

# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Data as of:  
Monday, October 31, 2022

Number of Rides

21,171

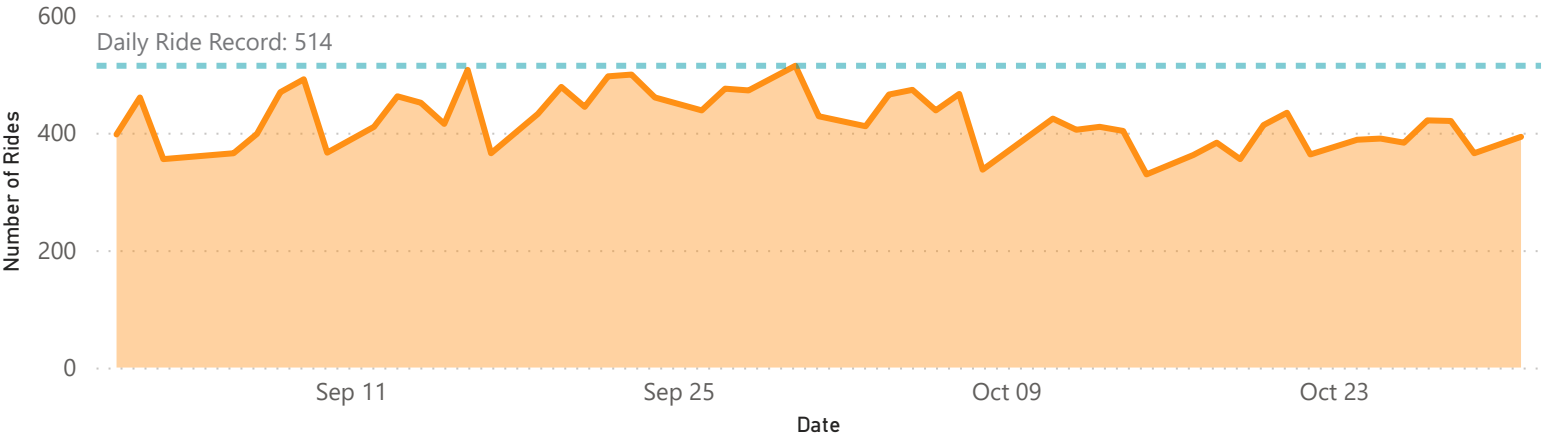
Number of Trips

18,444

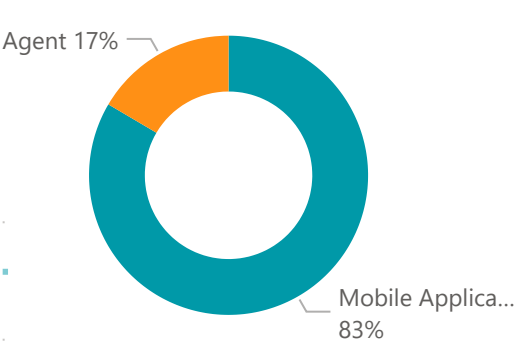
WAV Trips

199

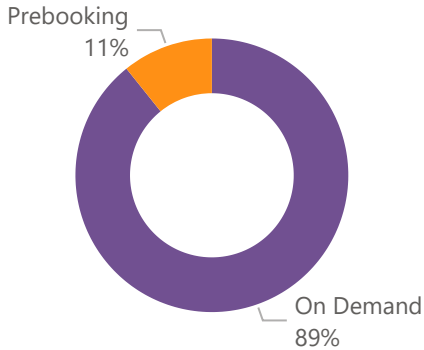
## Daily Ridership



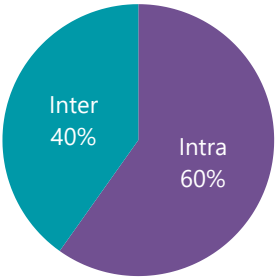
## Booking Method



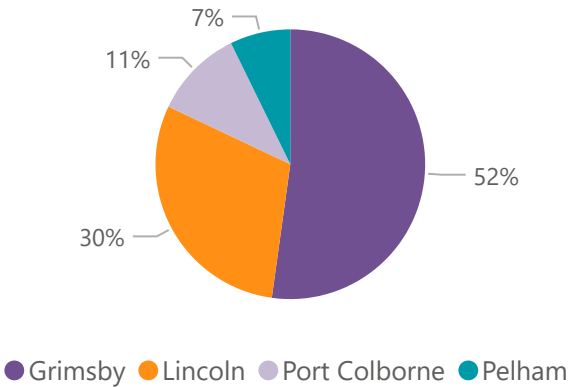
## Booking Type



## Inter vs. Intra-Municipal Rides



## Intra-Municipal Rides



Destination	Fort Erie Transfer Point	Grimsby	Lincoln	Pelham	Port Colborne	Seaway Mall	St Catharines Transfer Point	Wainfleet	Welland Transfer Point	West Lincoln	Total
Origin											
Fort Erie Transfer Point					40						40
Grimsby		4,676	1,481	66	37	1	204	13	40	841	7,359
Lincoln		1,255	2,054	46	34	26	358	5	47	371	4,196
Pelham		43	59	458	20	39	304	11	26	49	1,009
Port Colborne	41	28	76	28	1,130			175		33	1,511
Seaway Mall		6	13	32				4		2	57
St Catharines Transfer Point		188	299	248				29		59	823
Wainfleet		16	3	19	174	3	7		11	20	253
Welland Transfer Point		48	48	19				28		46	189
West Lincoln		719	361	46	29	4	86	9	58		1,312
Total	41	6,979	4,394	962	1,464	73	959	274	182	1,421	16,749

# Overall NRT OnDemand Service Metrics - Year 3

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Monday, October 31, 2022

INTER On-Demand Trip  
Average Wait Time (min)

27.12

INTRA On-Demand Trip  
Average Wait Time (min)

17.27

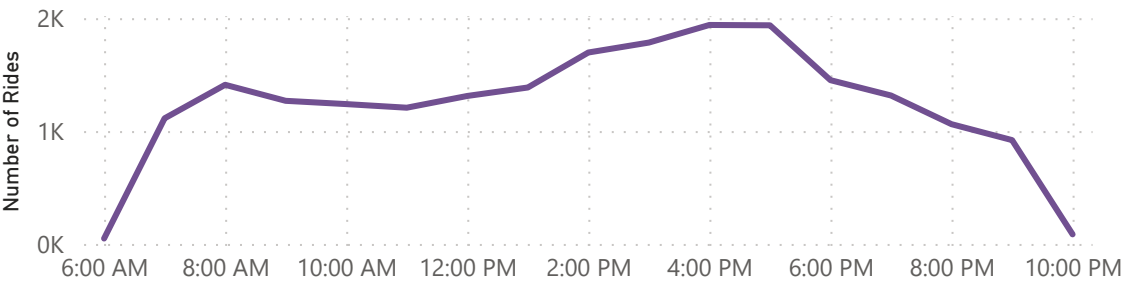
Average Trip Duration (min)

19.38

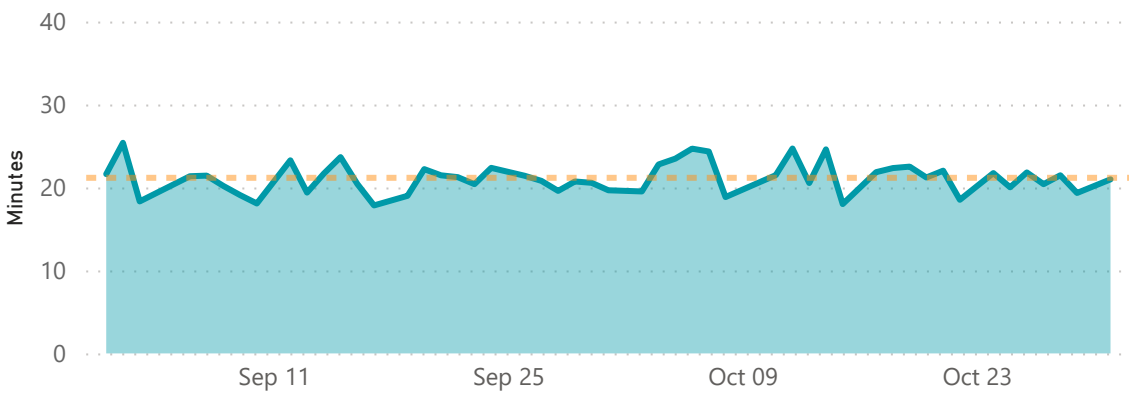
Average Trip Distance (km)

14.90

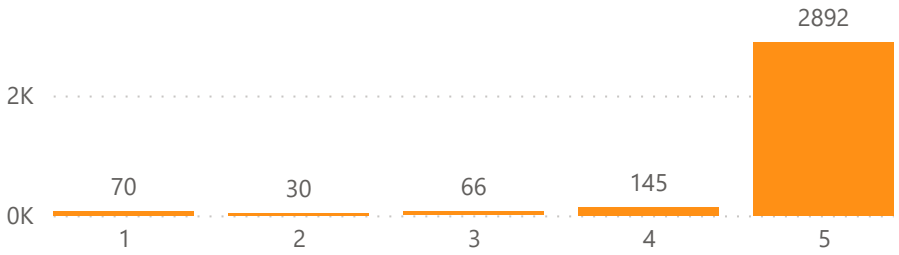
Peak Hours



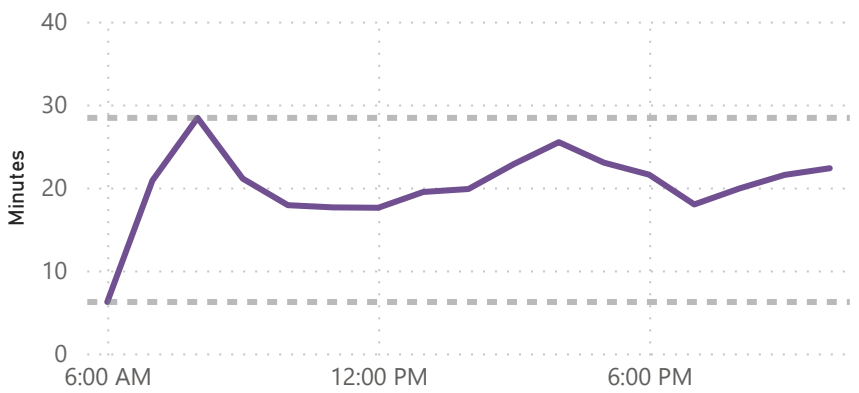
Average Daily Wait Time



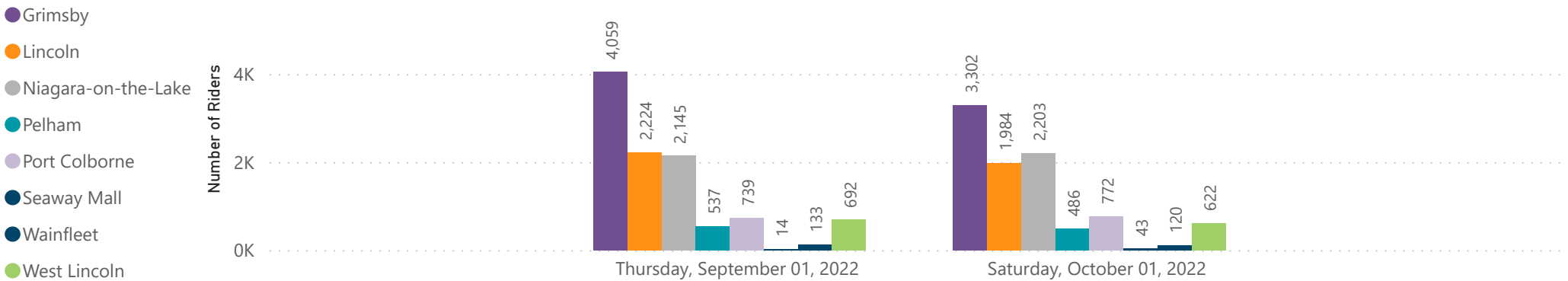
Trip Rating



Average Wait Time by Time of Day



Monthly Ridership By Ride Origin



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Grimsby

Origin and/or Destination Municipality

Monday, October 31, 2022

Data as of

Number of Rides

9,677

Number of Trips

8,371

WAV Trips

42

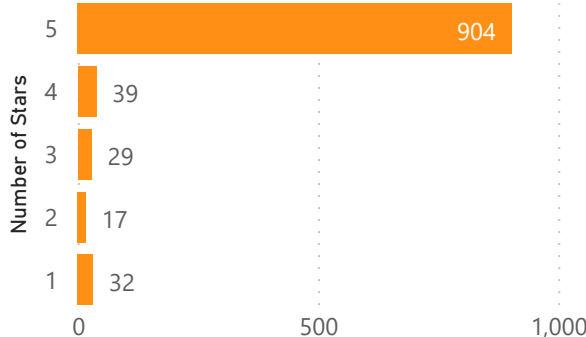
INTER On-Demand Trip  
Average Wait Time (min)

26.73

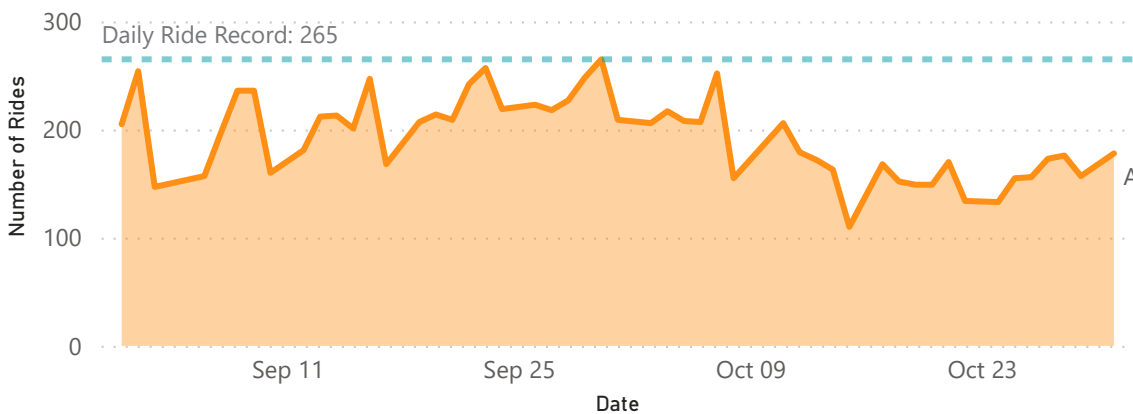
INTRA On-Demand Trip  
Average Wait Time (min)

18.44

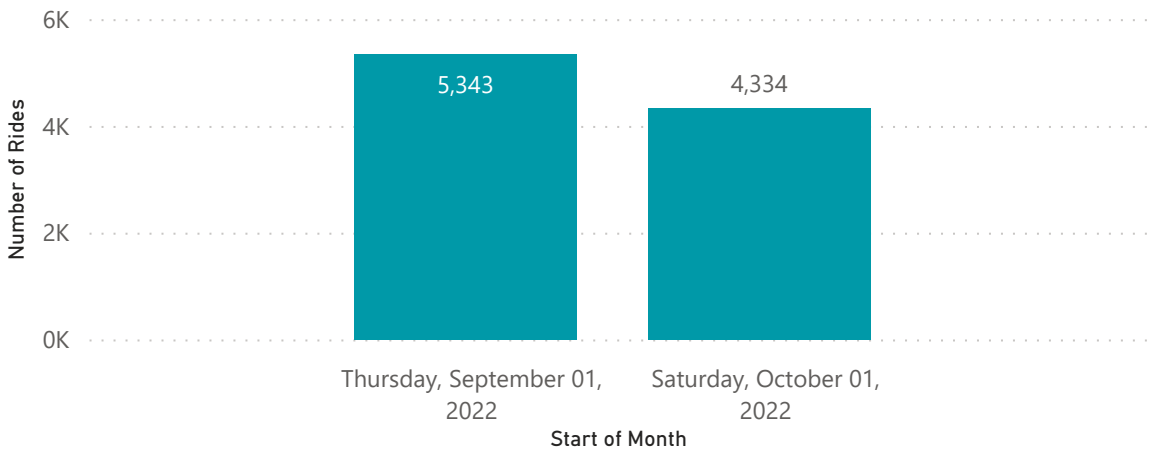
Trip Rating



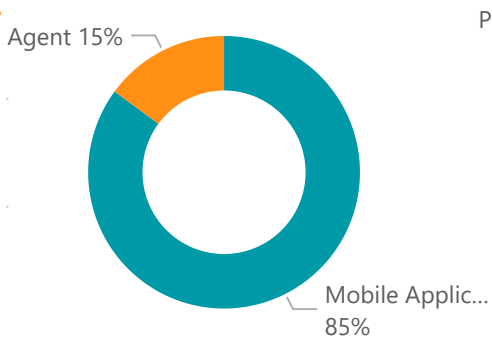
Daily Ridership



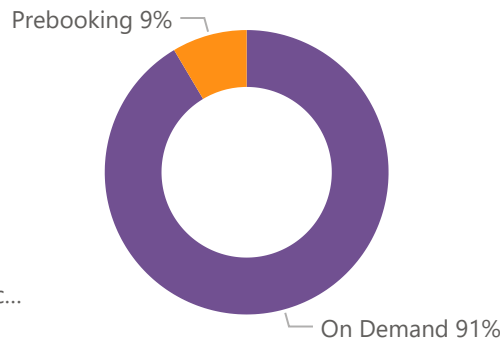
Monthly Ridership



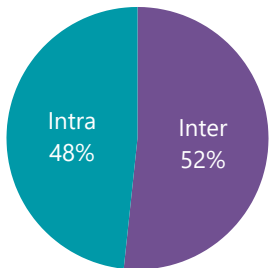
Booking Method



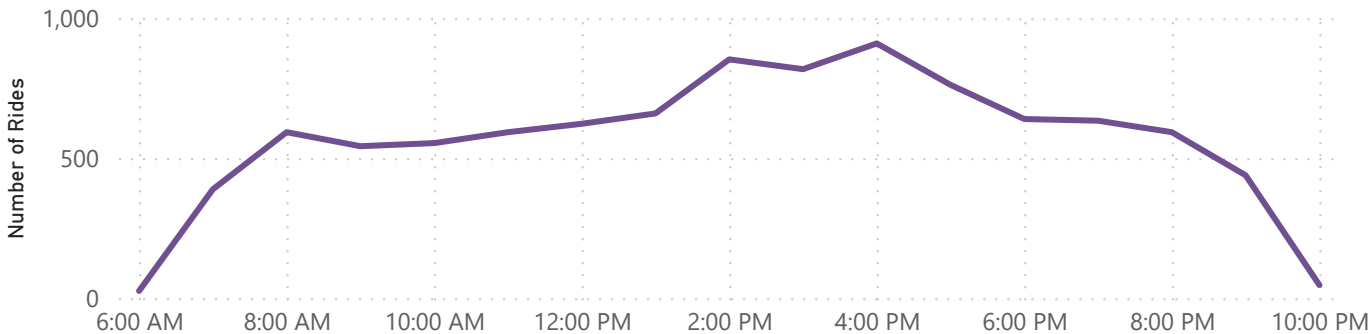
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Lincoln  
Origin and/or Destination Municipality

Monday, October 31, 2022  
Data as of

Number of Rides

6,557

Number of Trips

5,820

WAV Trips

46

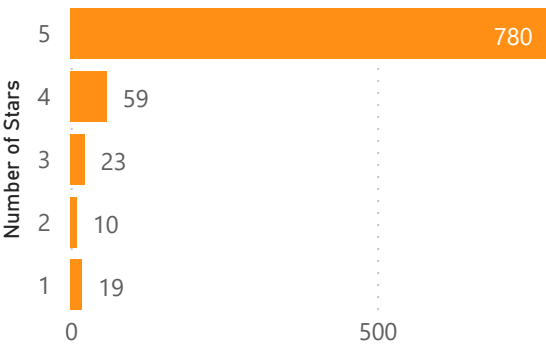
INTER On-Demand Trip  
Average Wait Time (min)

26.93

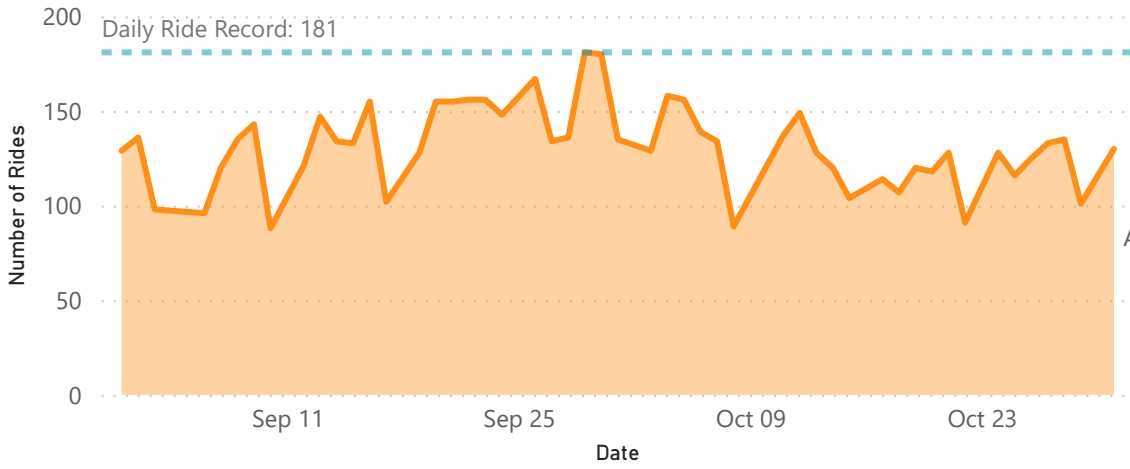
INTRA On-Demand Trip  
Average Wait Time (min)

22.75

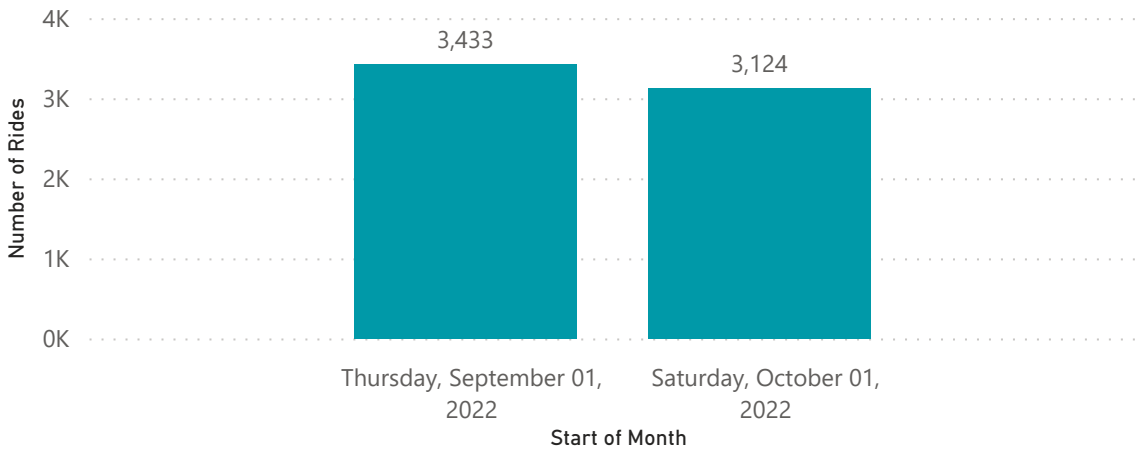
Trip Rating



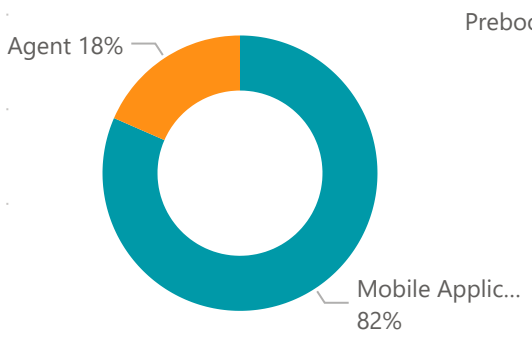
Daily Ridership



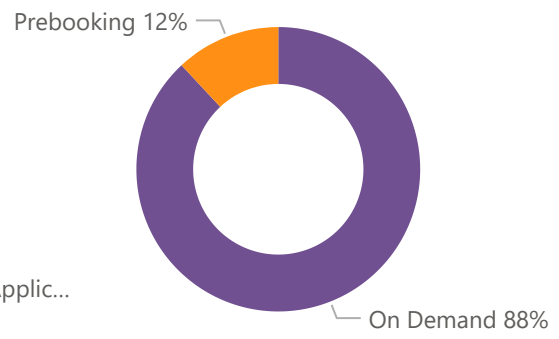
Monthly Ridership



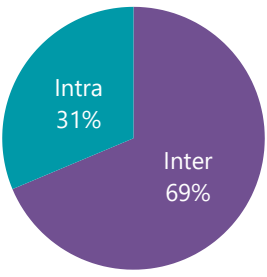
Booking Method



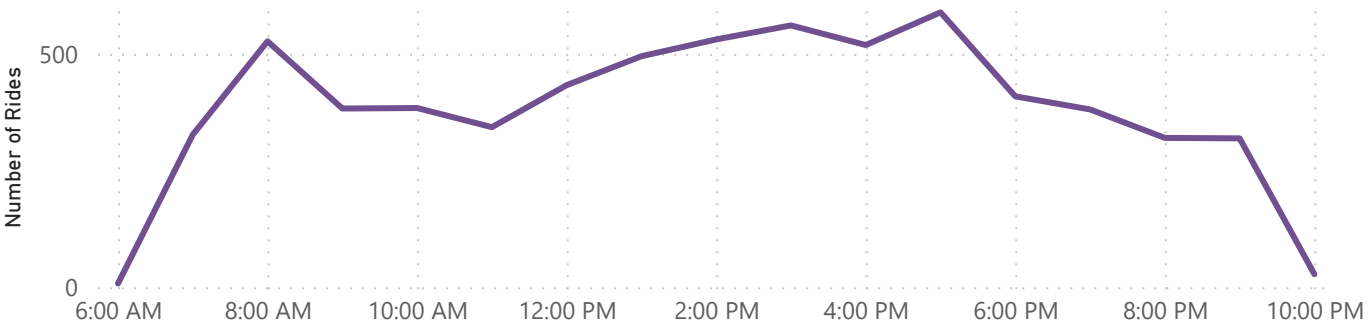
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Niagara-on-the-Lake  
Origin and/or Destination Municipality

Monday, October 31, 2022  
Data as of

Number of Rides

4,348

Number of Trips

3,850

WAV Trips

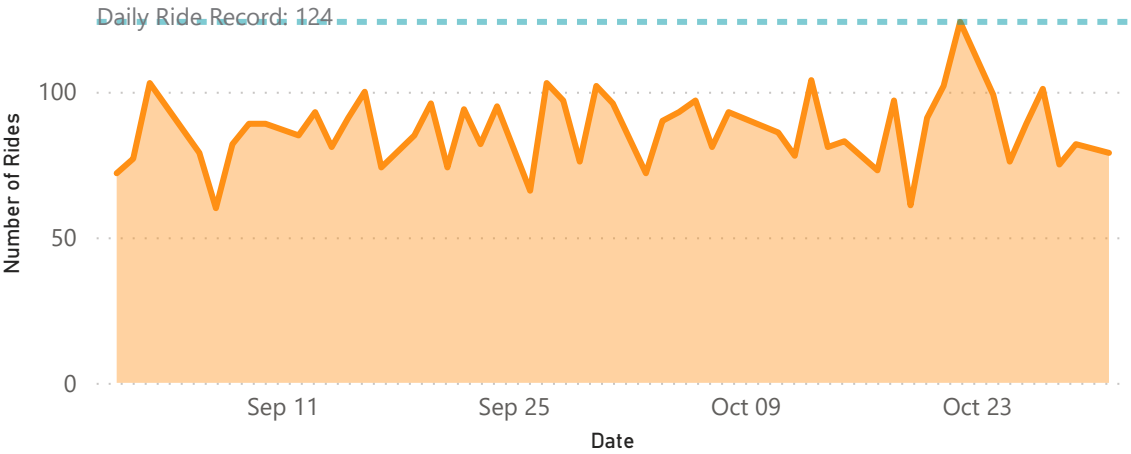
79

INTRA On-Demand Trip  
Average Wait Time (min)

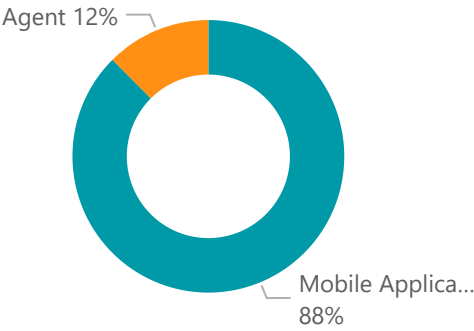
13.53



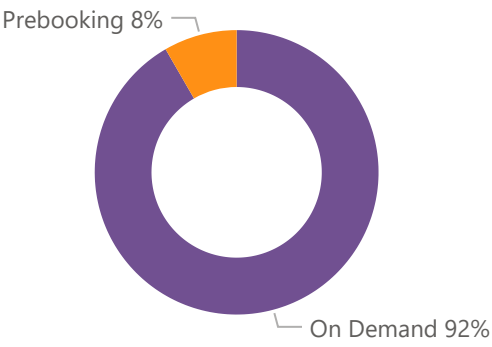
Daily Ridership



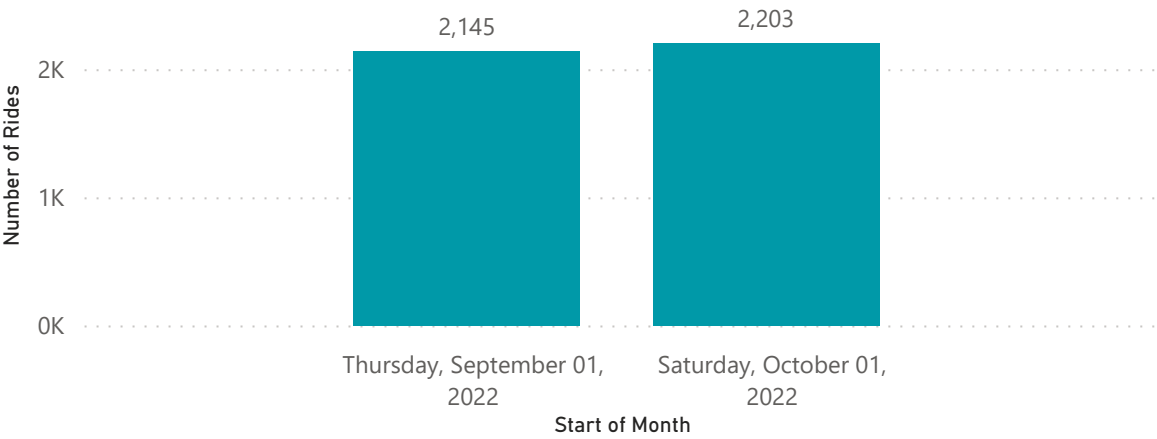
Booking Method



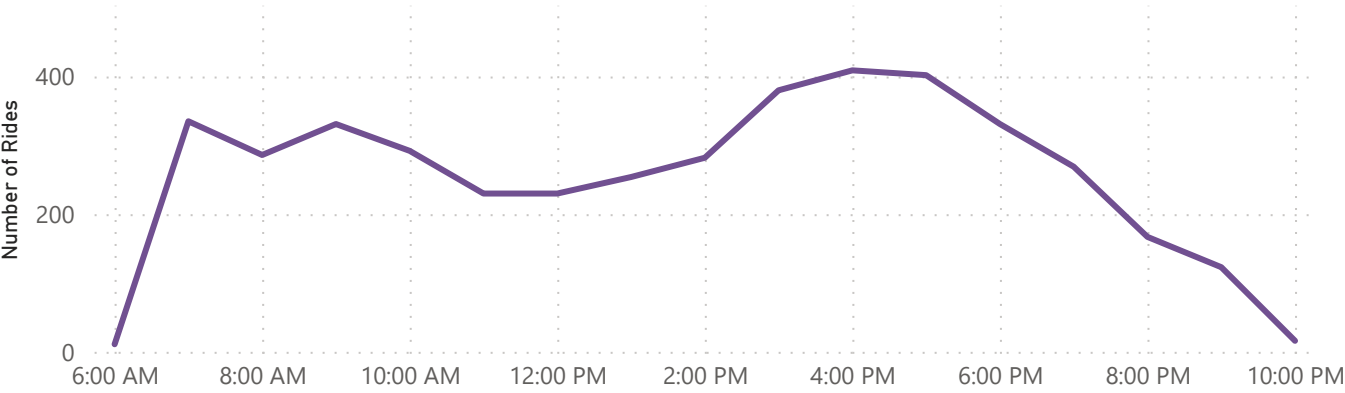
Booking Type



Monthly Ridership



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Pelham

Origin and/or Destination Municipality

Monday, October 31, 2022

Data as of

Number of Rides

1,542

Number of Trips

1,424

WAV Trips

7

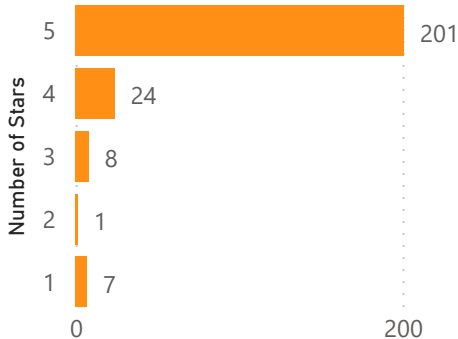
INTER On-Demand Trip  
Average Wait Time (min)

26.86

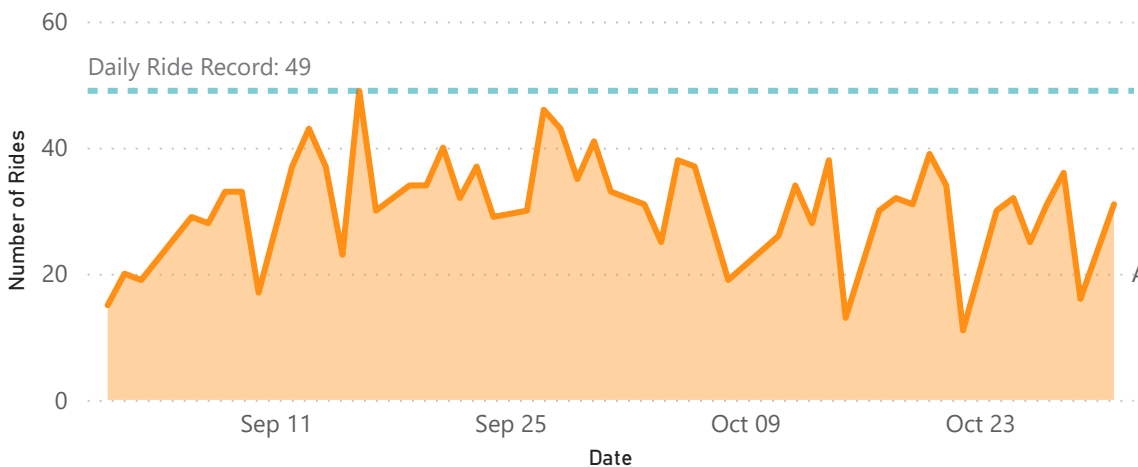
INTRA On-Demand Trip  
Average Wait Time (min)

23.03

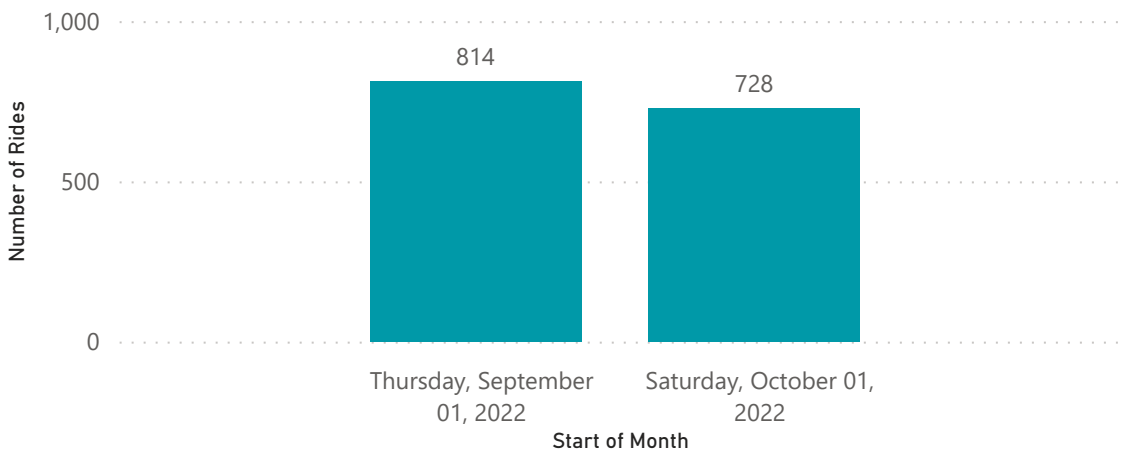
Trip Rating



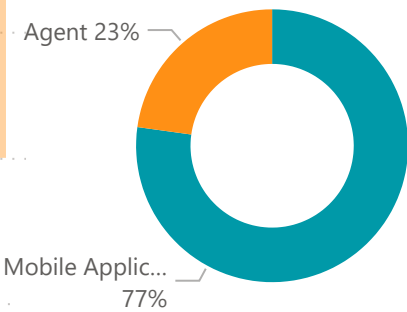
Daily Ridership



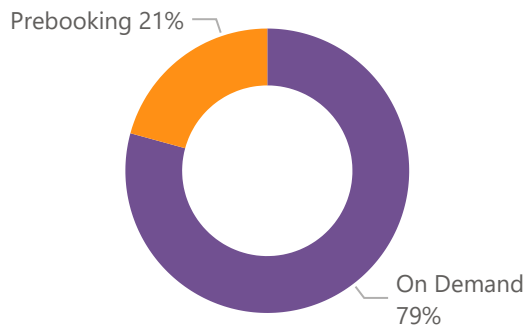
Monthly Ridership



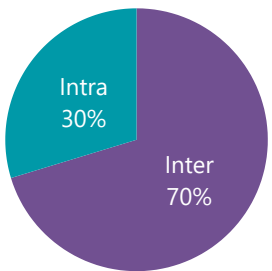
Booking Method



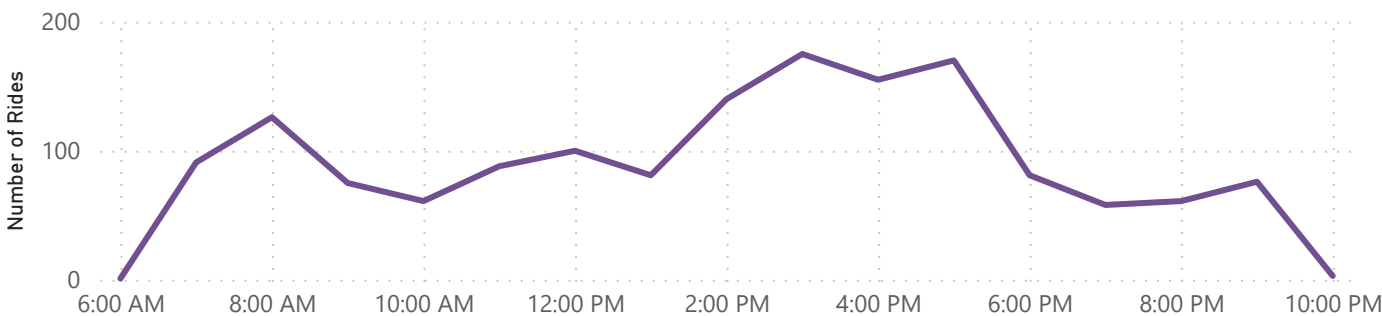
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Port Colborne

Origin and/or Destination Municipality

Monday, October 31, 2022

Data as of

Number of Rides

1,848

Number of Trips

1,473

WAV Trips

26

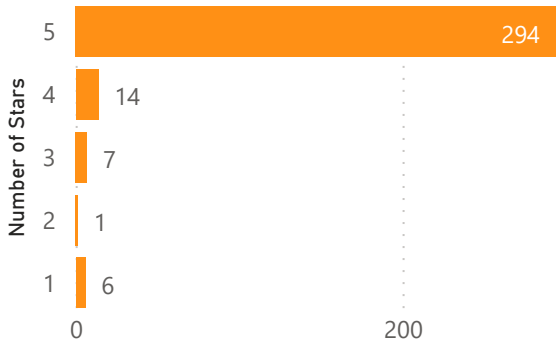
INTER On-Demand Trip  
Average Wait Time (min)

28.34

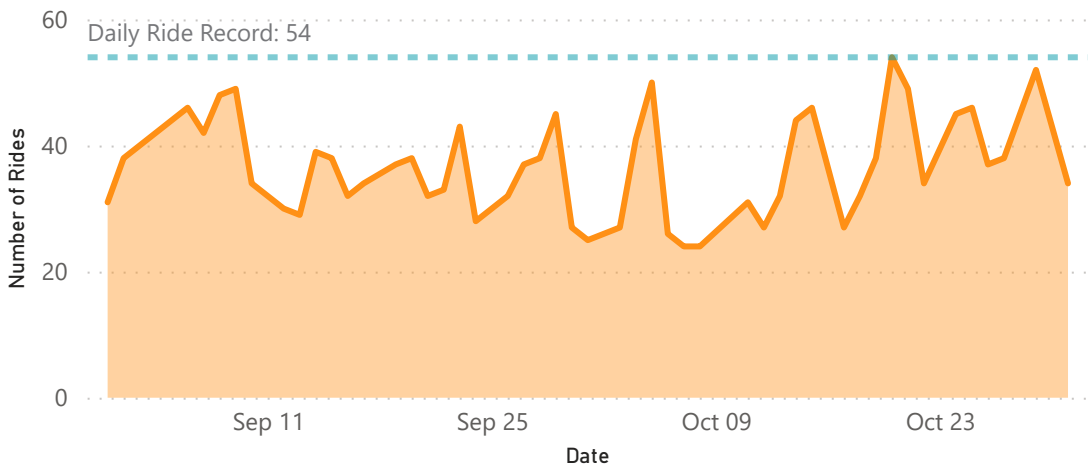
INTRA On-Demand Trip  
Average Wait Time (min)

15.11

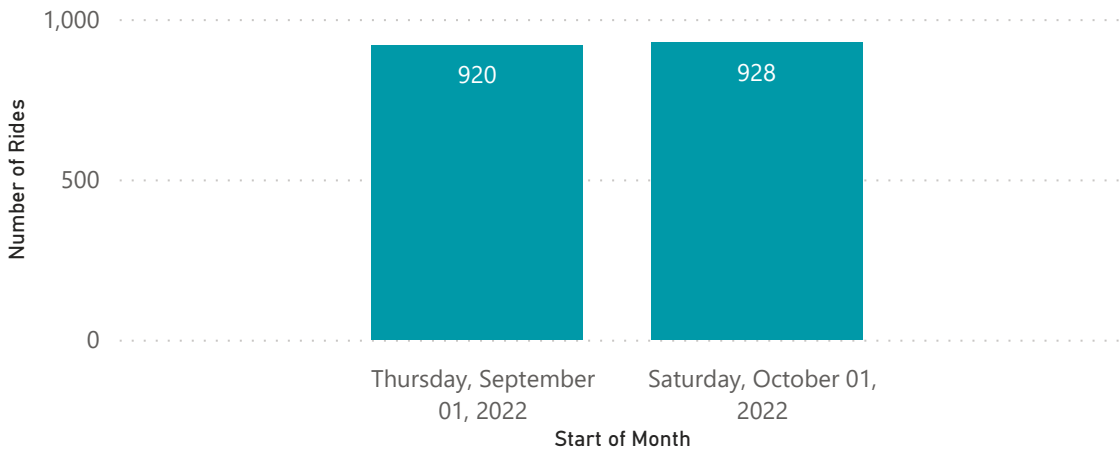
Trip Rating



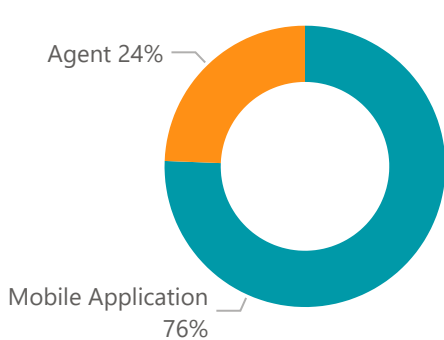
Daily Ridership



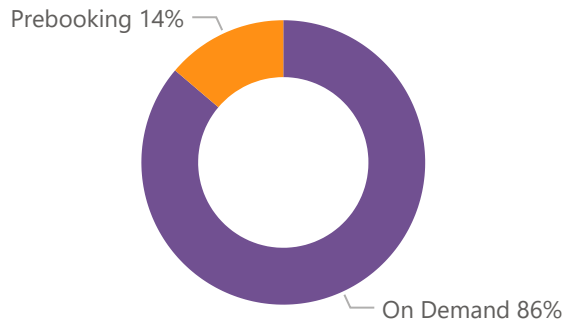
Monthly Ridership



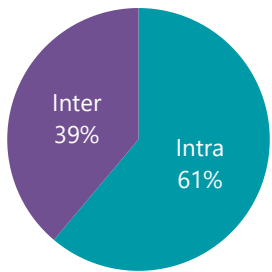
Booking Method



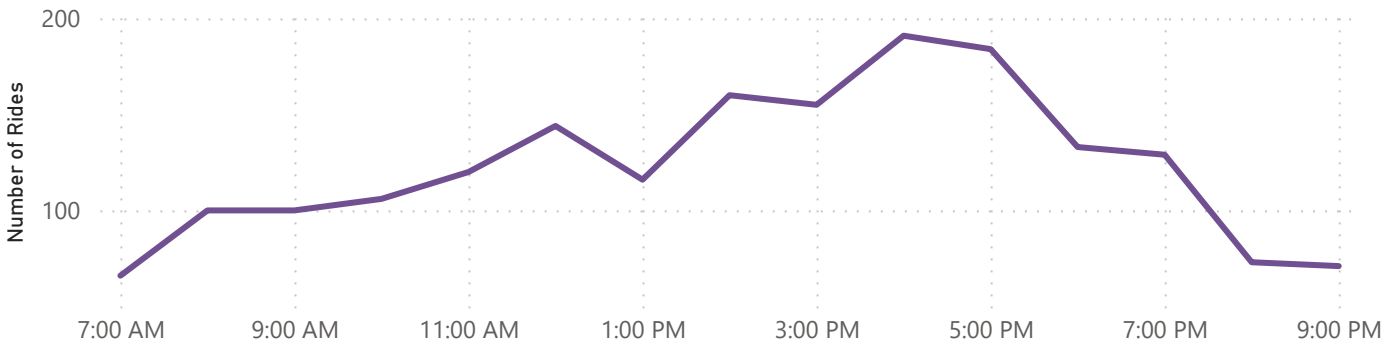
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

Wainfleet

Origin and/or Destination Municipality

Monday, October 31, 2022

Data as of

Number of Rides

527

Number of Trips

410

WAV Trips

3

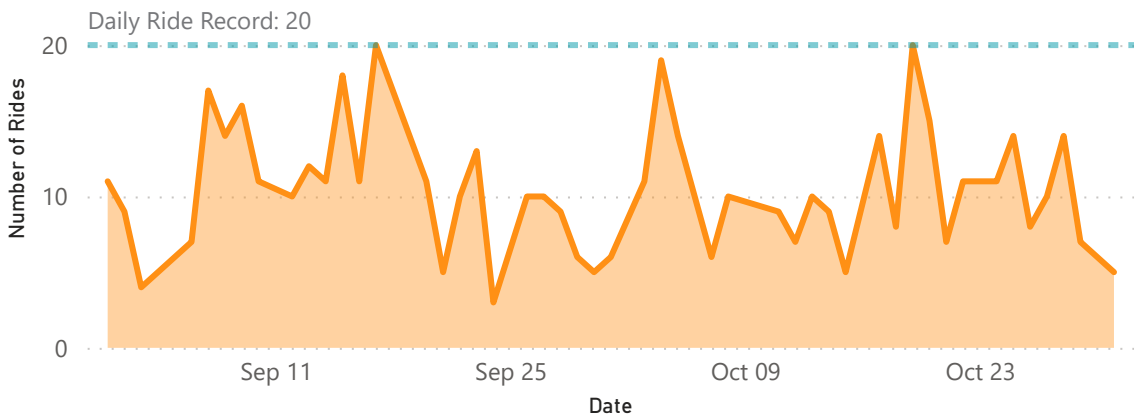
INTER On-Demand Trip  
Average Wait Time (min)

27.54

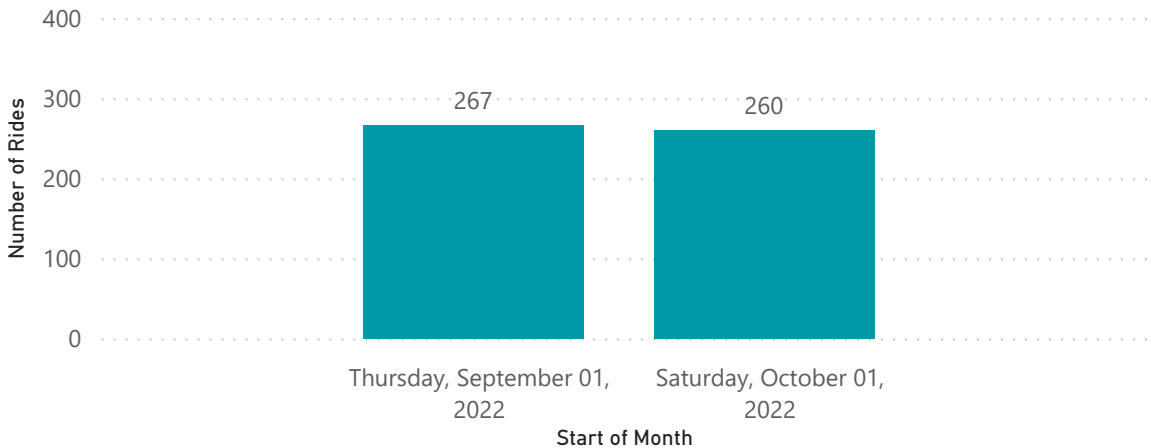
Trip Rating



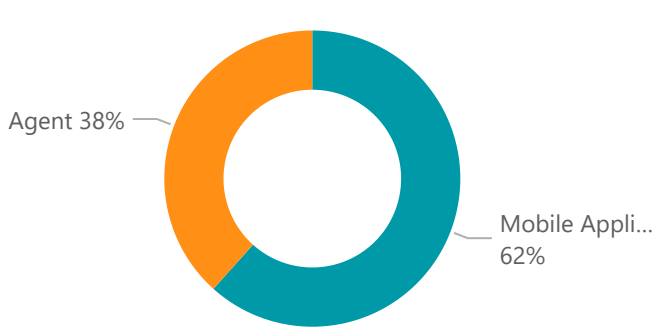
Daily Ridership



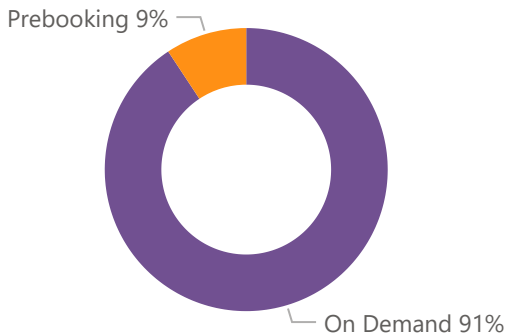
Monthly Ridership



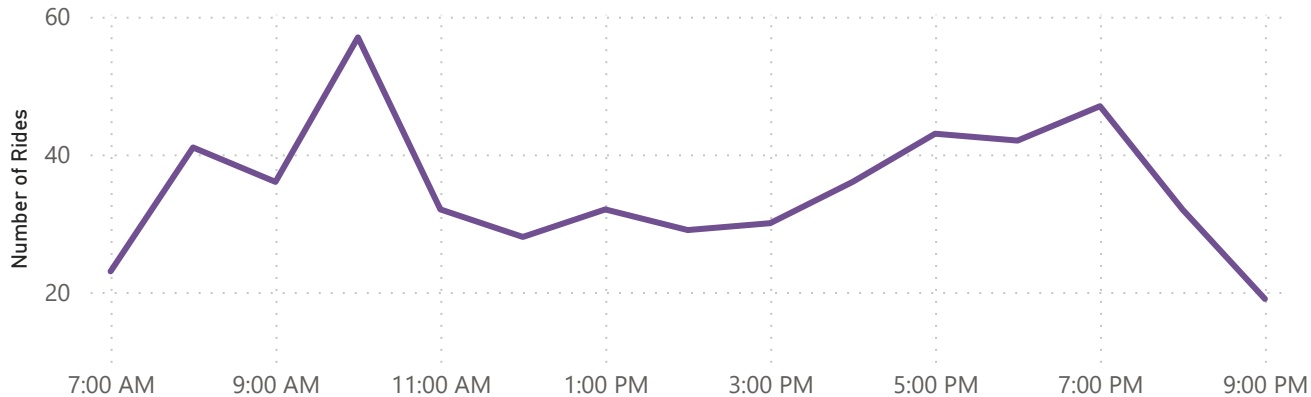
Booking Method



Booking Type



Peak Hours



# Overall NRT OnDemand Service Metrics - Year 3

Year 3 Start Date - September 1, 2022

West Lincoln  
Origin and/or Destination Municipality

Monday, October 31, 2022  
Data as of

Number of Rides

2,739

Number of Trips

2,443

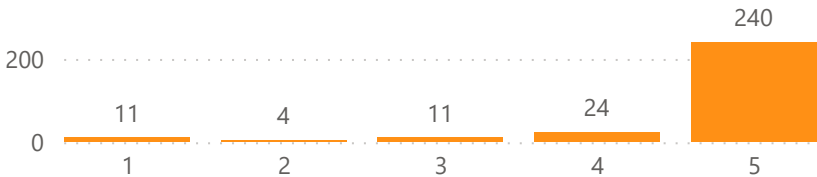
WAV Trips

12

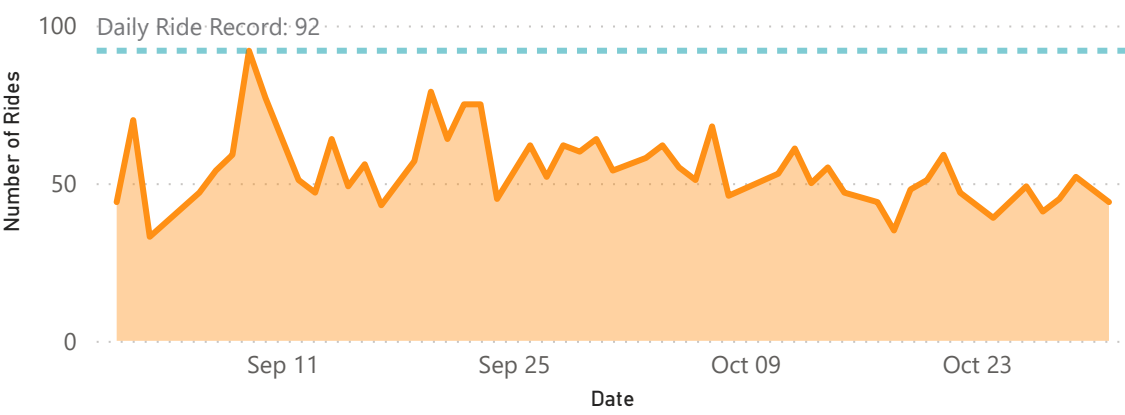
INTER On-Demand Trip  
Average Wait Time (min)

28.64

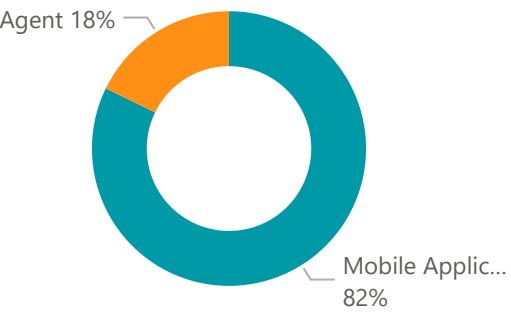
Trip Rating



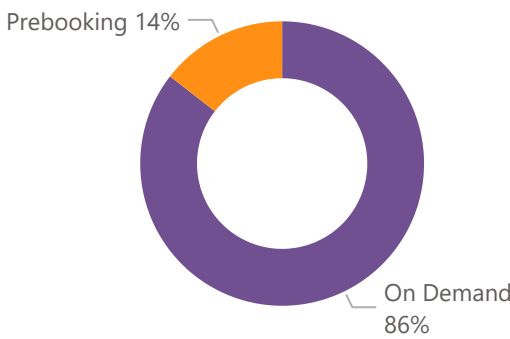
Daily Ridership



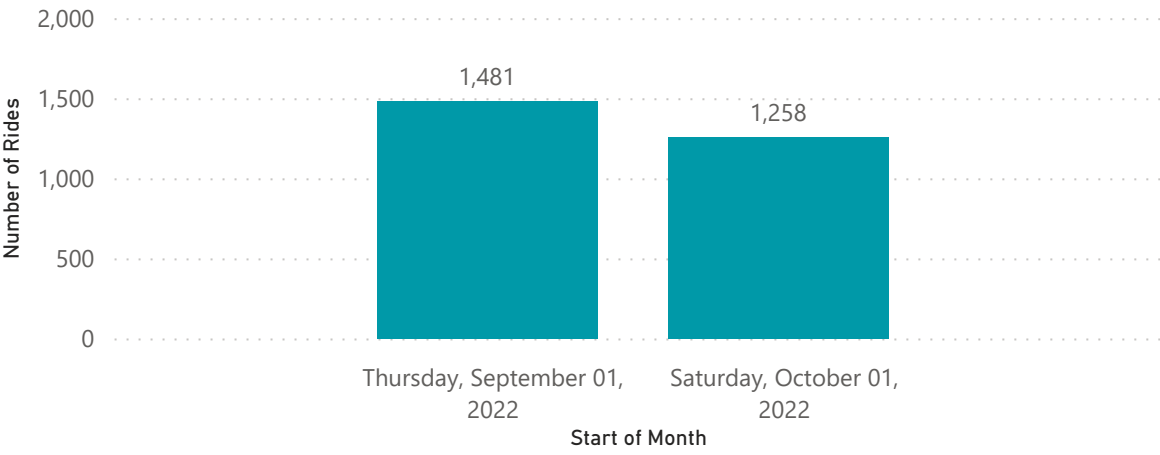
Booking Method



Booking Type



Monthly Ridership



Peak Hours

