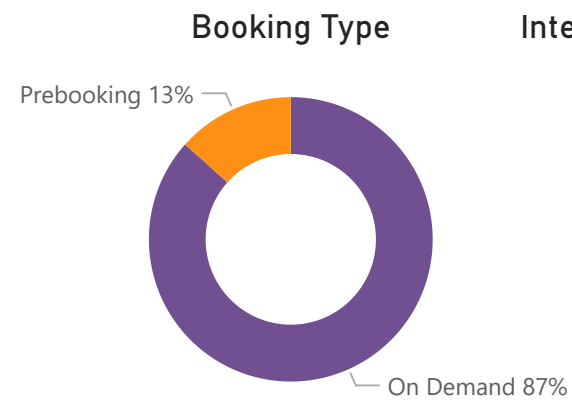
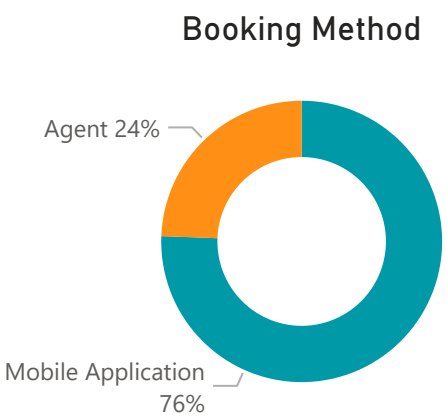
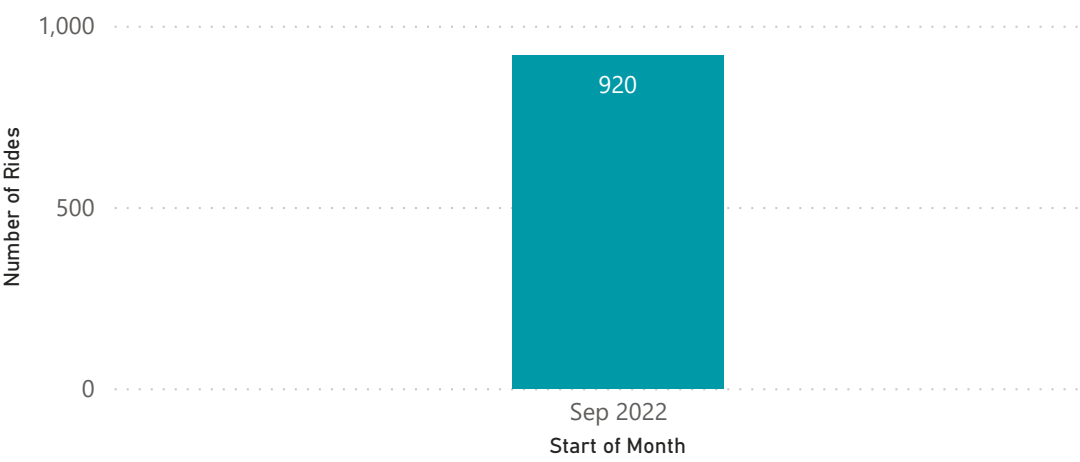
18.68



Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Wainfleet
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

267

Number of Trips

205

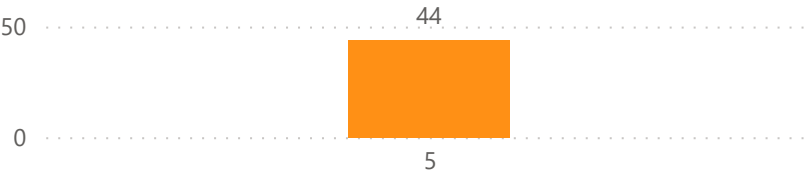
WAV Trips

3

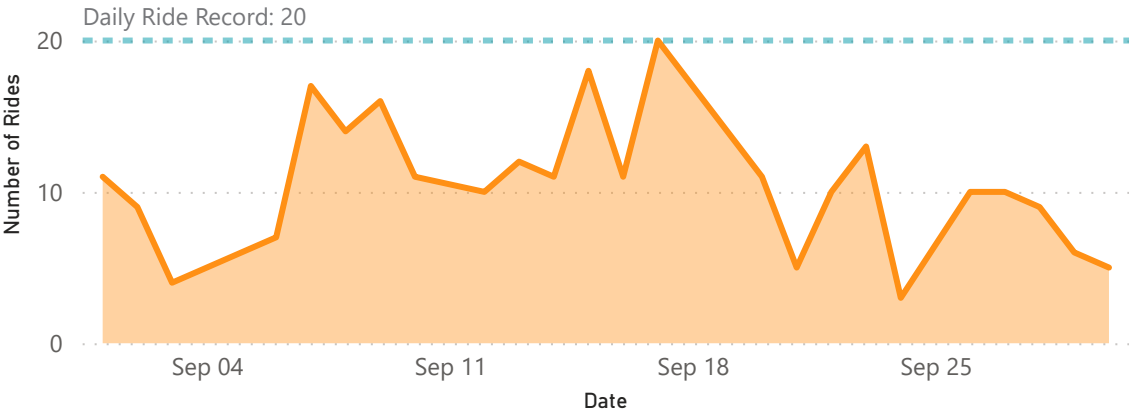
INTER On-Demand Trip
Average Wait Time (min)

26.05

Trip Rating



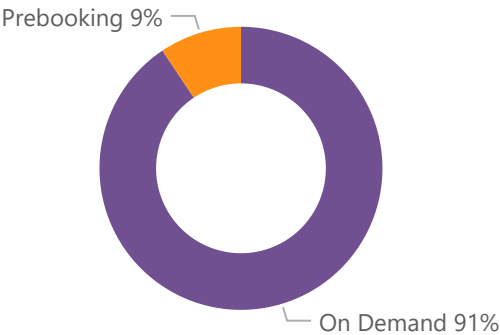
Daily Ridership



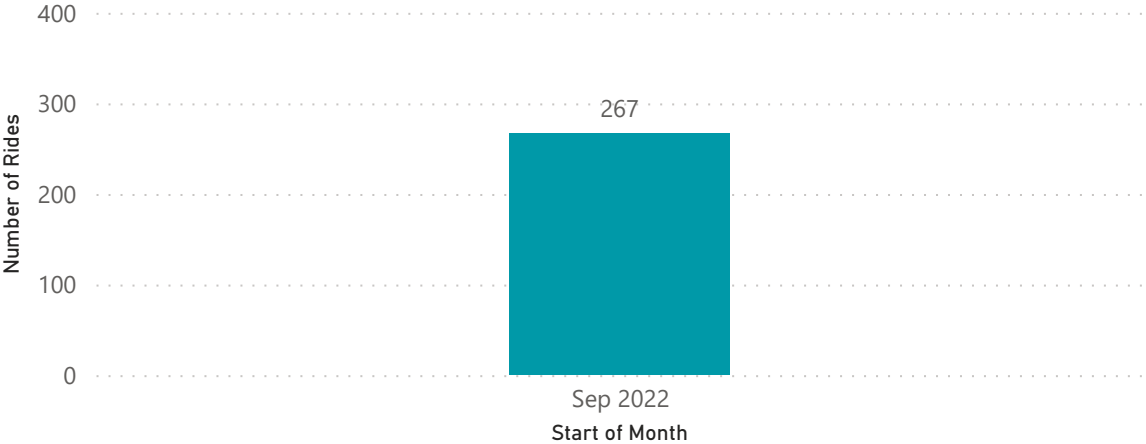
Booking Method



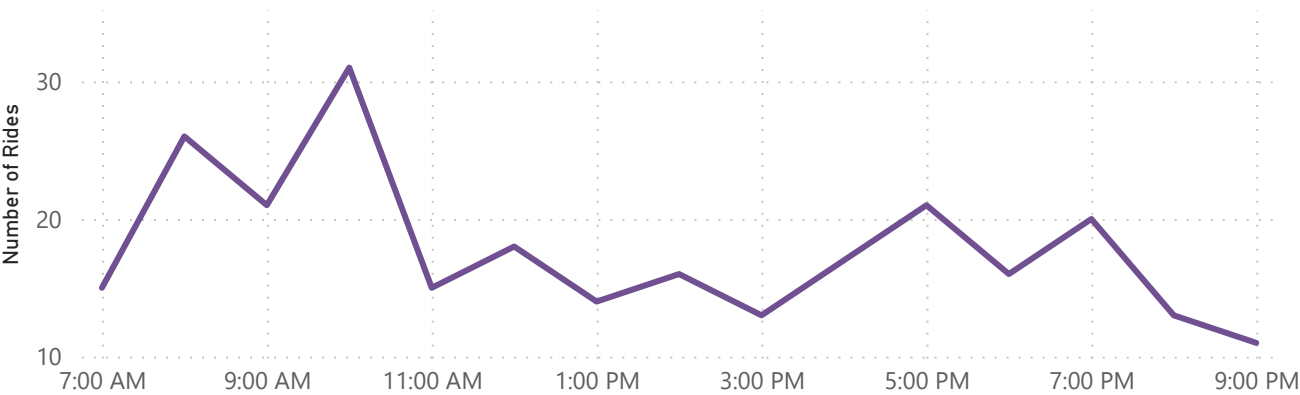
Booking Type



Monthly Ridership



Peak Hours



Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

West Lincoln
Origin and/or Destination Municipality

Friday, September 30, 2022
Data as of

Number of Rides

1,481

Number of Trips

1,309

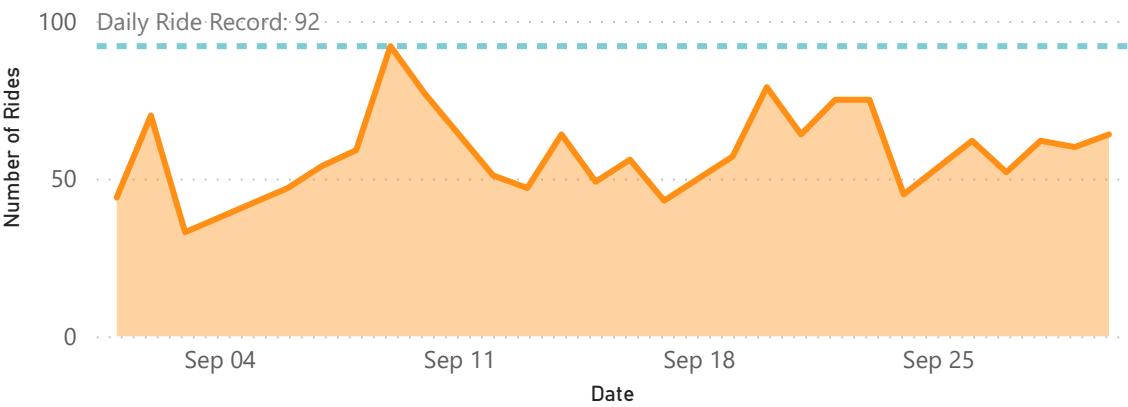
WAV Trips

6

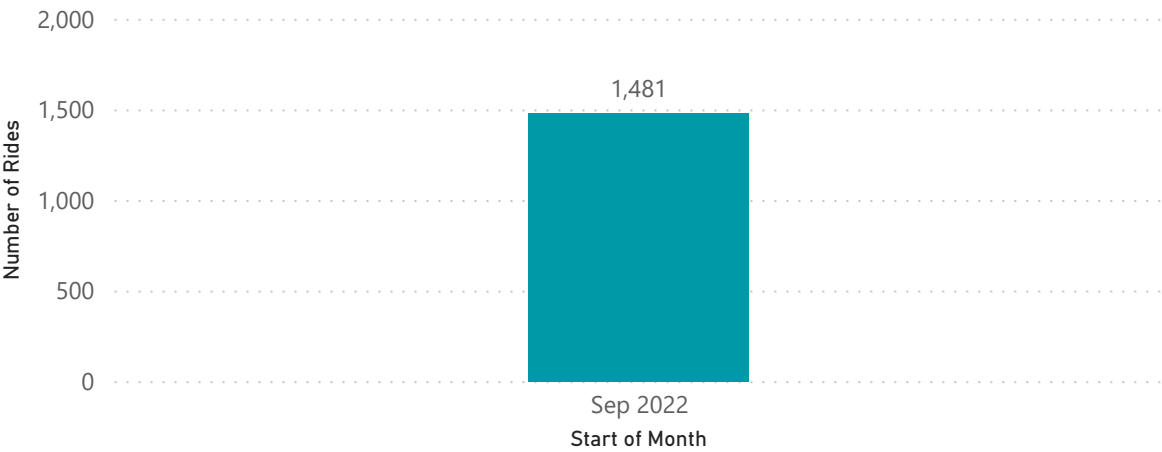
INTER On-Demand Trip
Average Wait Time (min)

27.59

Daily Ridership



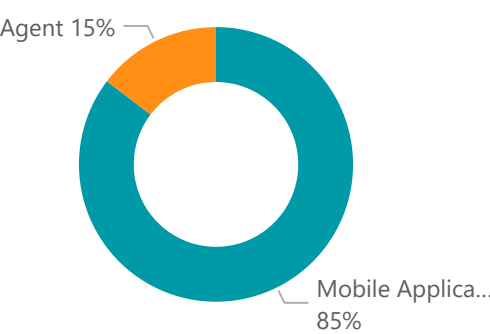
Monthly Ridership



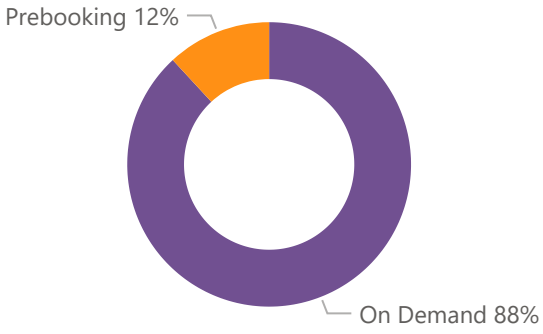
Trip Rating



Booking Method



Booking Type



Peak Hours

